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# UNEMPLOYMENT INFORMATION AND JOB SERVICES

## UNEMPLOYMENT INSURANCE AGENCY

### Michigan UIA

PO Box 169  
Grand Rapids, MI 49501-0169  
Phone: (866) 500-0017  
Fax: (517) 636-0427  
Web site: <http://michigan.gov/uia>

### FILING FOR BENEFITS

You may file by Internet at the Web site [www.michigan.gov/uia](http://www.michigan.gov/uia)

For all claimants who begin a claim for benefits after January 6, 2013, the Unemployment Insurance Agency (UIA) requires a systematic and sustained work search for each week they claim unemployment benefits. As a claimant, you must report your record of work search at least once a month using one of the following methods:

- Submit information on the UIA's Claim Portal, under UIA Online Services for Unemployed Workers,
- Submit Form UIA 1583, Monthly Record of Work Search, via mail or fax, or
- Appear at a Michigan Works Agency location to file a work search form.

### UIA Online Services for Unemployed Workers

You can sign up for a web account with UIA. The web account allows you to choose, or change your payment method selection, use MARVIN ([www.michigan.gov/uia-cwam](http://www.michigan.gov/uia-cwam)) Online, and view your benefit payment history. Soon, other services will be added.

You may also apply by telephone at 1-866-500-0017, using the schedule below.

#### Schedule for filing by phone based on last 2 digits of your Social Security Number.

	8:00am-12:30pm	12:30pm-4:30pm
<b>Mon</b>	00-15	16-33
<b>Tues</b>	34-48	49-66
<b>Wed</b>	67-81	82-99
<b>Thurs</b>	Open	Open
<b>Fri</b>	Call-In	Call-In

### Information needed to file a claim:

- Social Security Number;
- Drivers license or State ID or MARVIN Pin (if you have one);
- Names and addresses of employers you have worked for in the past 18 months;
- Quarterly Gross Earnings;
- Last date of employment with each employer;
- Non US Citizens need Alien Registration Number and expiration date of your work authorization.

## MARVIN and Receiving Unemployment Benefit Checks

MARVIN is the **M**ichigan **A**utomated **R**esponse **V**oice **I**nteractive **N**etwork. The Number for MARVIN is **1-866-638-3993**. In order to receive your benefit checks, you have to certify with MARVIN.

You can only certify with MARVIN after you file for Unemployment Insurance Benefits.

The Unemployment Insurance Agency will provide you with a day (Monday, Tuesday, or Wednesday) and time (1 hour time block) to call MARVIN after completing the filing process.

### When do I call MARVIN?

Workers who have applied for unemployment benefits must call UIA's automated MARVIN system once every two weeks to certify about their eligibility for benefits. Workers must call MARVIN according to the following schedule which is based on the last two digits of their Social Security number: The MARVIN telephone number is 1-866-638-3993.

### MARVIN Call-In Schedule

TIME	MONDAY	TUESDAY	WEDNESDAY
8:00 - 9:00	00-01-02-03	34-35-36	67-68-69
9:00 - 10:00	04-05-06	37-38-39	70-71-72
10:00 - 11:00	07-08-09	40-41-42	73-74-75
11:00 - 12:00	10-11-12	43-44-45	76-77-78
12:00 - 1:00	13-14-15	46-47-48	79-80-81
1:00 - 2:00	16-17-18	49-50-51	82-83-84
2:00 - 3:00	19-20-21	52-53-54	85-86-87
3:00 - 4:00	22-23-24	55-56-57	88-89-90
4:00 - 5:00	25-26-27	58-59-60	91-92-93
5:00 - 6:00	28-29-30	61-62-63	94-95-96
6:00 - 7:00	31-32-33	64-65-66	97-98-99

### MARVIN is busy; I can't get through at my assigned time.

If callers cannot get through to MARVIN at their appointed day and time, they can call MARVIN on Thursday or Friday any time between 8:00 am and 7:00 pm

### I answered a question incorrectly on MARVIN.

To prevent mistakes in answering MARVIN questions, please remember to answer each question by pressing "1" for "yes" or "9" for "no" on your telephone keypad. After all questions have been answered, MARVIN repeats the given answers. Listen carefully and if the information is not correct press "9." The questions will be repeated, and you will be able to correct any answers.

### I called MARVIN today but my payment is not on my debit card or in my account.

It takes approximately two working days after calling MARVIN before the benefit payments are directly deposited into an individual's bank or credit union account or added to the worker's Michigan UI Debit Card.

**I lost my Michigan UI Debit Card.**

If a Michigan UI Debit Card is lost or stolen, a replacement card can be obtained by calling Bank of America customer service toll free at 1-866-436-1964.

**How can I have my unemployment benefits directly deposited into my bank account?**

UIA now issues unemployment benefits electronically - direct deposit into a bank or credit union account or through the Michigan UI Debit Card. Workers select their payment option as they apply for benefits. If no choice is made, the worker will automatically receive the UI debit card. The payment option can be changed at any time by calling UIA's toll-free claims line 1-866-500-0017 (select Option #3) or by creating a free online web account at the UIA Web site ([www.michigan.gov/uia](http://www.michigan.gov/uia)). To create the web account users should click on the link entitled "On-line Services for Unemployed Workers." The online web account will also give them access to a history of their unemployment benefit payments.

**I changed my payment option (debit card or direct deposit). Did it go through?**

Workers can see if the payment option has changed by checking their free UIA online web account (see answer above).

**What else can I do to get help with my unemployment claim?**

UIA has Problem Resolution Offices (PRO) throughout the state to help workers in resolving issues they may have with their unemployment claims. The offices are open Monday through Friday from 8:00 am to 3:00 pm. and are located at:

**Alpena** - 315 West Chisholm, Alpena, MI 49707 - M-T-W-F 8 AM - 5 PM; Th 9 AM - 5 PM

**Benton Harbor** - 401 8th St., Benton Harbor, MI 49022 - M-F 8 AM - 5 PM

**Detroit** - 3024 W. Grand Blvd., Suite L-385, Detroit, MI 48202 - M-F 8 AM - 4 PM

**Gaylord** - 400 W. Main St., Suite 102, Gaylord, MI 49735 - M-F 8 AM - 4 PM

**Grand Rapids** - 3391A Plainfield NE, Grand Rapids, MI 49525 - M-F 8 AM - 4 PM

**Hancock** - 110 East Quincy, Hancock, MI 49930-2138 - M, W, TH, F 8 AM - 4 PM

**Kalamazoo** - 601 South Burdick St., Kalamazoo, MI 49001 - M-F 8 AM - 5 PM

**Lansing** - 5015 S. Cedar St., Lansing, MI 48910 - M-F 8 AM - 4 PM

**Marquette** - 2833 U.S. 41 West, Marquette, MI 49855 - M-F 8 AM - 4 PM

**Mt. Clemens** - 21885 Dunham Rd., Suite 7, Clinton Twp., MI 48036 - M-F 8 AM - 4 PM

**Muskegon** - 2700 Baker St., Muskegon Heights, MI 49444 - M-F 8 AM - 5 PM

**Ontonagon** - 429 River St., Ontonagon, MI 49953 - Tue 9 AM - 3 PM

**Saginaw** - 614 Johnson St., Saginaw, MI 48607 - M-F 8 AM - 4 PM

**Sault Ste. Marie** - 1118 East Easterday Ave., Sault Ste. Marie, MI 49783 - M-F 8 AM - 5 PM

**Traverse City** - 1209 South Garfield Avenue, Suite C, Traverse City, MI 49686 - M-F 8 AM - 5 PM

## **MICHIGAN WORKS! AGENCY**

Local Michigan Works! Agencies (MWA) provide comprehensive employment services to job seekers and employers. These services help job seekers find satisfying careers and help employers find skilled workers. In addition, MWAs offer services to youth, unemployed adults, and those seeking career changes. These services equip individuals with the necessary training and skills to succeed in the workforce.

### **The Information Center**

20500 Eureka Rd., Suite 110

Taylor, MI 48180

Phone: (734) 282-7171

Michigan Works! (800) 285-WORKS (9675)

Email: [info@theinfocenter.info](mailto:info@theinfocenter.info)

Web site: [www.theinfocenter.info/jobs.html](http://www.theinfocenter.info/jobs.html)

Facebook:

[www.facebook.com/TheInformationCenter](http://www.facebook.com/TheInformationCenter)

### **Programs and Partners:**

- Workforce Investment Act programs- Adult, Dislocated Workers and Youth - In and Out of School
- Welfare Reform – Work First, Food Assistance, Employment and Training, Non Custodial Parent, Non-Cash Recipient
- Incumbent Worker
- 6 convenient Service Center locations
- Employment Services
- Michigan Talent and Job Bank Registrations
- Veterans Representatives
- Trade Adjustment Assistance
- Michigan Commission for the Blind
- Michigan Rehabilitation Services Representatives
- Mentoring - in partnership with the American Society of Employers

### **Services for Businesses:**

Reduce your administrative burdens with these time and money saving services.

- Recruiting - our certified job order writers will help your company attract the best talent
- Incumbent worker training - skills upgrade English as a second language
- Face to Face candidate screening
- Interview rooms are available for your convenience
- Use of the Michigan Talent Bank - review resumes online, anytime from any internet connected computer
- Top employee candidates with a broad range of skills in a multitude of fields
- Resume review screening
- Testing/Evaluation tools
- Wage surveys
- Cost saving services
- Job matching
- Labor market information
- Job fairs

We can give your company a true competitive edge on how it acquires and retains quality employees

### **Services for Job Seekers:**

- Labor market information
- Michigan Job Bank access
- Resume Building Seminars
- Helpful staff and multiple resources for your job search
- GED preparation and skills upgrades
- English as a second language classes
- O-Net
- Open Options
- Career search tools
- Career counseling
- Free job related faxing, photocopying, phone bank, Notary Public and Internet access
- Skills assessment and testing
- Marketable job skills
- Interview preparation
- Chrysalis Boutique
- Computer assisted and adaptive services for people with disabilities

## **Pure Michigan Talent Connect**

Web site: [www.mitalent.org](http://www.mitalent.org)

Michigan's Talent Bank is available to all Michigan residents, regardless of employment status.

### **Employer Services:**

Including labor exchange services, recruitment assistance, screening, referrals, job postings and, where appropriate, testing services.

### **Self-Serve Resource Rooms:**

Offers employers and job seekers access to local and state labor market information, job seeking assistance such as resume writing, career information, including required skills and education and training as well as information about employment prospects in an industry.

### **Adult Programs:**

Including assessment, career counseling, job search assistance, supportive services, and occupational skills training.

### **Youth Services:**

Including many of the same services as adult programs, as well as career preparation, school to career transition, pre-employment and work maturity skills and support services, work experience, and remedial education.

### **Training Programs and Readjustment Services for Dislocated Workers:**

Including rapid response, skills training, and basic readjustment services.

### **Federally Administered Programs:**

Including programs focusing on target populations such as Veterans, Native Americans, and Migrant Workers.

### **Welfare Reform Programs:**

Including Jobs Educations and Training (JET), Food Assistance, Employment and Training, Non-Custodial Parents, and Non Cash Recipients which provide job search assistance and training and appropriate supportive services to Department of Human Services participants referred by the Department of Human Services.

## **Workforce Investment Act Adult Program**

State of Michigan

Workforce Development Agency

201 N. Washington Square, 5th Floor

Lansing, Michigan 48913

Phone: (517) 335-5858

Fax: (517) 335-5945

The Workforce Investment Act (WIA) Adult Program provides workforce investment activities that increase the employment, retention, and earnings of participants, and increase occupational skill attainment by participants, which will improve the quality of the workforce, reduce welfare dependency, and enhance the productivity and competitiveness of the economy.

### **Description**

The 25 local Michigan Works! Agencies (MWAs) operate adult programs on a year-round basis. The funds allocated to the MWAs for adult programs must be used to provide core, intensive, and training services to adults. Core services include, but are not limited to, outreach, intake, orientation to other services, initial assessment, job search, and placement assistance. Intensive services include comprehensive and specialized assessment,

group counseling, and short-term pre-vocational services. Training services include on-the-job training, skill-upgrading, and occupational skills training.

### **Eligibility**

An individual must be 18 years of age or older to receive core services in the adult program. Intensive services under the adult program are available to adults who are unemployed or employed, have received at least one core service, and are unable to obtain employment or retain employment that leads to self-sufficiency. Training services may be made available to employed and unemployed adults who have met the eligibility criteria under intensive services, have received at least one intensive service, and have been determined to be unable to obtain or retain employment through such services.

### **Procedure**

The Workforce Development Agency (WDA) distributes federal funds to the 25 local MWAs for use in the operation of their WIA Adult Programs. The local MWAs must submit annual plans to the WDA for approval. Funds are allocated on an annual basis starting in July of each year.

## **EMPLOYMENT, EDUCATION AND TRAINING SERVICES**

### **EDUCATION & TRAINING**

#### **AIDS Partnership Michigan**

2751 East Jefferson, Suite 301  
Detroit, Michigan 48207  
Phone: (313) 446-9800  
Toll Free: (800) 872-aids (2437)  
Web site: [www.aidspartnership.org](http://www.aidspartnership.org)

AIDS Partnership Michigan offers a variety of services and programs provided by 35 staff members and more than 300 dedicated volunteers.

#### **Barnabas Youth Opportunities Center**

3530 Grand River  
Detroit, MI 48208  
Phone: (313) 831-4488  
Fax: (313) 831-4703

Life Skill Awareness (Mentoring): Developing a positive self-image, personal motivation and good work habits, dealing with stress and conflict and learning to work cooperatively with others.

Pre-Vocational: Individual skill and need assessments, networking, resume writing, self-directed job search and transferable skills discovery.

Academic: Individual and group tutoring in Math, English and Computer skills.

#### **Career Education Consumer Report**

Email: [mdcd107@publicpolicy.com](mailto:mdcd107@publicpolicy.com)  
Web site: [www.mycareereducation.org](http://www.mycareereducation.org)

Career Education Consumer Report provides Michigan residents with information on training and education opportunities. Before you invest in an educational program, use this report to learn about the success rates of different programs.

#### **Community Literacy Council**

46501 Warren Rd.  
Canton, MI 48187  
Phone: (734) 416-4906  
Web site: [www.plymouthcantonliteracy.org](http://www.plymouthcantonliteracy.org)

The Plymouth-Canton Community Literacy Council is a volunteer non-profit community organization. The Council provides free one-on-one tutoring or small conversation groups to adults primarily in the Plymouth-Canton area.

#### **Community Partnerships for Adult Learning**

2401 Pennsylvania Ave., NW Suite 410  
Washington, DC 20037  
Phone: (202) 478-1027  
Fax: (202) 466-6996  
Email: [questions@c-pal.net](mailto:questions@c-pal.net)  
Email: [support@c-pal.net](mailto:support@c-pal.net)  
Web site: [www.c-pal.net](http://www.c-pal.net)

#### **Detroit Job Corps**

11801 Woodrow Wilson St.  
Detroit, MI 48206  
Phone: (313) 852-0300  
Fax: (313) 865-8791  
Email: [detro@jcdc.jobcorps.org](mailto:detro@jcdc.jobcorps.org)  
Web site: <http://detroit.jobcorps.gov>

Job Corps is a no-cost education and vocational training.

At Job Corps, students enroll to learn a trade, earn a high school diploma or GED and get help finding a good job.

To enroll in Job Corps, students must meet the following requirements:

- Be 16 through 24;
- Be a U.S. citizen or legal resident;
- Meet income requirements; and,
- Be ready, willing, and able to participate fully in an educational environment.



### **Detroit Public Schools GED Testing Center**

1641 Porter  
Detroit, MI 48216  
Phone: (313) 596-7615  
Fax: (313) 596-0894  
Web site:  
[http://detroitk12.org/admin/academic\\_affairs/ult\\_ed/ged](http://detroitk12.org/admin/academic_affairs/ult_ed/ged)

### **Detroit Urban League**

Family and Community Development Center  
208 Mack Ave.  
Detroit, MI 48201  
Phone: (313) 832-4600  
Fax: (313) 832-3222  
Email: [webmaster@deturbanleague.org](mailto:webmaster@deturbanleague.org)  
Web site: [www.detroiturbanleague.org](http://www.detroiturbanleague.org)

Support services include career information and counseling and pre-job guidance in the areas of resume preparation; interviewing; job search techniques; and job readiness skills.

### **Department of Labor**

U.S. Department of Labor  
200 Constitution Ave., NW  
Washington, DC 20210  
Phone: (866) 487-2365  
Web site: [www.dol.gov](http://www.dol.gov)

The Employment and Training Administration (ETA) offers employment-related assistance to workers impacted by layoffs to improve their re-employment prospects and prepare for job transitions. The Employee Benefits Security Administration (EBSA) provides information on health and retirement benefit rights to help American workers make decisions regarding their health coverage in case of job loss.

### **Downriver Career Technical Consortium (DCTC)**

Learning Center Building  
22000 Gibraltar Rd.  
Flat Rock, Michigan 48134  
Phone: (734) 782-3194  
Email: [dctc@mail.flatrock.k12.mi.us](mailto:dctc@mail.flatrock.k12.mi.us)  
Web site: <http://dctc-cte.org>

The objective of a career technical class is to provide a very sophisticated training experience for the student while they are still in high school, so upon graduation they might

directly enter the labor market or continue on for advanced training in the chosen career area.

### **Employment and Training Administration**

U.S. Department of Labor  
Frances Perkins Building  
200 Constitution Ave., NW  
Washington, DC 20210  
Web site: [www.doleta.gov](http://www.doleta.gov)  
Phone: (877) US-2JOBS  
Email: [ETAPagemaster@dol.gov](mailto:ETAPagemaster@dol.gov)  
Web site: [www.doleta.gov](http://www.doleta.gov)

### **Focus Hope**

Education and Training  
1355 Oakman Boulevard  
Detroit, Michigan 48238  
Phone: (313) 494-5500  
Web site: [www.focushope.edu](http://www.focushope.edu)

Machinist Training Institute (MTI) prepares individuals for careers in the manufacturing trades. Students develop machining skills through this state licensed program.

The new Earn and Learn program opens job opportunities to at-risk youth, particularly young minority males between the ages of 18 and 24 as well as formerly incarcerated and chronically unemployed adults.

Information Technologies Center (ITC) provides training toward industry certifications. The programs are in PC Technology, Network Administration and Desktop and Server Administration. This program is accredited by ACCET (Accrediting Council for Continuing Education and Training).

### **Free Application for Federal Student Aid (FAFSA)**

Toll Free: (800) 433-3243  
Web site: [www.fafsa.ed.gov](http://www.fafsa.ed.gov)

The (Free Application for Federal Student Aid), or FAFSA, is the first step in the financial aid process. Use it to apply for federal student financial aid, such as the Pell Grant, student loans, and college work-study. In addition, most states and schools use FAFSA information to award their financial aid.

**Goodwill Industries of Greater Detroit**

Detroit Career Center Employment & Training  
3111 Grand River Ave.  
Detroit, MI 48208  
Phone: (313) 557-8659  
Email: [info@goodwilldetroit.org](mailto:info@goodwilldetroit.org)  
Web site: [www.goodwilldetroit.org](http://www.goodwilldetroit.org)

**Wayne County Employment & Training**

28526 Van Born Rd.  
Westland, MI 48186  
Phone: (734) 467-6600  
Fax: (734) 467-6633  
Email: [info@goodwilldetroit.org](mailto:info@goodwilldetroit.org)  
Web site: [www.goodwilldetroit.org](http://www.goodwilldetroit.org)

Maintains listings of available employment opportunities and assists people who are searching for a position to choose and obtain the most suitable option. Also offers vocational assessment, vocational counseling, and pre-job guidance, such as resume and interviewing preparation and assistance.

**Michigan Jobs & Career Portal - Job & Career Fairs**

Department of Licensing and Regulatory Affairs  
201 N. Washington Square  
Victor Office Center, 7th Floor  
Lansing, Michigan 48913  
Help Desk: (888) 253-6855  
Email: [Careerhelp@michigan.gov](mailto:Careerhelp@michigan.gov)  
Web site: [www.michigan.gov/careers](http://www.michigan.gov/careers)

Search for jobs, start a business, find financial aid for school and job training resources. Learn about careers and new occupations. Connect to resources for employers, teachers, students, & parents.

**Michigan Student Aid**

Student Financial Services Bureau  
P.O. Box 30047  
Lansing MI 48909-7547  
Phone: (800) 642-5626, ext. 37054  
Email: [sfs@michigan.gov](mailto:sfs@michigan.gov)  
Web site: [www.michigan.gov/mistudentaid](http://www.michigan.gov/mistudentaid)

The Michigan Higher Education Assistance Authority (MHEAA) was authorized by Act 77 of the Public Acts of 1960, as amended. The MHEAA, established to enhance freedom of

choice and equality of access to Michigan students seeking a postsecondary education, administers a wide variety of state and federal scholarship, grant, and loan programs.

**Michigan Virtual University**

University Corporate Research Park  
3101 Technology Blvd., Suite G  
Lansing, MI 48910-8546  
Phone: (517) 336-7733  
Toll-Free: (888) 532-5806  
Web site: [www.mivu.org](http://www.mivu.org)

The Michigan Virtual University is a private, not-for-profit 501(c) 3 Michigan corporation established in 1998 to meet the workforce development education and training needs of Michigan businesses and industries and their current and prospective employees through the innovative use of electronic learning technologies.

**Siena Literacy Center**

16888 Trinity  
Detroit, MI 48219  
Phone: (313) 532-8404  
Fax: (313) 532-8409  
Web site: [www.sienaliteracy.org](http://www.sienaliteracy.org)

Siena Literacy Center is a non-profit organization that works to improve the lives of families in northwest Metropolitan Detroit by providing a basic education program for adult learners.

**Southgate Adult Education**

Downriver Literacy Council  
14101 Leroy  
Southgate, MI 48195  
Phone: (734) 246-4633  
Web site: [www.southgateadulted.org](http://www.southgateadulted.org)

Literacy programs provide a tutoring service which helps improve language skills. Programs are offered free of charge.

**USA.gov**

Office of Citizen Services and Communications  
U.S. General Services Administration  
1800 F St., NW  
Washington, DC 20405  
Phone: (800) 333-4636  
Web site: [www.usa.gov](http://www.usa.gov)

**Work First**

Office of Workforce Development  
 201 N. Washington Square, 5th Floor  
 Lansing, Michigan 48913  
 Phone: (517) 335-5858  
 Fax: (517) 335-5945  
 Web site: [www.michigan.gov/lara](http://www.michigan.gov/lara)

Work First is designed to establish and maintain a connection to the labor market for Temporary Assistance for Needy Families (TANF) recipients, Non-Custodial Parents (NCPs), and recipients of non-cash assistance such as Child Day Care, Medicaid, and Food Stamps.

**Young Detroit Builders (YDB)**

1627 W. Lafayette  
 Detroit, MI 48216  
 Phone: (313) 964-2763  
 Web site: [www.youngdetroitbuilders.org](http://www.youngdetroitbuilders.org)

YouthBuild Detroit is a full-time, 10 month educational and training program. You must successfully complete a three week orientation, "Mental Toughness", before you can be officially enrolled in the program.

**Young Entrepreneurs Series (Y.E.S.)**

Michigan Association for Female Entrepreneurs  
 P.O. Box 40628  
 Redford, Michigan 48240  
 Phone: (866) 395-4YES (4937)  
 Fax: (866) 491-7137  
 Web site: [www.youngEntrepreneurseries.com](http://www.youngEntrepreneurseries.com)

The Young Entrepreneurs Series (Y.E.S.) is a unique educational, mentoring program offering encouragement and support for aspiring young entrepreneurs.

**JOB SEARCH ASSISTANCE****Pure Michigan Talent Connect**

Web site: [www.mitalent.org](http://www.mitalent.org)

Whether you are looking for a job or looking for employees, the Michigan Talent Bank is the place to be.

**Crossroads of Michigan**

2424 West Grand Boulevard  
 Detroit, MI 48208  
 Phone: (313) 831-2000  
 Web site: [www.crossroadsofmichigan.org](http://www.crossroadsofmichigan.org)

Offers comprehensive employment services which include, career counseling; pre-job guidance; seminars and training in resume writing, interviewing skills, and job search strategies and techniques; internet access; telephone use and message service; and job placement assistance.

**Detroit Hispanic Development Corporation**

1211 Trumbull  
 Detroit, MI 48216  
 Phone: (313) 967-4880  
 Fax: (313) 967-4884  
 Web site: [www.dhdc1.org](http://www.dhdc1.org)

This program operates several weeks during the summer for youths ages 11 – 18. Older youth ages 14 – 18 are able to gain work experience and training while earning minimum wage. All youth participate in substance abuse and violence prevention workshops, weekly field trips and community service projects.

**Jewish Vocational Services (JVS)**

Arnold E. Frank Building  
 4250 Woodward  
 Detroit, MI 48201  
 Phone: (313) 833-8100  
 Fax: (313) 833-3393  
 TTY: (313) 833-8321  
 Email: [info@jvsdet.org](mailto:info@jvsdet.org)  
 Web site: [www.jvsdet.org](http://www.jvsdet.org)

Providing job readiness instruction, job search and placement assistance, and job training.

**Lincoln Behavioral Services**

9315 Telegraph Rd.  
 Redford, MI 48239  
 Phone: (313) 450-4500  
 Web site: [www.lbscare.com](http://www.lbscare.com)

In partnership with the Michigan Department of Career Development Rehabilitation Services, consumers may utilize job club, job coaching, and worker support group services.

### **Operation ABLE of Michigan**

An Affiliated Company of Spectrum Human Services

4750 Woodward Ave., Suite 201

Detroit, MI 48201

Phone: (313) 832-0922

Toll Free: (800) 922-HIRE (4473)

Email: [ability@OperationABLE.org](mailto:ability@OperationABLE.org)

Web site: [www.operationable.org](http://www.operationable.org)

Our services are aimed at helping mid-career and older job seekers - adults who are over 40 years of age.

Some services are funded through grants and contracts with public agencies such as the City of Detroit Employment and Training Department. Other funding comes from foundations and corporate supporters. You may be eligible for free services if you meet the eligibility requirements for one of these funding sources. To schedule an appointment to learn about whether you qualify for free services, please call us at 1-800-922-HIRE.

### **Rehabilitation Institute of Michigan**

261 Mack Ave.

Detroit, MI 48201

Phone: (313) 745-1203

Web site: [www.rimrehab.org](http://www.rimrehab.org)

Provides vocational assistance to persons with a physical disability who are returning to work after an illness or injury. Services include vocational counseling, job development, and job placement.

### **Sickle Cell Disease Association of America**

Michigan Chapter

18516 James Couzens

Detroit, MI 48235

Phone: (313) 864-4406

Toll Free: (800) 842-0973

Web site: <http://sicklecelldisease.org>

Assists individuals with sickle cell disease or other sickle cell conditions in career planning and setting goals to obtain permanent, gainful employment.

### **The Greening of Detroit**

1418 Michigan Avenue

Detroit MI 48216

Phone: (313) 237-8733

Fax: (313) 237-8737

Email: [info@greeningofdetroit.com](mailto:info@greeningofdetroit.com)

Website: [www.greeningofdetroit.com](http://www.greeningofdetroit.com)

Summer youth employment programs for youth age 14 to 24. We take an active role in training Detroit youth and adults for green jobs in forestry, agriculture and landscaping. Our workforce development program provides both certification and hands-on job training for more than 120 adults annually. And every summer we employ more than 200 young people on planting projects.

### **Wayne Metropolitan Community Action Agency**

Main Service Office

2121 Biddle, Ste. 102

Wyandotte, MI 48192

Phone: (734) 284-6999

Fax: (734) 246-2288

Email: [info@waynemetro.org](mailto:info@waynemetro.org)

Web site: [www.waynemetro.org](http://www.waynemetro.org)

Provides a variety of vocational planning and placement services including, pre-employability skill building; job/career search assistance; job placement; and work experience.

Eligibility:

Low-income individuals age 18 and over who reside in Wayne County excluding Detroit.

## **MICHIGAN WORKS! SERVICE CENTERS**

### **Dearborn Service Center:**

Arab Community Center for Economic and Social Services (ACCESS)  
6451 Schaefer  
Dearborn, MI 48126  
Phone: (313) 945-8169  
Fax: (313) 624-9416

**Hours of Operation:** Hours vary by location. Please call for this location's hours.

**Cities Served:** Open to anyone seeking One-Stop services, specialize in Arabic speaking population

### **Detroit Service Center**

18100 Meyers Rd  
Detroit, MI 48235  
Phone: (313) 873-7321  
Fax: (313) 873-7360

**Hours of Operation:** Hours vary by location. Please call for this location's hours.

### **Detroit Service Center**

9301 Michigan Avenue  
Detroit, MI 48210  
Phone: (313) 962-9675  
Fax: (313) 962-3624

**Hours of Operation:** Hours vary by location. Please call for this location's hours.

### **Detroit Service Center**

The Samaritan Center  
5555 Conner St. 1st Floor  
Detroit, MI 48213  
Phone: (313) 579-4925  
Fax: (313) 579-4903

**Hours of Operation:** Hours vary by location. Please call for this location's hours.

### **Grosse Pointe Service Center**

17888 Mack Ave.  
Grosse Pointe, MI 48230  
Phone: (313) 343-5617  
Fax: (313) 343-5314

**Hours of Operation:** Hours vary by location. Please call for this location's hours.

### **Highland Park Service Center**

144 Manchester  
Highland Park, MI 48203  
Phone: (313) 826-0299  
Fax: (313) 867-4176  
Web site: [www.etedinc.com](http://www.etedinc.com)

**Hours of Operation:** Hours vary by location. Please call for this location's hours.

**Livonia Service Center**

30246 Plymouth Rd.  
Livonia, MI 48150  
Phone: (734) 513-4900  
Fax: (734) 513-0153  
Web site: [www.rosslearning.com](http://www.rosslearning.com)

**Hours of Operation:** Hours vary by location. Please call for this location's hours.

**Southgate Service Center**

15100 Northline, Suite 179  
Southgate, MI 48195  
Phone: (734) 362-3466  
Fax: (734) 281-3418  
Web site: [www.dccwf.org](http://www.dccwf.org)

**Hours of Operation:** Hours vary by location. Please call for this location's hours.

**Wayne Service Center**

35731 West Michigan Ave.  
Wayne, MI 48184  
Phone: (734) 858-4284  
Fax: (734) 729-0711  
Web site: [www.etedinc.com](http://www.etedinc.com)

**Hours of Operation:** Hours vary by location. Please call for this location's hours.

***Monroe County***

**Monroe Service Center: Monroe County Employment and Training**

1531 N Telegraph  
Monroe, MI 48162  
Phone: (734) 240-7950  
Fax: (734) 240-7975  
Web site: [www.co.monroe.mi.us](http://www.co.monroe.mi.us)

**Hours of Operation:** Hours vary by location. Please call for this location's hours.

## **EMPLOYMENT SERVICES FOR PEOPLE WITH DISABILITIES**

### **EMPLOYMENT SERVICES**

#### **AIDS Partnership Michigan**

2751 East Jefferson, Suite 301  
Detroit, Michigan 48207  
Phone: (313) 446-9800  
Toll Free: (800) 872-2437  
Web site: [www.aidspartnership.org](http://www.aidspartnership.org)

AIDS Partnership Michigan offers a variety of services and programs provided by 35 staff members and more than 300 dedicated volunteers.

#### **Developmental Disabilities Institute**

Wayne State University  
4809 Woodward Ste. 268  
Detroit, MI 48202  
Phone: (888) 978-4334  
Fax: (313) 577-3770  
TTY: (313) 577-2654  
Web site: <http://ddi.wayne.edu>

#### **Lincoln Behavioral Services**

9315 Telegraph Rd.  
Redford, MI 48239  
Phone: (313) 450-4500  
Web site: [www.lbscares.com](http://www.lbscares.com)

#### **Michigan Commission for the Blind**

201 N. Washington  
P.O. Box 30652  
Lansing, MI 48909  
Phone: (517) 373-2062  
Toll Free: (800) 292-4200  
TTY: (517) 373-4025  
Web site: [www.michigan.gov/mcb](http://www.michigan.gov/mcb)

Serves deaf-blind individuals statewide.

#### **Michigan Commission on Deaf and Hard of Hearing**

201 N. Washington Square, Suite 150  
Lansing, MI 48913  
Phone: (517) 335-6004  
Toll Free: (877) 499-6232  
Fax: (517) 335-7773  
MCDC Email: [mcdc@michigan.gov](mailto:mcdc@michigan.gov)  
DODHH Email: [dodhh@michigan.gov](mailto:dodhh@michigan.gov)

#### **Lansing Main MRS Office**

1048 Pierpont, Suite 1  
Lansing, MI 48913  
Phone: (517) 241-5122  
Toll Free: (877) 901-7392  
TTY: (517) 241-3940  
Email: [mrs-customerassistance@michigan.gov](mailto:mrs-customerassistance@michigan.gov)  
Web site: [www.michigan.gov/mrs](http://www.michigan.gov/mrs)  
Office Locator: <http://tinyurl.com/MRSLocator>

Our purpose is to help eligible individuals with disabilities get and keep a job. Call for the nearest location.

#### **Rehabilitation Institute of Michigan**

261 Mack Blvd.  
Detroit, MI 48201  
Phone: (313) 745-1203  
Web site: [www.rimrehab.org](http://www.rimrehab.org)

Provides vocational assistance to persons with a physical disability who are returning to work after an illness or injury. Services include vocational counseling, job development, and job placement.

### **DISABILITY INFORMATION**

#### **Americans with Disabilities Act**

U.S. Department of Justice  
950 Pennsylvania Ave., NW  
Civil Rights Division  
Disability Rights Section - NYA  
Washington, D.C. 20530  
Phone: (800) 514-0301  
TTY: (800) 514-0383  
Web site: [www.ada.gov/pubs/ada.htm](http://www.ada.gov/pubs/ada.htm)

#### **ADA Michigan**

4095 Legacy Parkway, Suite 500  
Lansing, MI 48911  
Phone: (517) 487-1755  
Web site: [www.adamich.org](http://www.adamich.org)

#### **Disability Info**

DisabilityInfo.gov  
Web site: [www.disability.gov](http://www.disability.gov)

**The Information Center, Inc.**  
Disability Representative/Advocate  
20500 Eureka Road, Suite 110  
Taylor, MI 48180  
Phone: (888) 625-9170

If you or a loved one has a medical condition that disables you or them from work in some form or fashion, please call The Information Center, Inc. For referral to a representative/advocate who will provide free representation to assist you in obtaining any and all disability benefits that may be available to you through the Department of Human Services.

**The National Center for Learning Disabilities**

381 Park Avenue South, Suite 1401  
New York, NY 10016  
Phone: (212) 545-7510  
Fax: (212) 545-9665  
Toll-free: 888.575-7373  
Web site: [www.nclld.org](http://www.nclld.org)

NCLD connects parents and others with essential resources, provides educators with evidence-based tools and engages advocates in public policy initiatives.

**National Institute on Disability and Rehabilitation Research (NIDRR)**

Potomac Center Building  
550 12th St., S.W.  
Washington, DC 20202  
Phone: (800) 872-5327  
Fax: (202) 245-7323  
Web site:  
[www2.ed.gov/about/offices/list/osers/nidrr/index.html](http://www2.ed.gov/about/offices/list/osers/nidrr/index.html)

**Social Security Administration Office of Disability**

Windsor Park Building  
6401 Security Blvd.  
Baltimore, MD 21235  
Phone: (800) 772-1213  
TTY: (800) 325-0778  
Web site: [www.ssa.gov/disability](http://www.ssa.gov/disability)

**U.S. Equal Employment Opportunity Commission (EEOC)**

131 M St., NE  
Washington, DC 20507  
Phone: (202) 663-4900  
Toll Free: (800) 669-4000  
TTY: (202) 663-4494  
Email: [info@eeoc.gov](mailto:info@eeoc.gov)  
Web site: [www.eeoc.gov](http://www.eeoc.gov)

**United States Commission on Civil Rights (USCCR)**

Midwestern Regional Office  
Suite 410  
55 West Monroe St.  
Chicago, IL 60603  
Phone: (312) 353-8311  
TTY: (312) 353-8362  
Web site: [www.usccr.gov](http://www.usccr.gov)

**The Work Site**

Web site: [www.ssa.gov/work](http://www.ssa.gov/work)

The Ticket to Work Program provides most people receiving Social Security benefits (beneficiaries) more choices for receiving employment services.



# VETERANS SERVICES

The Veterans Administration provides benefits for eligible Veterans. If you are a Veteran and believe you qualify for benefits, call 1-800-827-1000 from any location in the United States or go online at [www.va.gov](http://www.va.gov) to apply.

VA benefits may include: health benefits and services, compensation and pension benefits, home loan guaranty services, education benefits, life insurance program, vocational rehabilitation and employment benefits, and burial and memorial benefits.

VA Medical Centers and Outpatient Clinics may provide general medicine and surgery, psychiatry, and other specialized care.

Vet Centers may provide general counseling, educational services, and employment and vocational rehabilitation services.

The Veteran Integrated Service Network (VISN) is an integrated Veterans healthcare system for Veterans in Michigan, Indiana, Central Illinois, and Northwest Ohio.

## **SERVICE CENTERS**

### ***Ann Arbor***

#### **VA Ann Arbor Healthcare System**

2215 Fuller Rd  
Ann Arbor, MI 48105  
Phone: (800) 361-8387  
Web site: [www.va.gov](http://www.va.gov)

#### **Veterans Integrated Service Network (VISN)**

PO Box 134002  
Ann Arbor, MI 48113  
Phone: (734) 222-4300  
Web site: [www.va.gov](http://www.va.gov)

### ***Dearborn***

#### **Dearborn Vet Center**

19855 Outer Drive, Suite 105w  
Dearborn, MI 48124  
Phone: (313) 277-1428  
Fax: (313) 277-5471

Normal working hours are 8:00am to 4:30pm Monday through Friday. In an effort to better serve the veteran and family members, upon request Vet Centers will provide services after normal work hours and/or on weekends.

### ***Detroit***

#### **John D Dingell VA Medical Center**

4646 John R  
Detroit, MI 48201  
Phone: (313) 576-1000  
Web site: [www.va.gov](http://www.va.gov)

Free flu vaccinations are available to enrolled veterans and employees.

Appointments are not necessary for flu shots. You can receive a flu shot at your Primary Care Firm either at your next scheduled appointment, or as a walk-in.

#### **Detroit Vet Center**

4161 Cass Ave.  
Detroit, MI 48201  
Phone: (313) 831-6509  
Fax: (313) 831-6919  
Web site: [www.va.gov](http://www.va.gov)

Normal working hours are 8:00am to 4:30pm Monday through Friday. In an effort to better serve the veteran and family members, upon request Vet Centers will provide services after normal work hours and/or on weekends.

## **National**

### **U.S. Department of Veterans Affairs**

Health Benefit Service Center

Phone: (877) 222-8387

Web site: [www.va.gov/healthbenefits](http://www.va.gov/healthbenefits)

## **Regional Office**

### **VA Regional Office**

Patrick V McNamara

477 Michigan Ave.

Detroit, MI 48226

Phone: (800) 827-1000

Web site: [www.va.gov](http://www.va.gov)

## **State of Michigan**

### **Michigan Department of Military and Veterans Affairs**

3411 N. Martin Luther King Jr. Blvd.

Lansing, MI 48906

Phone: (517) 284-5298

Web site: [www.michigan.gov/dmva](http://www.michigan.gov/dmva)

Our vision is to be a proud military and veteran's organization, characterized by excellence and integrity for the fulfillment of our duties to our nation, state and to one another. Our values include integrity, excellence, teamwork and accountability.

### **Michigan Talent Connect - Veteran**

Phone: (800) 455-5228

Email: [veteransservices@michigan.gov](mailto:veteransservices@michigan.gov)

Web site: [www.mitalent.org/veteran](http://www.mitalent.org/veteran)

Facebook:

[www.facebook.com/MIVeteransServices](http://www.facebook.com/MIVeteransServices)

## **CEMETERIES**

### **Fort Custer National Cemetery**

15501 Dickman Rd.

Augusta, MI 49012

Phone: (269) 731-4164

Fax: (269) 731-2428

### **GENERAL INFORMATION**

To schedule a burial: Fax all discharge documentation to the National Cemetery

Scheduling Office at 1-866-900-6417 and follow-up with a phone call to 1-800-535-1117.

### **Military Funeral Honors**

Full military funeral honors are offered to every veteran interred at Fort Custer. This includes a rifle salute, playing of taps, folding of the flag and presentation of the flag to the next-of-kin. Five different honor guard squads perform these military honors on a designated day of the week during the hours of 10:00 a.m. through 2:30 p.m. at half hour intervals. Military funeral honors by DOD personnel must be arranged by the family or funeral home. Refer to military funeral honors (under Other Benefits) on the home page for more information.

### **Great Lakes National Cemetery**

4200 Belford Rd.

Holly, MI 48442

Phone: (248) 328-0386

Toll Free: (866) 348-8603

Fax: (248) 328-0612

Web site:

[www.cem.va.gov/cems/nchp/greatlakes.asp](http://www.cem.va.gov/cems/nchp/greatlakes.asp)

To schedule a burial: Fax all discharge documentation to the National Cemetery Scheduling Office at 1-866-900-6417 and follow-up with a phone call to 1-800-535-1117.

Any eligible person may be interred at any national cemetery that has available grave space.

The new 544-acre national cemetery will serve veterans' needs for the next 50 years. Holly is approximately 50 miles northwest of downtown Detroit.

Burials began on October 17, 2005. Initial operations will be conducted from a temporary office, committal service shelter and equipment building.

The URS Corporation, in a joint venture with the LA Group was selected to produce the master planning and design documents.

VA prepared an Environmental Assessment for the Oakland County site in October 2001. In September 2002, the Department of Veterans

Affairs purchased the site from the Fagan Lake Development Corporation. The previous owner, the Horton family, had held the property for over 160 years.

This cemetery to serve veterans in the greater Detroit metropolitan area is the second national cemetery in Michigan. Michigan's other national cemetery is Ft. Custer.

## **MISC. VETERAN'S RESOURCES**

### **Gary L. Miles Veteran's Home**

Miles Manor Apartments  
307 Salliotte  
Ecorse, MI 48229  
Phone: (313) 389-2700

The Gary L. Miles Veteran's Home is a senior housing apartment complex designed for homeless male veterans aged 55 and older. The facility consists of 11 fully furnished, one bedroom apartments.

The Gary L. Miles Veteran's Home will help provide a place for our homeless veterans who have served honorably.

### **Veteran's Haven, Inc.**

4924 Wayne Rd.  
Wayne, MI 48184  
Phone: (734) 728-0527  
Fax: (734) 728-1278  
Email: [VetsHaven@earthlink.net](mailto:VetsHaven@earthlink.net)  
Web site: [www.vetshaveninfo.org](http://www.vetshaveninfo.org)

Veteran's Haven Inc has distributed tons of shirts, pants, sweaters, coats, jackets, suits, underwear, socks, shoes, boots, hygiene

items, medical needs, canes, walkers, crutches, and wheelchairs - all free to Veterans. These donated items are not sold for profit.

Veterans Haven, Inc. is a 501c3 non-profit tax exempt organization dedicated to helping honorably discharged vets by providing food, clothing, housing, transportation, medical supplies, counseling, referrals, and job connections to those in need.

Founded in June 1994 by a Vietnam vet, Veterans Haven Inc operates from their Outreach Center in Wayne, a suburb of Detroit, which opened its doors in May 2000.

## **RESIDENTIAL TREATMENT PROGRAM**

### **Domiciliary Residential Rehabilitation Treatment Program (DRRTP)**

VA Medical Center  
4646 John R St.  
Detroit, MI 48201  
Phone: (313) 576-1000  
Web site: [www.detroit.va.gov](http://www.detroit.va.gov)

Location: in Detroit, offsite from the John D. Dingell VA Medical Center

The DRRTP is an intensive residential treatment program for chronically homeless veterans to receive assistance in developing healthy independent living skills in order to break the pattern of homelessness.

Domiciliary resident candidates must obtain a referral from a VA Medical Center.

# DEPARTMENT OF HUMAN SERVICES

## Department of Human Services (DHS)

P.O. Box 30037

235 S. Grand Ave.

Lansing, Michigan 48909

Phone: (517) 373-2035

Fax: (517) 335-6236

TTY: (517) 373-8071

Web site: [www.michigan.gov/dhs](http://www.michigan.gov/dhs)

## CASH ASSISTANCE PROGRAMS

### Family Independence Program (FIP)

The main goal of FIP is to help families become self-supporting and independent.

FIP is temporary cash assistance for low-income families with minor children and pregnant women. FIP helps them pay for living expenses such as rent, heat, utilities, clothing, food and personal care items.

FIP applicants and recipients may be assigned to Jobs, Education and Training (JET) for assistance in finding a job or to develop needed job skills. Help with transportation, childcare and other needs related to employment and training may be provided.

### FIP Eligibility Requirements

48-month lifetime limit:

You cannot receive FIP for more than 48 months in your lifetime unless you qualify for an extension or an exception. Months before October 2007 do not count. Months do not count if you are:

Deferred.\*

Working and following your Family Self-Sufficiency Plan.\*

Live in a county with a high unemployment rate.

\* Follow Work Rules and Penalties.

### Who is in the FIP group?

To qualify for FIP, children must be under the age of 18, or a high school student age 18-19. The child's parents, stepparents, and siblings who live together normally make up the FIP group. A relative acting as a parent or legal guardians may be included in the group if the parent is not in the home.

A person can sometimes be eligible for FIP when there is no child in the group - such as a pregnant woman; or parents whose child is in foster care but is expected to return home within one year.

### FIP Residency Requirements

A person must be a Michigan resident and intend to remain in Michigan and not be receiving cash assistance from another state.

### Citizenship Requirements

A person must be a U.S. citizen or have an acceptable alien status to qualify for FIP.

### Asset Limits

Assets are cash or any other personal or real property you own. The asset limit for FIP is \$3,000.

Assets such as your home, vehicles and personal belongings are not counted.

### Countable Income

Most types of earned and unearned income are counted. Countable income is considered when determining the amount of FIP your family is eligible to receive.

### State Disability Assistance

The State Disability Assistance (SDA) program provides cash assistance to disabled adults to help them pay for living expenses.

## **Supplemental Security Income**

Supplemental Security Income (SSI) is a cash benefit to needy persons who are aged (at least 65), blind or disabled. It is a federal program administered by the Social Security Administration (SSA). States are allowed the option to supplement the federal benefit with state funds. In Michigan, SSI benefits include a basic federal benefit and an additional amount paid with State funds.

## **CHILD SUPPORT SERVICES**

### **Eligibility for Child Support Services**

Child Support services in Michigan are available to:

- Parents of minor children, when one parent does not live with the child
- Parents who pay court-ordered child support
- Persons who have physical custody of a minor child
- Persons who receive public assistance for a minor child living in their home. Except in certain specific cases, these individuals automatically receive child support services

### **Available Child Support Services**

The following child support services are available in Michigan:

- Assistance with application for child support services
- Locating Parents
- Establishing Paternity
- Establishing court orders for support
- Establishing court orders for custody and parenting time
- Collecting and processing child support payments
- Modifying support court orders
- Enforcing court orders for support

## **Child Care**

For many families, the cost of safe, quality child care is a major strain on the budget. DHS' Child Development and Care Program may provide payment for child care services for qualifying families when the parent, legal guardian or substitute parent is unavailable to provide the child care because of employment, education and/or because of a health/social condition for which treatment is being received.

## **EMERGENCY SERVICES**

### **State Emergency Relief (SER)**

The State Emergency Relief (SER) Program provides immediate help to individuals and families facing conditions of extreme hardship or for emergencies that threaten health and safety.

The SER program is primarily designed to maintain low-income households who are normally able to meet their needs but occasionally need help when unexpected emergency situations arise. The SER program is not an appropriate solution to ongoing or chronic financial difficulties.

## **HEALTH CARE COVERAGE**

Health care coverage is available to individuals and families who meet certain eligibility requirements.

Contact the local Department of Human Services in your county to apply for these programs.

### **Health Care Coverage for Adults**

**Aged, Blind, Disabled Medicaid** is available to persons who are aged, blind, or disabled. There are income and asset limits. If the income is over the income limit, persons may incur medical expenses that equal or exceed the excess income and still qualify for this program.

**Caretaker Relative Medicaid** is available to eligible parents and people who act as parents, caring for a dependent child. These people are called caretaker relatives. There is an income limit for this program.

**Medicaid** is a medical assistance program providing financial coverage for a broad range of outpatient, inpatient, and residential services (long-term care services include nursing home, home health, and some residential facility services). A Medicaid-authorized service provider must provide direct services.

**Medicare Savings Program (MSP)** pays for certain Medicare costs. There is an asset limit. The income amount determines what is covered.

**MIChoice** This waiver program provides home and community based health care services for aged and disabled persons. The program's goal is to allow persons to remain at home to receive health services. If they did not receive such services, these persons would require nursing home care. The cost of care at home must be less than the cost of care in a nursing home. The waiver may provide other benefits to help the person remain at home. Contact the local Department of Human Services in your county to apply for this program.

## Health Care Programs for Children

**Healthy Kids** is a Medicaid health care program for low-income children under age 19 and for Pregnant Women of any age. There is an income limit. There is no monthly premium for Healthy Kids.

**MIChild** is a health care program administered by the Department of Community Health. It is for the low income uninsured children of Michigan's working families. MIChild has an income limit which is higher than Healthy Kids. MIChild is for children who are under age 19. Families pay a monthly premium for MIChild insurance, regardless of the number of children insured. For more information and an application, contact MIChild at 1-888-988-6300 or visit the MIChild Information web site.

**Children's Special Health Care Services (CSHCS)** is a program within the Department of Community Health that provides certain approved medical service coverage to some children and adults with special health care needs. Children must have a qualifying medical condition and be under 21 years of age. Persons 21 and older with cystic fibrosis or certain blood coagulating disorders may also qualify for services. For more information call the Family Phone Line at 1-800-359-3722 or visit the Children's Special Health Care web site.

## Health Care Programs for Families

Many times the entire family may be eligible for health care benefits. Contact the local Department of Human Services in your county to apply for these programs.

**Low Income Families (LIF)** Medicaid is available to families under the Low Income Family (LIF) Program. There are income and asset limits. Families that receive cash assistance (Family Independence Program or FIP) are automatically eligible for this program.

**Transitional Medical Assistance (TMA)** is available to families that have received LIF in at least 3 of the last 6 months. The family is no longer LIF eligible because a parent has too much income from employment. TMA is available for up to 12 months and the family does not need to fill out a new application.

## Health Care Programs for Pregnant Women

**Healthy Kids for Pregnant Women - Medicaid** is available to an eligible woman while she is pregnant, including the month her pregnancy ends and during the two calendar months following the month her pregnancy ends, regardless of the reason (for example: live birth, miscarriage). There is an income limit for this program. Contact the local Department of Human Services in your county to apply for this program.

**Group 2 Pregnant Women** - A woman who has income that exceeds the income limit for Healthy Kids for Pregnant Women, may be eligible for Medicaid under the Group 2 Pregnant Women program. If income is over the limit, persons may incur medical expenses that equal or exceed the excess income and still qualify for this program.

**Maternity Outpatient Medical Services (MOMS)** - The goal of the MOMS program is to provide immediate health coverage for pregnant women. It provides outpatient prenatal coverage only. The MOMS program is available to provide immediate prenatal care while a Medicaid application is pending.

## **Healthy Michigan Plan**

**Healthy Michigan Plan**  
Phone: (855) 789-5610  
Web site: [www.michigan.gov/healthymiplan](http://www.michigan.gov/healthymiplan)

The Healthy Michigan Plan provides health care benefits to Michigan residents at a low cost so that more people can have health care coverage. Individuals are eligible for the Healthy Michigan Plan if they:

- Are age 19-64 years
- Have income at or below 133% of the federal poverty level\* (\$16,000 for a single person or \$33,000 for a family of four)
- Do not qualify for or are not enrolled in Medicare
- Do not qualify for or are not enrolled in other Medicaid programs
- Are not pregnant at the time of application
- Are residents of the State of Michigan

If you think you might be eligible, apply today and see if you qualify. Choose from one of the following options to apply.

- Apply online at [www.michigan.gov/mibridges](http://www.michigan.gov/mibridges)

- Call the Michigan Health Care Helpline at 1-855-789-5610
- Visit your local Department of Human Services office

## **PROTECTIVE SERVICES**

**Adult and Child Protective Services**  
Phone: (855) 444-3911

## **DHS OFFICES**

Web site: [www.michigan.gov/dhs](http://www.michigan.gov/dhs)

### **Wayne County**

**Highland Park**  
396 Glendale  
Highland Park, MI 48203  
Phone: (313) 852-1700

**Inkster**  
26355 Michigan Ave.  
Inkster, MI 48141  
Phone: (313) 792-7700

**Redford**  
27260 Plymouth Rd.  
Redford, MI 48239-2335  
Phone: (313) 937-4200

**Taylor**  
25637 Ecorse Rd.  
Taylor, MI 48180  
Phone: (313) 375-2500

**Western Wayne-Children & Family Services**  
4505 Oakman Blvd.  
Detroit, MI 48204

### **Monroe County**

Monroe Department of Human Services  
1051 S Telegraph  
Monroe, MI 48161  
Phone: (734) 243-7200

# HEALTH AND WELLNESS

## COMMUNITY CLINICS

When a person loses their job they will most likely lose their health insurance benefits, unless benefits are continued under COBRA or their employer has agreed to extend them for a certain amount of time. Low cost health clinics are available to the general public and mainly provide health care services to people without insurance.

### **Brownstown**

#### **Wyandotte Center for the Working Uninsured**

3333 Biddle  
Wyandotte, MI 48192  
Phone: (734) 365-3560  
Web site: [www.wyandotteclinic.com](http://www.wyandotteclinic.com)

Working adults ages 18 and up without health insurance.

### **Detroit**

#### **Advantage Health Centers**

Web site: [www.ahcdetroit.org](http://www.ahcdetroit.org)

#### *Advantage Family Health Center*

4777 E. Outer Drive  
Detroit, MI 48234  
Phone: (313) 416-6200  
Fax: (313) 369-1977

#### *Thea Bowman Community Health Center*

15400 W. McNichols  
Detroit, MI 48235  
Phone: (313) 835-5990  
Fax: (313) 255-4335

#### *Waller Health Center*

60 E. Warren Ave.  
Detroit, MI 48208  
Phone: (313) 416-6261  
Fax: (313) 897-7320

The mission of Advantage Health Centers is to improve the health status of the individuals and the communities we serve by providing access to high quality, respectful, and efficient health care services. Advantage Health Centers will also be a catalyst for access to health care and other resources for those who would otherwise go un-served.

#### **American Indian Health and Family Services**

4880 Lawndale  
Detroit, MI 48210  
ADMIN Phone: (313) 846-3718  
Clinic Phone: (313) 846-6030  
Web site: [www.aihfs.org](http://www.aihfs.org)

The mission of American Indian Health and Family Services of Southeastern Michigan, Inc. is to help ensure the survival of Native American families and individuals by providing quality health care, by supporting the healing process, by encouraging, educating and empowering our clients in seeking and maintaining wellness and enhancing their quality of life by facilitating the equity and accessibility of comprehensive health care for the Native American Indian community.

#### **Arab-American and Chaldean Council (ACC) Primary Care Clinic**

16921 W. Warren  
Detroit, MI 48228  
Phone: (313) 846-8156  
Web site: [www.myacc.org](http://www.myacc.org)

#### **Cabrini Clinic**

1234 Porter St.  
Detroit, MI 48226-2407  
Phone: (313) 961-7863  
Fax: (313) 965-9891  
Email: [cabrinclinic@sbcglobal.net](mailto:cabrinclinic@sbcglobal.net)  
Web site: [www.cabrinclinic.org](http://www.cabrinclinic.org)

Adults are seen by appointment only. Call (313) 961-7863 for an appointment.



**Cass Community United Methodist Church  
Saturday Free Medical Clinic**

3745 Cass Ave.  
Detroit, MI 48201  
Phone: (313) 883-2277  
Web site: [www.casscommunity.org](http://www.casscommunity.org)

**Community Health and Social Services  
Center (CHASS)**

Web site: [www.chasscenter.org](http://www.chasscenter.org)

*CHASS Southwest Center & Administrative  
Offices*

5635 W. Fort St.,  
Detroit, Michigan 48209  
Phone: (313) 849-3920  
Fax (313) 849-0824

*CHASS MidTown Center*

7436 Woodward Ave.  
Detroit, Michigan 48202  
Phone: (313) 556-9907  
Fax: (313) 556-9711

**Covenant Community Care**

Web site: [www.covenantcommunitycare.org](http://www.covenantcommunitycare.org)

**Detroit Community Health Connection  
(DCHC)**

Web site: [www.dchcquality.org](http://www.dchcquality.org)

*East Riverside  
Administration*

13901 E. Jefferson  
Detroit, Michigan 48215  
Phone: (313) 822-0900

*Nolan Family Health Center*

111 W. Seven Mile Rd.  
Highland Park, Michigan 48203-1968  
Phone: (313) 369-2600

*Dr. Sophie Womack Health Center*

7900 Kercheval  
Detroit, Michigan 48215  
Phone: (313) 921-5500

*Dr. Feleta Wilson Health Center*

6550 W. Warren  
Detroit, Michigan 48215  
Phone: (313) 897-7700

*Woodward Corridor*

611 Martin Luther King Jr., Boulevard  
Detroit, Michigan  
Phone: (313) 832-6300

**Detroit Department of Health and Wellness**

Web site: <http://tinyurl.com/DetHealthWellness>

*Herman Kiefer Health Complex*

1151 Taylor  
Detroit, MI 48202  
Phone: (313) 876-4300  
Fax: (313) 876-0475

**HUDA Community Clinic**

13240 Woodrow Wilson St.  
Detroit, MI 48238  
Phone: (313) 865-8446  
Fax: (313) 447-2627  
Email: [info@hudaclinic.org](mailto:info@hudaclinic.org)  
Web site: [www.hudaclinic.org](http://www.hudaclinic.org)

**Joy-Southfield Health & Education Center**

Juanita Reaves Free Clinic  
18917 Joy Rd.  
Detroit, MI 48228  
Phone: (313) 581-7773  
Web site: [www.joysouthfield.org](http://www.joysouthfield.org)

**Mercy Primary Care Center**

5555 Conner Suite 2691  
Detroit, MI 48213  
Phone: (313) 692-8400  
Fax: (313) 692-8427  
Web site: [www.mercyprimarycare.com](http://www.mercyprimarycare.com)

**St. Vincent de Paul Health Center**

Cooley High School  
15055 Hubbell  
Detroit, MI 48227  
Phone: (313) 837-5078

**Dearborn**

**ACCESS Community Health & Research  
Center**

6450 Maple St.  
Dearborn, MI 48126  
Phone: (313) 216-2200  
Fax: (313) 584-3226  
Web site: [www.accesscommunity.org](http://www.accesscommunity.org)

## ***Inkster***

### **Inkster Teen Health Center**

3250 Middlebelt Rd.  
Inkster, MI 48141  
Phone: (734) 729-3650

Services include medical healthcare, health education, individual & family counseling, crisis intervention and counseling for pregnant and parenting teens.

### **Western Wayne Family Health Centers**

2500 Hamlin Road  
Inkster, MI 48141  
Phone: (313) 561-5100  
Fax: (313) 565-0309  
Email: [info@wwfhc.org](mailto:info@wwfhc.org)

Mon –Thurs: 9 a.m. – 6 p.m.  
Friday: 9 a.m. – 5 p.m.

## ***Lincoln Park***

### **Crisis Pregnancy Center**

1760 Fort St.  
Lincoln Park, MI 48146  
Phone: (313) 386-4005

Eligibility: Low-income mothers and infants who live in southwest Detroit ZIP code areas 48208-48210, 48216, 48217, or the downriver area of Wayne County. Call for appointment.

### **Western Wayne Family Health Centers**

25650 W. Outer Dr.  
Lincoln Park, MI 48146  
Phone: (313) 383-1897  
Fax: (313) 383-6018  
Email: [info@wwfhc.org](mailto:info@wwfhc.org)

Mon –Thurs: 9 a.m. – 6 p.m.  
Friday: 9 a.m. – 5 p.m.

## ***Livonia***

### **AAA Crisis Pregnancy Center**

16755 Middlebelt Rd.  
Livonia, MI 48154-3317  
Phone: (734) 425-8060  
Fax: (734) 425-8244

Email: [info@aaaprc.org](mailto:info@aaaprc.org)  
Web site: [www.aaaprc.org](http://www.aaaprc.org)

Pregnancy tests, limited diagnostic ultrasound, dual services, abstinence speakers, maternity and baby clothes, baby items. Services are free.

### **Livonia Health Center**

Planned Parenthood  
37625 Ann Arbor Rd., Suite 107  
Livonia, MI 48150  
Phone: (734) 591-6544  
Fax: (734) 591-9910

## ***Taylor***

### **Michigan Association of Physicians of Indian Origin (MAPI)**

12701 S. Telegraph Rd.  
Taylor, MI 48180  
Phone: (734) 374-3152  
Email: [office@mapiusa.org](mailto:office@mapiusa.org)  
Web site: [www.mapiusa.org](http://www.mapiusa.org)

Uninsured working adults who meet income criteria. Saturday from 9:00 am to 12:00 pm (by appointment only)

### **Taylor Teen Health Center**

26650 Eureka Road, Suite B  
Taylor, MI 48180  
Phone: (734) 942-2273  
Fax: (734) 287-2731  
Web site: [www.oakwood.org/Taylor-Teen-Health-Center](http://www.oakwood.org/Taylor-Teen-Health-Center)

Services offered: Immunizations to students ages 10-21 (1 for \$5, 2 and up are \$10.) Hepatitis B immunization is FREE

### **Western Wayne Family Health Centers**

26650 Eureka Road, Suite C  
Taylor, MI 48180  
Phone: (734) 941-4991  
Fax: (734) 941-4919  
Email: [info@wwfhc.org](mailto:info@wwfhc.org)

Mon –Thurs: 9 a.m. – 6 p.m.  
Friday: 9 a.m. – 5 p.m.

## **Trenton**

### **Z.I.A.D. Healthcare for the Underserved**

A-ACCESS PC

1640 Fort St. Suite E

Trenton, Michigan 48183

Phone: (313) 815-8767

Web site: [www.ziadhealthcare.org](http://www.ziadhealthcare.org)

The clinic serves people that work part time jobs (making them unqualified for governmental assistance), and receive no coverage from their employers, and cannot afford the premiums of health insurance.

## **Wayne**

### **Hope Medical Clinic Wayne**

33608 Palmer Road

Westland, MI 48185

Phone: (734) 710-6688

Email: [info@thehopeclinic.org](mailto:info@thehopeclinic.org)

Web site: [www.thehopeclinic.org](http://www.thehopeclinic.org)

Offers medical care and dental care to the uninsured, plus a variety of social services to minister to the whole person.

## **Westland**

### **Oakwood Adams Child & Adolescent Health Center**

33475 Palmer

Westland, MI 48186

Phone: (734) 728-2423

Fax: (734) 728-2183

Web site: [www.oakwood.org/adams](http://www.oakwood.org/adams)

All services at the clinic are confidential and fees are based on income. No one is turned away due to inability to pay. Parental consent is required except in cases of emergency care and crisis intervention. The clinic is truly making a difference in the lives of many members of the community.

Clinic serves pediatric patients age 3 years - 19 years old

## **Monroe County**

### **Family Medical Center of Michigan**

Monroe

905 N. Macomb

Monroe, MI 48162

Phone: (734) 240-4851

Temperance

8765 Lewis Ave.

Temperance, MI 48182

Phone: (734) 847-3802

Carleton

130 Medical Center Dr.

Carleton, MI 48117

Phone: (734) 654-2169

Web site: [www.familymedicalmi.org](http://www.familymedicalmi.org)

Family Medical Center of Michigan, Inc. is a not-for-profit community health center serving the health care needs of Monroe, southeastern Wayne, and southeastern Lenawee Counties.

### **Monroe County Health Department**

2353 South Custer Rd.

Monroe, MI 48161

Phone: (734) 240-7800

Web site: [www.co.monroe.mi.us/publichealth](http://www.co.monroe.mi.us/publichealth)

Some of the programs include: family planning, prenatal care; health screening; Women, Infants and Children (WIC) nutrition program; home nurse visits; support services for mothers and infants; and vision and hearing screening for school age children.

## **Wayne County**

### **Wayne County Department of Public Health**

#### *Dearborn Health Center*

6450 Maple

Dearborn, MI 48126

Phone: (313) 216-2201

Fax: (313) 584-2957

#### *Taylor Health Center*

26650 Eureka Rd., Suite B

Taylor, MI 48180

Phone: (734) 955-3900

Fax: (734) 955-3910

Wayne Health Center  
33030 Van Born Rd.  
Wayne, MI 48184  
Phone: (734) 727-7100  
24 Hour Hotline: (734) 727-7284  
Fax: (734) 727-7005

Infants, children and adults residing in Wayne County excluding Detroit.

## **DENTAL**

### **Wayne County**

#### **Dental Treatment Fund for Persons with Developmental Disabilities**

P.O. Box 30195  
Lansing, MI 48909  
Oral Health Program Coordinator  
Phone: (517) 335-8388

Patients must be referred by community mental health agency.

#### **Detroit Receiving Hospital/University Health Center**

4201 St. Antoine  
Detroit, MI 48201  
Phone: (313) 494-6700  
Fax: (313) 494-6625  
Web site: [www.dental.udmercy.edu/patient](http://www.dental.udmercy.edu/patient)

#### **Donated Dental Services (DDS)**

Southeast Michigan  
3657 Okemos Rd., Suite 200  
Okemos, MI 48864  
Phone: (800) 850-5913  
Fax: (888) 471-6334  
Web site: <http://nfdh.org>

All individuals who are disabled, elderly or medically compromised without financial means or alternative access will receive necessary, substantive and maintainable dental care.

### **Tri-County Dental Health Council**

29699 Southfield Rd.  
Southfield, MI 48076-2063  
Phone: (248) 559-7767  
Web site: [www.dentalhealthcouncil.org](http://www.dentalhealthcouncil.org)

Tri-County Dental Health gives information, names and phone numbers of places that offer lower cost dental services in Wayne, Oakland, and Macomb counties, and dentists who accept Medicaid.

### **University of Detroit Mercy School of Dentistry**

2700 Martin Luther King Blvd.  
Detroit, MI 48208  
Phone: (313) 494-6700  
Fax: (313) 494-6625  
Web site: [www.dental.udmercy.edu/patient](http://www.dental.udmercy.edu/patient)

Low-income residents. Preventive, restorative. Private pay, insurance, Medicaid.

### **Monroe County**

#### **Family Medical Center of Michigan**

8765 Lewis Ave.  
Temperance, MI 48182  
Phone: (734) 847-3802

130 Medical Center Dr.  
Carleton, MI 48117  
Phone: (734) 654-2169  
Web site: [www.familymedicalmi.org](http://www.familymedicalmi.org)

Discounted Dental Services available.

#### **Monroe County Health Department**

2353 South Custer Rd  
Monroe, MI 48161  
Phone: (734) 240-7825  
Toll Free: (888) 354-5500 Ext. 7825  
Fax: (734) 240-7815

### **State of Michigan**

#### **Michigan Dental Association**

3657 Okemos Road, Suite 200  
Okemos, MI 48864  
Phone: (517) 372-9070  
Toll Free: (800) 589-2632

## **HEALTH INSURANCE**

### **Consolidated Omnibus Budget Reconciliation Act (COBRA)**

Phone: (866) 444-3272

Web site: [www.dol.gov/COBRA](http://www.dol.gov/COBRA)

### **Healthcare Insurance Marketplace**

Phone: (800) 318-2596

Web site: [www.healthcare.gov](http://www.healthcare.gov)

Call to start or finish an application, compare plans, enroll or ask a question.

## **Medicare**

Centers for Medicare & Medicaid Services

7500 Security Boulevard

Baltimore MD 21244-1850

Phone: (800) 633-4227

Phone: (800) 772-1213

TTY: (800) 325-0778

Web site: [www.medicare.gov](http://www.medicare.gov)

## **HEARING IMPAIRED SERVICES**

### **Deaf & Hearing Impaired Services, Inc.**

25882 Orchard Lake Rd., Suite 100

Farmington Hills, MI 48336

Phone: (248) 473-1888

TTY: (248) 473-1875

Web site: [www.dhisonline.org](http://www.dhisonline.org)

### **Holley Ear Institute**

22151 Moross Rd.

Professional Building I, Suite 223

Detroit, MI 48236-2172

Phone: (313) 343-3165

Phone: (313) 343-8789

Fax: (313) 343-4111

Web site: [www.stjohnprovidence.org/Holley](http://www.stjohnprovidence.org/Holley)

## **State of Michigan**

### **Michigan Coalition for Deaf and Hard of Hearing People**

PO Box 16234

Lansing, MI 489901

Phone: (586) 778-4188

Email: [info@michdhh.org](mailto:info@michdhh.org)

Web site: [www.michdhh.org](http://www.michdhh.org)

Michigan Coalition for Deaf and Hard of Hearing People is a statewide coalition of agencies and organizations working together to improve accessibility and services for Michigan's Deaf and Hard of Hearing people.

## **HILL-BURTON ACT**

Hill Burton Hotline

Phone: (800) 638-0742

Web site: <http://tinyurl.com/HillBurton>

Hill-Burton requires that "obligated facilities" provide free or low cost health care services to people living in the facility's area who cannot afford to pay for the services.

## **HOSPITALS**

### **Wayne County**

#### **Dearborn**

#### **Oakwood Hospital & Medical Center**

18101 Oakwood Blvd.

Dearborn, MI 48124

Phone: (313) 593-7000

Web site: [www.oakwood.org](http://www.oakwood.org)

#### **Detroit**

#### **Detroit Receiving Hospital/University Health Center**

4201 St Antoine

Detroit, MI 48201

Phone: (313) 745-3000

Web site: [www.drhuhc.org](http://www.drhuhc.org)

#### **John D. Dingell VA Medical Center**

4646 John R

Detroit, MI 48201

Phone: (313) 576-1000

Web site: [www.detroit.va.gov](http://www.detroit.va.gov)

#### **St. John Detroit Riverview Center**

7733 E Jefferson Ave.

Detroit, MI 48214

Phone: (313) 499-4000

Web site: [www.stjohn.org/DetroitRiverview](http://www.stjohn.org/DetroitRiverview)

**Sinai-Grace Hospital**

6071 W. Outer Drive  
Detroit, MI 48235  
Phone: (313) 966-3300  
Toll Free: (888) DMC-2500  
Web site: [www.sinaigrace.org](http://www.sinaigrace.org)

**Harper University Hospital**

3990 John R  
Detroit, MI 48201  
Phone: (313) 745-8040  
Web site: [www.harperhutzel.org](http://www.harperhutzel.org)

**Henry Ford Hospital**

2799 W. Grand Blvd.  
Detroit, MI 48202  
Phone: (313) 916-2600  
Social Services: (313) 916-1721  
Web site: [www.henryfordhospital.com](http://www.henryfordhospital.com)

**Hutzel Hospital**

4707 St. Antoine  
Detroit, MI 48201  
Phone: (313) 745-7555  
Web site: [www.hutzel.org](http://www.hutzel.org)

**St. John Hospital & Medical Center**

22101 Moross  
Detroit, MI 48236  
Phone: (313) 343-4000  
Social Services: (313) 343-3684  
Web site: [www.stjohn.org](http://www.stjohn.org)

**Garden City****Garden City Hospital**

6245 N. Inkster Rd  
Garden City, MI 48135  
Phone: (734) 458-3300  
Web site: [www.gchosp.org](http://www.gchosp.org)

**Grosse Pointe****Henry Ford Cottage Hospital**

159 Kercheval Ave.  
Grosse Pointe Farms, MI 48236  
Phone: (313) 640-1000  
Web site: [www.henryfordhealth.org](http://www.henryfordhealth.org)

**Livonia****St. Mary Mercy Livonia**

36475 Five Mile Rd  
Livonia, MI 48154  
Phone: (734) 655-4800  
Web site: [www.stmarymercy.org](http://www.stmarymercy.org)

**Taylor****Oakwood Heritage Hospital**

10000 Telegraph Rd  
Taylor, MI 48180  
Phone: (313) 295-5000  
Fax: (313) 295-5085  
Web site: [www.oakwood.org](http://www.oakwood.org)

**Trenton****Oakwood Southshore Medical Center**

5450 Fort St  
Trenton, MI 48183  
Phone: (734) 671-3800  
Web site: [www.oakwood.org](http://www.oakwood.org)

**Wayne****Oakwood Annapolis Hospital**

33155 Annapolis Rd  
Wayne, MI 48184  
Phone: (734) 467-4000

**Wyandotte****Henry Ford Wyandotte Hospital**

2333 Biddle Ave.  
Wyandotte, MI 48192  
Phone: (734) 246-6000  
Web site: [www.henryfordwyandotte.com](http://www.henryfordwyandotte.com)

**Monroe County****Mercy Memorial Hospital**

718 North Macomb St.  
Monroe, MI 48162  
Phone: (734) 240-8400  
Web site: [www.mercymemorial.org](http://www.mercymemorial.org)

## **MENTAL HEALTH**

If you or someone you know is having uncharacteristic thoughts or demonstrating inappropriate behavior, please seek help immediately. The following is a list of hotlines, shelters, and counseling centers.

## **COUNSELING SERVICES**

### ***Belleville***

#### **Community Care Services**

416 Sumpter Rd.  
Belleville, MI 48111  
Phone: (734) 697-7880  
Fax: (734) 697-7377  
Email: [info@comcareserv.org](mailto:info@comcareserv.org)  
Web site: [www.comcareserv.org](http://www.comcareserv.org)

### ***Canton***

**Advanced Counseling Services, P.C.**  
5958 North Canton Center Rd., Suite 900  
Canton, MI 48187  
Phone: (734) 737-1200  
Web site: [www.advancedcounseling.org](http://www.advancedcounseling.org)

**Center for Behavior and Medicine**  
2200 Canton Center Rd. Suite 200 B  
Canton, MI 48187  
Phone: (734) 981-3800

**Family Services-Canton**  
50430 School House Rd.  
Canton, MI 48187  
Phone: (734) 495-9526  
Web site: [www.fsiwc.org](http://www.fsiwc.org)

### ***Dearborn***

**Arab Community Center for Economic and Social Services (ACCESS)**  
Adult Mental Health Program & Family Counseling  
6450 Maple St.  
Dearborn, MI 48126  
Phone: (313) 216-2200  
Fax: (313) 584-3622  
Web site: [www.accesscommunity.org](http://www.accesscommunity.org)

The Adult Mental Health Program is serving the adult population suffering from mental illness, culture adjustment, substance abuse, and domestic violence. We also handle court referral cases.

**Counseling & Resource Center of Dearborn**  
2881 Monroe St.  
Dearborn, MI 48124  
Phone: (313) 359-1977

**Dearborn Pastoral Counseling Center**  
24110 Cherry Hill  
Dearborn, MI 48124  
Phone: (313) 274-4570  
Web site: [www.dpcc.us](http://www.dpcc.us)

The Dearborn Pastoral Counseling Center was designed to assist people with their pain and personal struggles, and to guide them toward personal growth and maturity.

**Dearborn Vet Center**  
19855 Outer Drive, Suite 105 W  
Dearborn, MI 48124  
Phone: (313) 277-1428  
Fax: (313) 277-5471

**Family Services-Dearborn**  
19855 W. Outer Drive, Suite 104 W.  
Dearborn, MI 48124  
Phone: (313) 274-5840  
Web site: [www.fsiwc.org](http://www.fsiwc.org)

**Henry Ford Behavioral Services**  
5111 Auto Club Dr., Suite 112  
Dearborn, MI 48126  
Phone: (313) 317-2000  
Web site: [www.henryford.com](http://www.henryford.com)

### ***Dearborn Heights***

**Catholic Social Services**  
20382 Van Born Rd.  
Dearborn Heights, MI 48125  
Phone: (313) 792-9286

Individual, family & group therapy. Specialized programs include substance abuse treatment, domestic violence services & older adult services. Psychiatric and psychological evaluations are also available.

## **Detroit**

### **Arab-American and Chaldean Council**

Behavioral Health Network Clubhouse  
201 W. Seven Mile Rd.  
Detroit, MI 48203  
Phone: (313) 366-0228  
Fax: (313) 366-0252  
Web site: [www.myacc.org](http://www.myacc.org)

### **Catholic Social Services of Wayne County**

9851 Hamilton Ave.  
Detroit, MI 48202  
Phone: (313) 883-2100  
Web site: [www.csswayne.org](http://www.csswayne.org)

Specialized services include substance abuse treatment & prevention. Psychiatric and psychological evaluations are also available.

### **Detroit Central City Community Mental Health, Inc.**

10 Peterboro St  
Detroit, MI 48201  
Phone: (313) 831-3160  
Web site: [www.dcccmh.org](http://www.dcccmh.org)

### **Detroit East Community Mental Health**

11457 Shoemaker  
Detroit 48213  
Detroit, MI 48214  
Phone: (313) 921-4700

Detroit zip codes 48207, 48211, 48213, 48214 & 48215

### **Detroit East Community Mental Health**

3646 Mt. Elliot  
Detroit, MI 48207  
Phone: (313) 331-3435

### **Detroit Vet Center**

4161 Cass Avenue  
Detroit, MI 48201  
Phone: (313) 831-6509  
Fax: (313) 831-6919

### **Detroit-Wayne County Community Mental Health Agency**

640 Temple  
Detroit, MI 48201  
Phone: (313) 833-2500  
24-Hour Crisis Line: (800) 241-4949

### **Development Centers**

24424 W McNichols  
Detroit, MI 48219  
Phone: (313) 531-2500

### **Family Service, Inc.**

Main Office  
10900 Harper Ave.  
Detroit, MI 48213  
Phone: (313) 579-5989

### **Family Service, Inc.**

220 Bagley St Suite 700  
Detroit, MI 48226  
Phone: (313) 965-2141

### **Henry Ford Health System/Behavioral**

One Ford Place  
Detroit, MI 48202  
Phone: (313) 874-6677

### **John D Dingell VA Medical Center**

4646 John R  
Detroit, MI 48201  
Phone: (313) 576-1000  
Web site: [www.va.gov](http://www.va.gov)

### **Latin American for Social and Economic Development (LASED)**

4138 W. Vernor Hwy.  
Detroit, MI 48209  
Phone: (313) 554-2025  
Fax: (313) 554-2242  
Web site: <http://lasedinc.org>

### **Latino Family Services**

3815 W Fort St  
Detroit, MI 48216  
Phone: (313) 841-7380  
Web site: [www.latinofamilyservices.com](http://www.latinofamilyservices.com)

### **Neighborhood Service Organization**

220 Bagley, Suite 1200  
Detroit, MI 48226  
Phone: (313) 961-4890  
Web site: [www.nso-mi.org](http://www.nso-mi.org)



**New Center Community Mental Health**

Web site: [www.newcentercmhs.org](http://www.newcentercmhs.org)

2051 W Grand Blvd  
Detroit, MI 48208  
Phone: (313) 961-3200

10001 Puritan  
Detroit, MI 48221  
Phone: (313) 961-4000

8726 Woodward  
Detroit, MI 48202  
Phone: (313) 664-0700

10136 Puritan  
Detroit, MI 48238  
Phone: (313) 345-0300

Service Area: 48202, 48203, 48204, 48206,  
48208, 48211, 48221, and 48238

**North Central Community Mental Health Center**

17141 Ryan Rd  
Detroit, MI 48212  
Phone: (313) 369-1717  
Web site: <http://northcentralhealthcenter.org>

Service Area: 48203, 48205, 48211, 48212,  
48213, and 48234

**Northeast Guidance Center Administration**

2900 Conner, Building A  
Detroit, MI 48215  
Phone: (313) 308-1400

Service Area: 48205, 48212, 48215, 48224,  
48225, 48230, and 48236

**Northeast Guidance Center Adult Services**

12800 E. Warren Ave.  
Detroit, MI 48215  
Phone: (313) 824-8000

Service Area: 48205, 48212, 48215, 48224,  
48225, 48230, and 48236

**Quality Behavioral Health, Inc.**

751 E. Grand Blvd.  
Detroit, MI 48207  
Phone: (313) 922-2222

**Southwest Counseling Solutions**

Adult Outpatient Center  
1700 Waterman Ave.  
Detroit, MI 48209  
Phone: (313) 841-8900  
Web site: [www.swsol.org](http://www.swsol.org)

**Southwest Counseling Solutions**

Youth Services  
5716 Michigan Avenue  
Detroit, MI 48210  
Phone: (313) 963-2266  
Web site: [www.swsol.org](http://www.swsol.org)

**Southwest Counseling Solutions**

Child & Family Services  
5716 Michigan Avenue  
Detroit, MI 48210  
Phone: (313) 963-2266  
Web site: [www.swsol.org](http://www.swsol.org)

Services include clinical and outpatient services for adults with mental illness, child and family services for children with emotional disorders, Hispanic mental health services for children, youth, adults and families.

**Therapeutic Encounters PC**

3800 Woodward Ave.  
Suite 202  
Detroit, MI 48201  
Phone: (313) 832-0870

***Garden City*****Archambault & Associates, PC**

**St Raphael Church**  
31530 Beechwood  
Garden City, MI 48135  
Phone: (248) 827-8801 (24 hours)  
Web site: [www.a-atherapy.com](http://www.a-atherapy.com)

**Brookfield Clinics at Garden City Hospital**

6245 Inkster Rd  
Garden City, MI 48135  
Phone: (734) 421-3374  
Web site: [www.brookfieldclinics.org](http://www.brookfieldclinics.org)

## **Grosse Ile**

**Archambault & Associates, PC  
Sacred Heart Church**  
21599 Park Lane  
Grosse Ile, MI 48138  
Phone: (248) 827-8801 (24 hours)  
Web site: [www.a-atherapy.com](http://www.a-atherapy.com)

## **Hamtramck**

**North Central CMH Adult Services**  
4321 McNichols  
Detroit, MI 48212  
Phone: (313) 369-1717

## **Highland Park**

New Center Community Mental Health  
95 Victor  
Highland Park, MI 48203  
Phone: (313) 883-2400

## **Inkster**

**Hegira Next Step Clubhouse**  
1403 Inkster Rd.  
Inkster, MI 48141  
Phone: (313) 565-2200

## **Starfish Family Services**

30000 Hiveley Rd.  
Inkster, MI 48141  
Phone: (734) 728-3400  
Email: [SFS@sfish.org](mailto:SFS@sfish.org)  
Web site: [www.starfishonline.org](http://www.starfishonline.org)

Starfish Family Services (SFS) is a private, nonprofit human service agency, serving children, youth, adults and families from throughout Southeastern Michigan

## **Lincoln Park**

**Community Care Services**  
Administration  
26184 Outer Drive  
Lincoln Park, MI 48146  
Phone: (313) 389-7500  
Web site: [www.comcareserv.org](http://www.comcareserv.org)

## **Community Care Services**

1736 Fort St.  
Lincoln Park, MI 48146  
Phone: (313) 382-7861  
Web site: [www.comcareserv.org](http://www.comcareserv.org)

## **The Guidance Center**

26300 Outer Dr  
Lincoln Park, MI 48218  
Phone: (313) 388-4630  
Web site: [www.guidance-center.org](http://www.guidance-center.org)

## **Livonia**

### **Archambault & Associates, PC**

St Edith Church  
15089 Newburgh Rd  
Livonia, MI 48154  
Phone: (248) 827-8801 (24 hours)  
Web site: [www.a-atherapy.com](http://www.a-atherapy.com)

### **Eastwood Community Clinic**

17250 Farmington Rd  
Livonia, MI 48152  
Phone: (734) 425-4070

### **Hegira Livonia Counseling Center**

15370 Levan Rd  
Livonia, MI 48154  
Phone: (734) 744-0170  
Crisis: (800) 231-1127 (24 hours)

### **Oakland Psychological Clinic**

33300 Five Mile Rd., Suite 208  
Livonia, MI 48154  
Phone: (734) 522-0280  
Web site: [www.oakpsych.com](http://www.oakpsych.com)

### **Psychiatric Intervention Center (PIC)**

33505 Schoolcraft, Suite 3  
Livonia, Michigan 48150  
Phone: (734) 721-0200  
Fax: (734) 793-0033  
Web site: [www.hegira.net](http://www.hegira.net)

24 hour emergency psychiatric screening, disposition and referral, for children through adults; traditional outpatient services, 24 hours/7days; mental health; substance abuse; problem gambling; 23 hour extended observation and mobile crisis stabilization.

### **Starfish Family Services**

18316 Middlebelt Rd.  
Livonia, MI 48152  
Phone: (888) 355-LIFE (5433)  
Fax: (248) 615-1260  
Web site: [www.starfishonline.org](http://www.starfishonline.org)

Services include outpatient counseling in office, outreach services provided in home to Wayne County families addressing parent-child concerns, parent needs, support, etc.

### **University Psychiatric Center**

16836 Newburgh Rd  
Livonia, MI 48154  
Phone: (734) 464-4220  
Toll-Free: (888) 362-7792

### ***Plymouth***

#### **Access Behavioral Health Care**

42189 Ann Arbor Rd  
Plymouth, MI 48170  
Phone: (734) 453-5603

### ***Redford***

#### **Lincoln Behavioral Services**

9315 Telegraph Rd.  
Redford, 48239  
Phone: (313) 450-4500  
Web site: [www.LBSCares.com](http://www.LBSCares.com)

### ***Romulus***

#### **Hegira Programs Help Center**

9340 Wayne Rd Suite A  
Romulus, MI 48174  
Phone: (734) 942-7585  
Crisis: (734) 397-7777

### ***Southgate***

#### **The Guidance Center Main Office**

13101 Allen Rd.,  
Southgate, MI 48195  
Phone: (734) 785-7700  
Web site: [www.guidance-center.org](http://www.guidance-center.org)

The Guidance Center is a private, non-profit human service agency providing a broad range of services to children, adolescents and adults. Services provided include outpatient mental health and substance abuse treatment, early childhood programs and a work readiness program for adults.

### ***Taylor***

#### **Advanced Counseling Services**

20600 Eureka Rd Suite 819  
Taylor, MI 48180  
Phone: (734) 285-8282  
Web site: [www.advancedcounseling.org](http://www.advancedcounseling.org)

#### **Community Care Services**

26650 Eureka, Suite A  
Taylor, MI 48180  
Phone: (734) 955-3550  
Web site: [www.comcareserv.org](http://www.comcareserv.org)

Services: Adults- Outpatient, after care, psychosocial rehabilitation, A.C.T., case management, outreach & Consumer Run, IOP substance abuse treatment & early intervention program.

### ***Westland***

#### **Hegira Community Support Services (CSS)**

8623 N. Wayne Rd, Suite 323  
Westland, MI 48185  
Phone: (734) 742-0605  
Fax: (734) 742-0608  
Web site: [www.hegira.net](http://www.hegira.net)

#### **Hegira Children's Outpatient Services**

8623 North Wayne Rd., Suite 123  
Westland, MI 48185  
Phone: (734) 367-0469  
Web site: [www.hegira.net](http://www.hegira.net)

### **Hegira-Westland Counseling Center (H-WCC)**

8623 N. Wayne Rd., Suite 310  
Westland, MI 48185  
Phone: (734) 425-0636  
Fax: (734) 425-4771  
Web site: [www.hegira.net](http://www.hegira.net)

H-WCC provides assistance to children, adults and families to cope with a wide range of behavioral health problems, including emotional difficulties, substance abuse, family and other life adjustments. This program's services are available by appointment to residents of Wayne County

### **Wyandotte**

#### **Henry Ford Wyandotte Hospital**

2333 Biddle Ave.  
Wyandotte, MI 48192  
Phone: (734) 246-6000  
Web site: [www.henryford.com](http://www.henryford.com)

### **Monroe County**

#### **Monroe County Mental Health Authority**

1001 South Raisinville Rd.  
Monroe, MI 48161  
Phone: (734) 243-7340 - 24-Hours  
Toll Free: (800) 886-7340 - 24-Hours  
Web site: [www.monroecmha.org](http://www.monroecmha.org)

The Monroe Community Mental Health Authority serves individuals with Medicaid insurance, or individuals who are enrolled in the MICHILD program, or individuals who have no insurance and cannot pay for services

#### **Caring Alternatives, Inc.**

2092 S. Custer Rd.  
Monroe, MI 48161  
Phone: (734) 242-8711  
Web site: [www.caringalternatives.com](http://www.caringalternatives.com)

Professional Therapy provides the opportunity for an individual, couple, or family to identify problems and focus on solutions. To help accomplish this, the therapist teaches skills that enable clients to take control of their behavior and relationships.

### **Catholic Charities of Monroe County**

1070 South Telegraph  
Monroe, MI 48161-4056  
Phone: (734) 240-3850  
Email: [info@ccmonroe.org](mailto:info@ccmonroe.org)  
Web site: [www.ccmonroe.org](http://www.ccmonroe.org)

Our programs include Head Start, Older Adult Services, Substance Abuse Treatment, Individual, Family and Group Mental Health Counseling and Parenting Classes.

#### **Family Counseling and Shelter Services**

14930 LaPlaisance Rd., Suite 106  
Monroe, MI 48161  
Phone: (734) 241-0180 (Counseling)  
Crisis Line: (734) 242-7233 (Domestic Violence)  
Web site: [www.fcssmc.org](http://www.fcssmc.org)

Our Sunrise House provides a safe haven for domestic violence survivors and their children, and the services essential to recovery, and to empowerment and independence. Our new Children's Center of Monroe provides a full range of children's services including counseling, play therapy, abuse prevention, and support groups, and Monroe County's first supervised visitation and exchange program.

#### **Mercy Memorial Hospital Family Center**

700 Stewart Rd, Suite 105  
Monroe, MI 48161  
Phone: (734) 240-1760  
Web site: [www.mercymemorial.org](http://www.mercymemorial.org)

At Mercy Memorial Hospital, we believe that early intervention and treatment can make a positive difference in the lives of persons challenged with mental illness or chemical dependency.

### **National**

#### **National Alliance on Mental Illness (NAMI)**

3803 N. Fairfax Dr., Suite 100  
Arlington, VA 22203  
Phone: (800) 950-NAMI (6264)  
Email: [info@nami.org](mailto:info@nami.org)  
Web site: [www.nami.org](http://www.nami.org)

## **State of Michigan**

### **NAMI Michigan**

921 N. Washington  
Lansing, MI 48906  
Phone: (800) 331-4264  
Fax: (517) 485-2333  
Email: [info@namimi.org](mailto:info@namimi.org)  
Web site: [www.namimi.org](http://www.namimi.org)

NAMI Michigan's purpose is to assist affiliates, provide support, promote education, pursue advocacy and encourage research on mental illness.

### **Michigan Psychological Association (MPA)**

Statewide Referral Service  
124 West Allegan St., Suite 1900  
Lansing, MI 48933  
Phone: (517) 347-1885  
Toll Free: (800) 270-9070  
Fax: (517) 484-4442  
Web site:  
[www.michiganpsychologicalassociation.org](http://www.michiganpsychologicalassociation.org)

The Michigan Psychological Association (MPA) Statewide Referral Service is designed to put people in touch with qualified psychologists in their area. All referrals are to licensed psychologists who are members of the Michigan Psychological Association and who have subscribed to the referral service.

## **DOMESTIC VIOLENCE & SEXUAL ASSAULT**

### **Wayne County**

#### **First Step**

Plymouth, MI 48170-3840  
Phone: (734) 416-1111  
Fax: (734) 416-5555  
Crisis: (734) 722-6800 or (888) 453-5900  
Web site: [www.firststep-mi.org](http://www.firststep-mi.org)

A 24 hour help line is a core service at First Step. For many, it is literally a lifeline.

#### **Victim's Assistance Program (VAP)**

Phone: (313) 833-1660

*Rape Counseling and Homicide*  
Individual and Group

4707 St. Antoine, Suite M-167  
Detroit, MI 48201

#### *Domestic Violence*

3627 Cass  
Detroit, MI 48201

### **YWCA/Interim House Metro Detroit**

P.O. Box 21904  
Detroit, MI 48221  
Phone: (313) 862-3580  
Fax: (313) 862-4190  
Crisis: (313) 861-5300  
Web site:  
[www.ywcadetroit.org/ywca\\_interim\\_house.htm](http://www.ywcadetroit.org/ywca_interim_house.htm)

YWCA Interim House celebrated its 25th anniversary in 2004. This program provides shelter for women and children survivors of domestic violence and sexual assault.

### **Monroe County**

#### **Family Counseling and Shelter Services (FCSSMC)**

Counseling and Support Center  
14930 LaPlaisance Rd., Suite 106  
Monroe, MI 48161  
Phone: (734) 241-0180  
Web site: [www.fcssmc.org](http://www.fcssmc.org)

*Sunrise House Domestic Violence Shelter*  
(Location confidential)  
Monroe, MI  
Phone: (734) 242-7233 (24 Hours)

*Children's Center of Monroe*  
621 South Monroe St.  
Monroe, MI 48161  
Phone: (734) 457-KIDZ (5439)

### **National**

#### **National Domestic Violence Hotline (NDVH)**

Phone: (800) 799-SAFE (1-800-799-7233)  
TTY: (800) 787-3224  
Web site: [www.thehotline.org](http://www.thehotline.org)

Help is available to callers 24 hours a day, 365 days a year. Hotline advocates are available for victims and anyone calling on their behalf to provide crisis intervention, safety planning,

### **National Teen Dating Abuse**

Phone: (866) 331-9474

TTY: (866) 331-8453

Web site: [www.loveisrespect.org](http://www.loveisrespect.org)

Just for teens. You can talk one-on-one with a trained advocate 24/7 who can offer support and connect you to resources.

### **Rape, Abuse & Incest National Network**

Phone: (800) 656-HOPE (4673)

Email: [info@rainn.org](mailto:info@rainn.org)

Web site: [www.rainn.org](http://www.rainn.org)

## **State of Michigan**

### **Michigan Coalition to End Domestic & Sexual Violence (MCEDSV)**

3893 Okemos Rd., Suite B2

Okemos, MI 48864

Phone: (517) 347-7000

Fax: (517) 347-1377

TTY: (517) 381-8470

Web site: [www.mcedsv.org](http://www.mcedsv.org)

Michigan Coalition to End Domestic and Sexual Violence

2727 Second Ave., Suite 327

Detroit, MI 48201

Telephone: (313) 267-4005

MCADSV is dedicated to the empowerment of all the state's survivors of domestic and sexual violence.

## **PRESCRIPTION AND CO-PAY ASSISTANCE**

Prescription Assistance programs mainly provide prescription assistance services to people without insurance. When a person loses their job they will most likely lose prescription drug coverage, unless coverage is continued under COBRA or their employer has agreed to extend them for a certain amount of time.

Many stores now have low cost generic drugs. Target, Wal-Mart, Meijer, Kmart, Kroger, and possibly more to follow. Find your local store and call to see what medicines you might be

able to get for \$4-\$6 a month. Meijer also offers FREE antibiotics and pre-natal vitamins.

### **Generic Drugs - The Unadvertised Brand**

Web site: [www.theunadvertisedbrand.com](http://www.theunadvertisedbrand.com)

Generic drugs are held to the same federal Food and Drug Administration standards for safety and performance as the brand names, yet can sell for 30-80 percent less.

## **Wayne County**

### **Wayne County HealthChoice**

Discount Prescription Card

Toll-free (800) WELL-NOW

Web site:

[www.waynecounty.com/hhs/2320.htm](http://www.waynecounty.com/hhs/2320.htm)

A discount drug card program called the Wayne County Discount Prescription Card is now available to all Wayne County residents. The program, which provides a free discount prescription card, will provide savings of up to 75% on prescription drugs with average savings of around 30%.

### **World Medical Relief Affordable Prescriptions Program**

11745 Rosa Parks Blvd.

Detroit, Michigan 48206-1270

Phone: (313) 866-5333

Fax: (313) 866-5588

Email: [info@worldmedicalrelief.org](mailto:info@worldmedicalrelief.org)

Web site: [www.worldmedicalrelief.com](http://www.worldmedicalrelief.com)

Safe: State-licensed pharmacy

Affordable: \$8.30 per RX

Convenient: Mailed directly to your home

You may qualify if you:

- Are 18 years of age or older
- Earn \$19,000 or less per year if you are an individual; \$31,000 for a couple. (Add \$300 for each additional dependent).
- Do not have prescription drug coverage, even though you may have health insurance.
- Are not currently enrolled in Medicaid

## **State of Michigan**

### **Michigan Drug Prices**

Web site: [www.michigandrugprices.com](http://www.michigandrugprices.com)

The drugs selected for this Web site are 150 of the most commonly prescribed drugs in Michigan; prices are obtained from Medicaid prescriptions and represent many of the State's retail pharmacies.

### **MiRx (My Prescription)**

MiRx Enrollment

P.O. Box 30412

Lansing, MI 48909

Phone: (800) 259-8016

Web site: [www.mihealth.org/mirx/index.html](http://www.mihealth.org/mirx/index.html)

The MiRx Card program is free. There is no cost for the card. There is no cost to enroll in the program. And, the MiRx card is easy to use. MiRx card holders will take their prescription and their MiRx card to their local participating pharmacy.

## **National**

### **1020 RX Prescription Plan**

1020RX Health Benefit Plans

155 East 55th St., Suite 207

New York, NY 10022-4038

Phone (800) 710-2079

Web site: [www.1020rx.com](http://www.1020rx.com)

The 1020 RX Tiered Pricing Pharmacy Plan saves you money and takes the guess work out of paying for prescription medications.

### **AARP Prescription Discount Program**

Phone: (800) 289-8849

Web site: [www.aarp-pharmacy.com](http://www.aarp-pharmacy.com)

The AARP Prescription Discount Program was created to provide AARP members exclusive discounts on FDA-approved prescription medications and specialty drugs at participating retail network pharmacies.

### **Benefits CheckUp**

Email: [comments@benefitscheckup.org](mailto:comments@benefitscheckup.org)

Web site: [www.benefitscheckup.org](http://www.benefitscheckup.org)

Many older people need help paying for prescription drugs, health care, utilities and other basic needs.

Find out what services are available for senior citizens & disabled individuals.

### **Caring Voice Coalition**

8249 Meadowbridge Rd.

Mechanicsville, VA 23116

Phone: (804) 427-6468

Toll Free: (888) 267-1440

Email: [CVCInfo@caringvoice.org](mailto:CVCInfo@caringvoice.org)

Web site: [www.caringvoice.org](http://www.caringvoice.org)

Caring Voice Coalition may pay a portion or a patient's entire share of cost under the patient's health insurance plan. We offer.

- Insurance premium assistance
- Insurance co-payment assistance
- Medicare prescription drug assistance

### **Chronic Disease Fund**

6900 N. Dallas Parkway, Suite 200

Plano, TX 75024

Phone: (972) 712-0201

Toll Free: (877) 968-7233

Email: [info@cdfund.org](mailto:info@cdfund.org)

Web site: [www.cdfund.org](http://www.cdfund.org)

The Chronic Disease Fund is one of the few charitable organizations to provide direct and immediate financial assistance to underinsured patients with chronic disease, cancers or life-altering conditions who cannot afford the co-payments for the expensive medications they need.

### **Merck Patient Assistance Program**

Merck & Co., Inc.

One Merck Drive

P.O. Box 100

Whitehouse Station, NJ 08889

Phone: (800) 727-5400

Web site: [www.merck.com](http://www.merck.com)

This private and confidential program provides medicine free of charge to eligible individuals, primarily the uninsured who, without our assistance, could not afford needed Merck medicines.

### **Needy Meds**

P.O. Box 219  
Gloucester, MA 01931  
Phone: (800) 503-6897  
Web site: [www.needymeds.com](http://www.needymeds.com)

NeedyMeds is a 501(c) (3) non-profit with the mission of helping people who cannot afford medicine or healthcare costs. The information at NeedyMeds is available anonymously and free of charge.

### **Partnership for Prescription Assistance**

1100 15th St. NW, Suite 900  
Washington, DC 20005  
Phone: (888) 477-2669  
Web site: [www.pparx.org](http://www.pparx.org)

The Partnership for Prescription Assistance helps qualifying patients without prescription drug coverage get the medicines they need for free or nearly free.

### **Patient Advocate Foundation**

421 Butler Farm Rd.  
Hampton, VA 23666  
Phone: (800) 532-5274  
Fax: (757) 873-8999  
Email: [help@patientadvocate.org](mailto:help@patientadvocate.org)  
Web site: [www.patientadvocate.org](http://www.patientadvocate.org)

Patient Advocate Foundation offers assistance to patients with specific issues they are facing regarding insurance, job retention and/or debt crisis matters relative to their diagnosis of life threatening or debilitating diseases.

### **Rx Hope**

P.O. Box 42886  
Cincinnati, OH 45242  
Phone: (877) 267-0517  
Email: [CustomerService@RxHope.com](mailto:CustomerService@RxHope.com)  
Web site: [www.rxhope.com](http://www.rxhope.com)

RxHope is a helping hand to people in need in obtaining critical medications that they would normally have trouble affording.

### **Together Rx Access, LLC**

PO Box 9426  
Wilmington, DE 19809-9944  
Phone: (800) 444-4106  
Web site: [www.togetherrxaccess.com](http://www.togetherrxaccess.com)

Most cardholders save 25%–40%\* on brand-name prescription products.

## ***SUBSTANCE ABUSE***

Job loss may be a difficult time for substance abusers or those recovering and they may cope with the stress of job loss by using substances.

### **Southeast Michigan Community Alliance (SEMCA)**

Central Diagnostic and Referral Unit (CDR)  
25363 Eureka Rd.  
Taylor, MI 48180  
24-Hour Hotline: (800) 686-6543  
Email: [info@semca.org](mailto:info@semca.org)  
Web site: [www.semca.org/sas.htm](http://www.semca.org/sas.htm)

SEMCA is the regional Coordinating Agency (CA) designated by the Michigan Department of Community Health/Bureau of Substance Abuse Services (MDCH/BSAS) to administer federal and state substance abuse treatment and prevention programs. SEMCA services low income and Medicaid clients residing in Monroe County and Wayne County (excluding the city of Detroit).

## ***Downriver***

### **Downriver Alano Club**

2060 Council  
Lincoln Park, MI 48146  
Phone: (313) 381-9782  
Email: [downriveralanoclub@yahoo.com](mailto:downriveralanoclub@yahoo.com)

A clean and safe environment for members of 12 Step Programs and open to the public.

### **Maple Grove Day Camp of Downriver**

Phone: (734) 282-5497

A summer day camp for children in families struggling with alcohol and/or drug use or abuse. Parent group also offered. Programs are free.



**Detroit LIGHT House Program**

3750 Woodward Avenue, Suite C40  
Detroit, MI 48201  
Phone: (313) 832-1300  
Web site: [www.pnlh.org](http://www.pnlh.org)

Light House is a non-profit organization founded in 1990 which offers programs for adults seeking substance abuse treatment.

**Detroit Rescue Mission Ministries**

Web site: [www.drmm.org](http://www.drmm.org)

*Administration*

150 Stimson  
Detroit, MI 48201  
Phone: (313) 993-4700

*Detroit Rescue Mission*

3535 Third Ave.  
Detroit, MI 48201  
Phone: (313) 993-6703

*Detroit Rescue Mission Genesis II*

2015 Webb St  
Detroit, MI 48206  
Phone: (313) 883-5614

*Detroit Rescue Mission Genesis III*

3840 Fairview St  
Detroit, MI 48214  
Phone: (313) 331-8990

**Eastwood Clinics**

Detroit Conner Creek Village  
4777 E. Outer Drive  
Detroit, MI 48234  
Phone: (313) 369-9100  
Web site: [www.stjohn.org/EastwoodClinics](http://www.stjohn.org/EastwoodClinics)

**Education Training Research Services**

Old Tabernacle Community Center  
6125 Beechwood  
Detroit, MI 48210  
Phone: (734) 462-3096  
Web site: [www.etrsnow.com](http://www.etrsnow.com)

Clientele is mainly referred by the Courts of Michigan for a variety of offenses.

**Eleonore Hutzel Recovery Center**

University of Detroit Health Center  
4201 St. Antoine St.  
Detroit, MI 48201  
Phone: (313) 745-7411  
Crisis: (313) 745-3546

An intensive outpatient program for women and their children.

**Elmhurst Home, Inc.**

12017 Linwood St.  
Detroit, MI 48206  
Phone: (313) 867-1090 Ext. 105

Clients must be at least 18 years old and addicted to crack cocaine, alcohol or other drugs.

**Emmanuel House**

Recovery House Program  
18570 Fitzpatrick Court  
Detroit, MI 48228  
Phone: (313) 270-4099  
Hotline: (313) 270-4099

17800 Woodward Ave.  
Detroit, MI 48203  
(313) 865-6136

Substance abuse treatment, Halfway house

**Heartline, Inc.**

8201 Sylvester St.  
Detroit MI 48214  
Phone: (313) 923-4200  
Web site: [www.lssm.org](http://www.lssm.org)

Substance abuse treatment services & halfway house for women.

**Henry Ford Health System Behavioral Health Clinic**

One Ford Place  
Detroit, MI 48202  
Phone: (313) 874-6677

**Jefferson House**

8311 E Jefferson Ave.  
Detroit, MI 48214  
Phone: (313) 331-8900  
Web site: [www.cskdetroit.org](http://www.cskdetroit.org)

**John D. Dingell VA Medical Center**  
Chemical Dependence Treatment Services  
4646 John R  
Detroit, MI 48201  
Phone: (313) 576-1000

**Mariners Inn**  
445 Ledyard St.  
Detroit, MI 48201  
Phone: (313) 962-9446  
Fax: (313) 962-6395  
Email: [info@marinersinn.org](mailto:info@marinersinn.org)  
Web site: [www.marinersinn.org](http://www.marinersinn.org)

Our treatment program services men who are homeless, at least 18 years of age, and chemically dependent.

**Metropolitan Arts Complex Inc.**  
11000 West McNichols Rd., Suites B3/B4  
Detroit MI 48221  
Phone: (313) 863-5554

**Nardin Park Recovery Center (NPRC)**  
9605 W Grand River Ave.  
Detroit, MI 48204  
Phone: (313) 834-5930

**National Council on Alcoholism**  
2400 E. McNichols  
Detroit, MI 48212  
Phone: (313) 868-1340  
Fax: (313) 865-8951  
Email: [info@ncadd-detroit.org](mailto:info@ncadd-detroit.org)  
Web site: [www.ncadd-detroit.org](http://www.ncadd-detroit.org)

**National Council on Alcoholism**  
**Vantage Point Treatment Center**  
16647 Wyoming St.  
Detroit, MI 48221  
Phone: (313) 341-9891  
Web site: [www.ncadd-detroit.org](http://www.ncadd-detroit.org)

**New Life Home for Recovering Women, Inc.**  
17131 Gitre  
Detroit, MI 48025  
Phone: (313) 245-HELP (4357)  
Web site: [www.sacredheartcenter.com](http://www.sacredheartcenter.com)

**New Light Recovery Center**  
300 West McNichols Rd.  
Detroit, MI 48203  
Phone: (313) 867-8015

**Partnership for a Drug Free Detroit**  
Substance Abuse Treatments  
Detroit Residents: (800) 467-2452  
Outside Detroit: (888) 736-0253  
Web site: [www.drugfreedetroit.org](http://www.drugfreedetroit.org)

**Positive Images, Inc.**  
Administrative Office  
13336-13340 E. Warren  
Detroit, MI 48215  
Phone: (313) 822-6940  
Fax: (313) 822-6946  
Email: [admin@positiveimagesinc.net](mailto:admin@positiveimagesinc.net)  
Web site: [www.positiveimagesinc.net](http://www.positiveimagesinc.net)

*Domicile & Residential Services*  
694 E. Grand Boulevard  
Detroit, MI 48207  
Phone: (313) 822-6940  
Fax: (313) 822-6946

**Quality Behavioral Health**  
751 East Grand Blvd.  
Detroit, MI 48207  
Phone: (313) 922-2222

Substance abuse treatment, detoxification

**Salvation Army**  
**Harbor Light Evangeline Center**  
3737 Lawton St.  
Detroit, MI 48208  
Phone: (313) 361-6136  
Web site: [www.usc.salvationarmy.org](http://www.usc.salvationarmy.org)

Inpatient treatment for women and families with substance abuse problems. On-site day care.

**Self Help Addiction Rehabilitation (SHAR)**  
1852 West Grand Boulevard  
Detroit, Michigan 48208  
Phone: (313) 894-8444  
Fax: (313) 894-5542  
Email: [info@sharinc.org](mailto:info@sharinc.org)  
Web site: [www.sharinc.org](http://www.sharinc.org)

**Sobriety House**  
2081 West Grand Blvd.  
Detroit, MI 48208  
Phone: (313) 895-0500

**Star Center, Inc.**  
13575 Lesure St.  
Detroit, MI 48227  
Phone: (313) 493-4410

**University Physician Group**  
2761 E. Jefferson Ave.  
Detroit, MI 48207  
Phone: (313) 993-3964

## ***Garden City***

**Garden City Hospital Brookfield Clinic**  
6245 North Inkster Rd.  
Garden City, MI 48135  
Phone: (734) 421-3374  
Web site: [www.brookfieldclinics.org](http://www.brookfieldclinics.org)

Structured outpatient chemical dependency services include individual, group and educational sessions, court evaluations, driver's license evaluations and seminars for court referred clients.

## ***Highland Park***

**Black Family Development, Inc.**  
Substance Abuse Services  
211 Glendale, Suite 206  
Highland Park, MI 48203  
Phone: (313) 868-3223  
Fax: (313) 868-8891  
Web site: [www.blackfamilydevelopment.org](http://www.blackfamilydevelopment.org)

**Detroit Rescue Mission Ministries (DRMM)**  
13220 Woodward Ave.  
Highland Park, MI 48203  
Phone: (313) 868-1946  
Web site: [www.drmm.org](http://www.drmm.org)

## ***Livonia***

**Arbor Medical of Livonia**  
27550 Joy Rd  
Livonia, MI 48150  
Phone: (734) 261-3290

**Education Training Research Services**  
39319 Plymouth Rd., Suite 4  
Livonia, MI 48150  
Phone: (734) 462-3096  
Web site: [www.etrsnow.com](http://www.etrsnow.com)

Clientele is mainly referred by the Courts of Michigan for a variety of offenses.

**St. Mary Mercy Hospital**  
Department of Behavioral Medicine &  
Chemical Dependency Services  
36475 Five Mile Rd.  
Livonia, MI 48154  
Phone: (734) 655-4800  
Web site: [www.stmarymercy.org](http://www.stmarymercy.org)

## ***Lincoln Park***

**Community Care Services**  
26184 West Outer Drive  
Lincoln Park, MI 48146  
Phone: (313) 389-7525  
Fax: (313) 389-7515  
24 Hour Hotline: (313) 224-7000  
Web site: [www.comcareserv.org](http://www.comcareserv.org)

## ***Plymouth***

**Apex Behavioral Health**  
199 North Main St., Suite 202  
Plymouth, MI 48170  
Phone: (734) 254-9316  
Web site: [www.apexbehavioralhealth.com](http://www.apexbehavioralhealth.com)

Interdisciplinary behavioral health clinics specializing in mental health and chemical dependency diagnosis, treatment and prevention. Management of psychiatric inpatient, partial hospitalization, outpatient and residential programs.

**Personalized Nursing LIGHT House, Inc.**  
575 S Main St Suite 6  
Plymouth, MI 48170  
Phone: (734) 451-7800  
Toll-Free: (800) 467-7654  
Web site: <http://pnlh.org>

Offers day treatment, intensive outpatient programs (with a domicile) and an outpatient program for adults seeking substance abuse treatment.

## **Redford**

### **Redford Counseling Center**

25945 Seven Mile Rd  
Redford, MI 48240  
Phone: (313) 535-6560

## **Romulus**

### **Salvation Army Adult Rehabilitation Center**

5931 Middlebelt Rd.  
Romulus, MI 48174  
Phone: (734) 729-3939  
Web site: [www.usc.salvationarmy.org](http://www.usc.salvationarmy.org)

Residential rehabilitation program with 111 bed capacity.

## **Taylor**

### **Education Training Research Services**

20600 Eureka Rd., Suite 409  
Taylor, MI 48180  
Phone: (734) 462-4290  
Web site: [www.etrsnow.com](http://www.etrsnow.com)

Clientele is mainly referred by the Courts of Michigan for a variety of offenses.

### **Southeast Michigan Community Alliance (SEMCA)**

Regional Coordinating Agency  
25363 Eureka Rd.  
Taylor, MI 48180  
Phone: (734) 229-3500  
Toll Free: (800) 686-6543  
Web site: [www.semca.org/sas.htm](http://www.semca.org/sas.htm)

SEMCA is the regional Coordinating Agency (CA) designated by the Michigan Department of Community Health/Bureau of Substance Abuse Services (MDCH/ODCP) to administer federal and state substance abuse treatment and prevention programs. SEMCA services clients residing in Wayne County (excluding the city of Detroit) and Monroe County.

## **Westland**

### **Apex Behavioral Health**

1547 South Wayne Rd.  
Westland, MI 48185  
Phone: (734) 729-3133  
Web site: [www.apexbehavioralhealth.com](http://www.apexbehavioralhealth.com)

Interdisciplinary behavioral health clinics specializing in mental health and chemical dependency diagnosis, treatment and prevention. Management of psychiatric inpatient, partial hospitalization, outpatient and residential programs.

## **Wyandotte**

### **Wyandotte Henry Ford Hospital**

Behavioral Services  
2333 Biddle Ave.  
Wyandotte, MI 48192  
Phone: (734) 246-7311  
Web site: [www.henryfordwyandotte.com](http://www.henryfordwyandotte.com)

Offers comprehensive inpatient mental health services, with emphasis on adult treatment, co-morbid substance abuse, and specialized treatment for the geriatric patient.

## **Monroe County**

### **Salvation Army Harbor Light**

25 South Monroe St., Suite 309  
Monroe, MI 48161  
Phone: (734) 457-4340  
Web site: [www.usc.salvationarmy.org](http://www.usc.salvationarmy.org)

Provides outpatient detoxification services.

### **Southeast Michigan Community Alliance (SEMCA)**

25363 Eureka Rd.  
Taylor, MI 48180  
Phone: (734) 229-3500  
Toll Free: (800) 686-6543  
Web site: [www.semca.org/sas.htm](http://www.semca.org/sas.htm)

## **National**

### **Adult Children of Alcoholics**

Web site: [www.adultchildren.org](http://www.adultchildren.org)

### **Al-Anon/Alateen**

Web site: [www.al-anon.alateen.org](http://www.al-anon.alateen.org)

### **Alcoholics Anonymous**

Web site: [www.aa.org](http://www.aa.org)

### **Cocaine Anonymous**

Toll-Free: 1-800-347-8998

Web site: [www.ca.org](http://www.ca.org)

### **Gamblers Anonymous**

Phone: (888) 844-2891

Email: [jsomain@gamblersanonymous.org](mailto:jsomain@gamblersanonymous.org)

Web site: [www.gamblersanonymous.org](http://www.gamblersanonymous.org)

### **Marijuana Anonymous**

Toll-Free: (800) 766-6779

Web site: [www.marijuana-anonymous.org](http://www.marijuana-anonymous.org)

### **Narcotics Anonymous**

Web site: [www.na.org](http://www.na.org)

### **Nicotine Anonymous**

Web site: [www.nicotine-anonymous.org](http://www.nicotine-anonymous.org)

### **Self-Help Meetings – USA Data Base**

Web site: [www.anonymousone.com](http://www.anonymousone.com)

### **Substance Abuse and Mental Health Services Administration (SAMHSA)**

Toll Free: (800) 662-4357

Web site: [www.samhsa.gov](http://www.samhsa.gov)

### **Women for Sobriety, Inc.**

Web site: [www.womenforsobriety.org](http://www.womenforsobriety.org)

## **State**

### **Alanon/Alateen**

Web site: [www.miaafg.org](http://www.miaafg.org)

### **Michigan Tobacco Quitline**

Michigan Department of Community Health

Phone: (517) 373-3500

Toll Free: (800) QUIT-NOW (784-8669)

Web site: [www.michigan.gov/tobacco](http://www.michigan.gov/tobacco)

The Michigan Tobacco Quitline is now offering free nicotine replacement products for people who want to quit smoking or chewing tobacco. People who want to take advantage of the program can call the quitline at 1-800-QUIT-NOW (784-8669), which is available 24 hours a day, 7 days a week.

## **Southeastern Michigan**

### **Al- Anon Family Groups of the Detroit Area, Inc.**

Web site:

[www.miafg.org/Detroit%20Meetings.html](http://www.miafg.org/Detroit%20Meetings.html)

Self-help support groups, 12 step support groups for the families and friends of alcoholics.

### **Alcoholics Anonymous**

General Services of Southeastern Michigan

P.O. Box 2843

Southfield, MI 48037-2843

Phone: (313) 831-2555

Email: [TreatmentChair@aa-semi.org](mailto:TreatmentChair@aa-semi.org)

Web site: [www.aa-semi.org](http://www.aa-semi.org)

Our primary purpose is to stay sober and help other alcoholics to achieve sobriety.

### **Narcotics Anonymous – Metro Detroit**

Phone: (248) 543-7200 - 24 Hour Helpline

Toll-Free: (877) 338-1188

Email: [MDRWebservant@metrodetroit-na.org](mailto:MDRWebservant@metrodetroit-na.org)

Web site: [www.michigan-na.org](http://www.michigan-na.org)

## **VISION SERVICES**

### **Detroit Library for the Blind and Physically Handicapped**

3666 Grand River Ave.

Detroit, MI 48208-2880

Phone: (313) 833-5686

Fax: (313) 833-5688

Web site:

[www.detroit.lib.mi.us/douglass/douglass\\_index.htm](http://www.detroit.lib.mi.us/douglass/douglass_index.htm)

The LBPH collection is primarily a leisure collection of books on tape with adult and juvenile Bestsellers, Classics, Black History, and Old Time Radio Shows. It also includes

Large Print books, regular print books and journals about disabilities, reference sources on the ADA, and self-instruction sign language video cassettes and CD-ROMs.

### **Detroit Receiving Hospital and University Health Center**

Visually Handicapped Services  
4201 St. Antoine  
Detroit, MI 48201  
Phone: (313) 745-4510  
Web site:  
[www.drhuhc.org/services/visual\\_handicap](http://www.drhuhc.org/services/visual_handicap)

If blindness strikes, causing loss of some or all sight, a person's world literally falls apart. Visually Handicapped Services at Detroit Receiving Hospital and University Health Center helps to restore order to a person's life. Staff members teach new skills, modify old methods and answer questions arising from the uncertainty that accompanies sight loss.

### **Greater Detroit Agency for the Blind & Visually Impaired (GDABV)**

16625 Grand River  
Detroit, MI 48227  
Phone: (313) 272-3900  
Fax: (313) 272-6893  
Email: [Information@gdabvi.org](mailto:Information@gdabvi.org)  
Web site: [www.gdabvi.org](http://www.gdabvi.org)

GDABVI offers community education programs on eye health and safety, summer programming for children and youth, and Accessible Computer Training at regional libraries for the blind.

### **Michigan Commission for the Blind**

Cadillac Place  
3038 W. Grand Blvd., Suite 4-450  
Detroit, MI 48202-2038  
Phone: (313) 456-1646  
Central office - Lansing  
Toll Free: (800) 292-4200  
TTY: (888) 864-1212  
Web site: [www.michigan.gov/mcb](http://www.michigan.gov/mcb)

The mission of the MCB is to provide opportunities to individuals who are blind to achieve employability and/or function independently in society.

### **Penrickton Center for Blind Children**

26530 Eureka  
Taylor, MI 48180  
Phone: (734) 946-7500  
Fax: (734) 946-6707  
Web site: [www.penrickton.com](http://www.penrickton.com)

Offers free five-day residential placement for blind, multi-disabled children.

Serves: Blind, multi-disabled children ages 1-12 who live within approximately 120 miles of Taylor.

### **The Visually Impaired Information Center, Inc.**

P.O. Box 51207  
Livonia, MI 48151-5207  
Phone: (734) 421-6599  
Email: [info@viic.org](mailto:info@viic.org)  
Web site: [www.viic.org](http://www.viic.org)

The Directory is a resource guide that will enhance the lives of the blind and visually impaired. It has been published to create awareness of the hundreds of organizations, services and activities that are available to those with visual impairments. The fourth issue has almost 800 listings, which are divided into 26 categories. The Directory was created for Michigan residents, but includes hundreds of resources that will benefit people across the United States and around the world.

### **Wayne County Regional Library for the Blind and Physically Handicapped**

30555 Michigan Ave.  
Westland, MI 48186-5310  
Phone: (734) 727-7300  
Toll Free: (888) 968-2737  
Fax: (734) 727-7333  
Email: [wcrלבph@wayneregional.lib.mi.us](mailto:wcrלבph@wayneregional.lib.mi.us)  
Web site: [www.wayneregional.lib.mi.us](http://www.wayneregional.lib.mi.us)

### **State of Michigan**

#### **Leader Dogs for the Blind**

1039 S. Rochester Rd.  
Rochester, MI 48307  
Phone: (248) 651-9011  
Toll Free: (888) 777-5332  
Email: [leaderdog@leaderdog.org](mailto:leaderdog@leaderdog.org)  
Web site: [www.leaderdog.org](http://www.leaderdog.org)

**Paws With a Cause**

1349 Piedmont  
Troy, MI 48083  
Phone: (248) 619-9201  
Fax: (248) 619-9204  
Web site: [www.pawswithacause.org](http://www.pawswithacause.org)

Paws With A Cause is a non-profit organization that serves people with disabilities through custom-trained Assistance Dogs. As we value the strength diversity brings to the workplace, PAWS is committed to the recruitment, retention and development of a workforce that reflects the diverse society in which we live.

**National****New Eyes for the Needy**

549 Millburn Ave.  
PO Box 332  
Short Hills, NJ 07078  
Phone: (973) 376-4903  
Fax: (973) 376-3807  
Web site: [www.neweyesfortheneedy.org](http://www.neweyesfortheneedy.org)

To be eligible for our program, applicants must:

- Be in financial need.
- Have had a recent eye exam. New Eyes does not pay for eye exams.
- Have no other resources available to them to pay for glasses.

**Sight for Students**

Phone: (800) 877-7195  
Web site: [www.sightforstudents.org](http://www.sightforstudents.org)  
How to qualify:  
[www.sightforstudents.org/html/help.html](http://www.sightforstudents.org/html/help.html)

Sight for Students is a VSP charity that provides free vision exams and glasses to low-income, uninsured children.

**Unite for Sight**

234 Church St., 4th Floor  
New Haven, CT 06510  
Email: [ufs@uniteforsight.org](mailto:ufs@uniteforsight.org)  
Web site: [www.uniteforsight.org](http://www.uniteforsight.org)

University chapter volunteers provide visual acuity screenings and match those screened with free health coverage so that they can receive a complete eye exam by an eye doctor.

**Vision USA**

243 North Lindbergh Blvd.  
St. Louis, MO 63141  
Phone: (800) 766-4466  
Fax: (314) 991-4101  
Email: [visionusa@aoa.org](mailto:visionusa@aoa.org)  
Web site: <http://aoa.org/visionusa.xml>

Free eye care program for working individuals who do not have vision insurance.

# FINANCIAL ASSISTANCE

## **CREDIT COUNSELING AND BUDGETING SERVICES**

Unemployment can be difficult without the added burden of credit and financial problems. Credit Counseling Services provide confidential financial assessments, counseling, and assistance to individuals facing credit and financial difficulties. Assistance may cover budget and money management instruction, crisis problem solving (utility shut-off, eviction), and guidance through longer-term credit problems related to mortgages, taxes, wage garnishments, or secured or unsecured loans.

## **CREDIT COUNSELING CENTERS**

### **Bethel Housing Counseling Agency**

5050 St. Antoine St.  
Detroit, Michigan 48202  
Phone: (313) 833-9912  
Fax: (313) 833-5312  
Web site: <http://bethelhousing.org>

### **Central Detroit Christian**

8840 Second Ave.  
Detroit, MI 48202  
Phone: (313) 873-0064-Ext. 16  
Fax: (313) 873-0063  
Web site: [www.centraldetroitchristian.org](http://www.centraldetroitchristian.org)

### **Detroit Non-profit Housing Corporation**

2990 W. Grand Blvd., Suite 200  
Detroit, MI 48202  
Phone: (313) 972-1111  
Fax: (313) 972-1125  
Web site: [www.dnphc.org](http://www.dnphc.org)

### **Family Tree**

615 Griswold, Suite 1709  
Detroit, Michigan 48226  
Phone: (313) 962-2329  
Web site: [www.familytreeagency.org](http://www.familytreeagency.org)

Foreclosure prevention; pre-purchase; post-purchase; home maintenance; financial management.

### **Green Path Debt Solutions**

Toll Free: (800) 550-1961  
Web site: [www.greenpath.com](http://www.greenpath.com)

Detroit  
2111 Woodward Ave., Suite 906  
Detroit, MI 48201

Farmington Hills  
33533 12 Mile Rd, Suite 178  
Farmington Hills, MI 48331

Monroe  
15479 South Telegraph, Suite C  
Monroe, MI 48161

Southgate  
13305 Reeck Road, Suite 140  
Southgate, MI 48195

Westland  
38545 Ford Rd.  
Suite 202  
Westland, MI 48185-7901

### **Michigan Neighborhood Partnership**

3301 23rd St., 2nd Floor  
Detroit, Michigan 48208  
Phone: (313) 361-4530  
Fax: (313) 361-4540  
Email: [info@mnpartnership.org](mailto:info@mnpartnership.org)  
Web site: [www.mnpartnership.org](http://www.mnpartnership.org)

Foreclosure prevention; pre-purchase; financial management; home maintenance.

### **Mission of Peace**

6045 Fenton Ave.  
Dearborn Heights, MI 48127  
Phone: (810) 232-0104  
Fax: (810) 235-6878  
Web site: [www.missionofpeace.com](http://www.missionofpeace.com)

### **National Foundation for Credit Counseling**

801 Roeder Rd., Suite 900  
Silver Spring, MD 20910  
Phone: (301) 589-5600  
Web site: [www.nfcc.org](http://www.nfcc.org)



### **New Hope CD Non-Profit Housing Corporation**

19487 Evergreen  
Detroit, Michigan 48219  
Phone: (313) 255-6275  
Fax: (313) 255-0117  
Web site: [www.newhopedetroit.org](http://www.newhopedetroit.org)

Mortgage Delinquency and Default resolution; pre-purchase; post-purchase; money management; renter's assistance; homeless assistance; reverse mortgage.

### **SouthWest Housing Solutions**

1920 25th St.  
Detroit, Michigan 48216  
Phone: (313) 841-3727  
Fax: (313) 841-9647  
Web site: [www.swsol.org](http://www.swsol.org)

Foreclosure prevention; pre-purchase; financial management.

### **U-Snap Bac Non-profit Housing Corporation**

14901 E. Warren  
Detroit, Michigan 48224-1702  
Phone: (313) 640-1100  
Fax: (313) 640-1112  
Web site: [www.usnapbac.org](http://www.usnapbac.org)

Mortgage Delinquency and Default Resolution Counseling, Pre-purchase Counseling

## **BUDGETING SERVICES**

### **Detroit Non-profit Housing Corporation**

2990 W. Grand Blvd Suite 200  
Detroit, MI 48202  
Phone: (313) 972-1111  
Toll Free: (888) 972-9823  
Web site: [www.dnphc.org](http://www.dnphc.org)

## **FOOD ASSISTANCE PROGRAMS**

In addition to paying the bills, another big stressor is trying to budget money to buy food for the family. If finances become tight and there are not enough resources for food, there are Food Assistance Programs that may be able to provide temporary relief.

## **FOOD PANTRIES**

### **Downriver Community Food Pantry**

Doherty-Hall Center  
140 Superior  
Wyandotte, MI 48192  
Phone: (734) 281-6733

Downriver Community Food Pantry operates out of the rear of Doherty Hall. Visitors can enter through the back alley. The pantry is open from 10 a.m. – 1 p.m. Wednesdays and Saturdays. Those in need of food must bring a referral form from a church or sponsoring organization, along with supporting documentation.

### **Fish & Loaves Community Food Pantry**

25670 Northline  
Taylor, MI 48180  
Phone: (734) 442-0031  
Web site: [www.downriverfishandloaves.org](http://www.downriverfishandloaves.org)

Food pantry for residents of Allen Park, Brownstown Township, Dearborn Heights, Romulus, Southgate, and Taylor.

### **Focus Hope Inkster**

759 Inkster Rd.  
Inkster, MI 48141  
Phone: (313) 494-4600  
Fax: (313) 494-4446

### **Focus Hope Southwest**

6353 W. Vernor Hwy.  
Detroit, MI 48209  
Phone: (313) 494-4600

### **Focus Hope Westside**

1300 Oakman Blvd.  
Detroit, MI 48238  
Phone: (313) 494-4600  
Fax: (313) 494-4446

### **Focus Hope Eastside**

9151 Chalmers  
Detroit, MI 48213  
Phone: (313) 494-4600  
Fax: (313) 494-4446

**Health Emergency Lifeline Programs**

1726 Howard  
Detroit, MI 48216  
Phone: (313) 832-3300  
Toll Free: (888) 435-5655  
Fax: (313) 832-3393  
Web site: [www.facebook.com/HELPOffice](http://www.facebook.com/HELPOffice)

Provides liquid dietary supplements, also offers food vouchers.

Low-income individuals who are affected by HIV/AIDS.

**PantryNet.org**

Email: [info@PantryNet.org](mailto:info@PantryNet.org)  
Web site: [www.pantrynet.org](http://www.pantrynet.org)

PantryNet has a searchable database of food pantries in Southeastern Michigan.

**Salvation Army**

Web site:  
<http://centralusa.salvationarmy.org/emi>

Dearborn Heights Corps  
26700 W. Warren Ave.  
Dearborn Heights, MI 48127  
Phone: (313) 563-4457

Detroit Harding  
3735 Harding Ave.  
Detroit, MI 48214-1534  
Phone: (313) 822-2800  
Fax: (313) 822-8873

Detroit Harbor Light  
3737 Lawton  
Detroit, MI 48201  
Phone: (313) 361-6136

Detroit Temple  
3729 W. Chicago  
Detroit, MI 48206  
Phone: (313) 897-2914  
Fax: (313) 897-2933

Plymouth Corps  
9451 S. Main St.  
Plymouth, MI 48170  
Phone: (734) 453-5464

Wayne/Westland  
2300 Venoy  
Westland, MI 48186-1100  
Phone: (734) 722-3660  
Fax: (734) 722-5115

Wyandotte  
1258 Biddle Ave.  
Wyandotte, MI 48192-3498  
Phone: (734) 282-0930  
Fax: (734) 282-8928

Monroe  
815 E. First St.  
Monroe, MI 48161-1919  
Phone: (734) 241-0440  
Fax: (734) 241-7181

## **GOVERNMENT FOOD PROGRAMS**

### **Bridge Card (Food Stamps)**

Increases the food purchasing power of low-income households. Income standards differ if the household includes elderly or disabled people. Food stamp benefits decrease as income increases. Benefits are now provided electronically through the Bridge Card (see #18) and may be accessed through the point of sale device at most grocery stores.

### **Women, Infants, and Children (WIC)**

WIC is the Special Supplemental Nutrition Program for Women, Infants, and Children.

WIC is a federally funded program that serves low and moderate income pregnant, breastfeeding, and postpartum women, infants, and children up to age 5 who have a nutrition-related health problem. Programs are designed to meet the nutritional needs of women, infants, and children up to age five.

### **Commodities for Schools and Institutions**

The National School Lunch Program (NSLP) is a federally assisted meal program operating in public and nonprofit private schools and residential child care institutions. It provides nutritionally balanced, low-cost or free lunches to eligible children each school day.

The School Breakfast Program (SBP) is a federally assisted meal program operating in public and nonprofit private schools and residential child care institutions. It provides nutritionally balanced, low-cost or free breakfasts to eligible children each school day.

Contact your local school district for assistance.

## ***FORECLOSURE ASSISTANCE***

For most families, a home is not only a significant financial investment but also a source of pride. The loss of a home, due to unexpected events such as unemployment, can be financially and personally devastating.

If you are behind on your payments, speak with your mortgage company. You can find the contact information on your monthly mortgage statement or coupon book.

### **Department of Human Services**

P.O. Box 30037  
235 S. Grand Ave.  
Lansing, Michigan 48909  
Phone: (517) 373-2035  
Fax: (517) 335-6236  
TTY: (517) 373-8071  
Web site: [www.michigan.gov/dhs](http://www.michigan.gov/dhs)

Foreclosure programs and resources.

(See Department of Human Services Section for Locations)

### **Homeownership Preservation Foundation**

8400 Normandale Lake Blvd., Suite 250  
Minneapolis, MN 55437  
Phone: (952) 857-8910  
Toll Free: (888) 995-HOPE (4673)  
Web site: [www.995hope.org](http://www.995hope.org)

The Homeownership Preservation Foundation is a 501(c) (3) nonprofit which creates partnerships with local governments, nonprofit organizations, borrowers and lenders to help families overcome obstacles that could result in the loss of their homes.

### **Michigan Foreclosure Prevention Project**

Web site: <http://miforeclosure.mplp.org>

Michigan Foreclosure Prevention Project is a collaborative statewide project involving several legal services programs. The Project will be comprised of attorneys from 7 major legal services programs who will work as a statewide foreclosure prevention unit.

### **Michigan State Housing Development Authority (MSHDA)**

Central Office  
735 E. Michigan Ave.  
Lansing, Michigan 48909  
Phone: (517) 373-8370

*Detroit Office*  
Cadillac Place  
3028 W. Grand Blvd. Suite 4-600  
Detroit, MI 48202  
Phone: (313) 456-3540  
Web site: [www.michigan.gov/mshda](http://www.michigan.gov/mshda)

Foreclosure programs and resources; Down Payment Assistance; funds housing rehabilitation assistance programs; offers rental assistance programs

### **Mission of Peace**

Email: [info@missionofpeace.com](mailto:info@missionofpeace.com)  
Web site: [www.missionofpeace.com](http://www.missionofpeace.com)

Detroit office  
333 West Fort Street, Suite 1350  
Detroit, MI 48226  
Phone: (313) 967-0140

Dearborn Heights Office  
6045 Fenton Ave.  
Dearborn Heights, MI 48127  
Phone: (313) 791-3497

Homeowners who are behind or in default, or imminent default, of their mortgage payment.

### **APPLICATION:**

Call or walk in. Picture ID, second piece of identification, proof of income, most recent paperwork from Mortgage Company, and list of monthly bills required for service.

### **Step Forward Michigan**

PO Box 30632  
Lansing, MI 48909  
Phone: (866) 946-7432  
Fax: (517) 335-9890  
Email: [StepForward@michigan.gov](mailto:StepForward@michigan.gov)  
Web site: [www.stepforwardmichigan.org](http://www.stepforwardmichigan.org)

Individuals or families in need of financial assistance to pay for back property taxes or mortgage payments may be able to receive help through Michigan's Hardest Hit Funds Program. To qualify, an individual must prove hardship (i.e. financial, medical) that caused the delinquency of payments. The individual must also have a sustainable income that will allow them to get back on track if financial assistance is provided.

There are 4 different programs offered through Hardest Hit. Under the Loan Rescue Program, an individual or family could receive up to \$30,000 to assist in back payments.

Individuals in Wayne County can contact the Community Housing Network in Wayne at 734-419-7552 during normal business hours for eligibility screening and application assistance.

## ***National***

### **Making Home Affordable**

Web site: [www.makinghomeaffordable.gov](http://www.makinghomeaffordable.gov)

If you can no longer afford to make your monthly loan payments, you may qualify for a loan modification to make your monthly mortgage payment more affordable. Millions of borrowers who are current, but having difficulty making their payments and borrowers who have already missed one or more payments may be eligible.

Am I eligible for a Home Affordable Modification?

[www.makinghomeaffordable.gov/modification\\_eligibility.html](http://www.makinghomeaffordable.gov/modification_eligibility.html)

Beware of Foreclosure Rescue Scams - Help Is Free!

Foreclosure rescue and mortgage modification scams are a growing problem. Homeowners must protect themselves so they do not lose money—or their home.

Assistance from a HUD-approved housing counselor is FREE.

### **U.S. Department of Housing and Urban Development**

451 7th St. S.W.,  
Washington, DC 20410  
Phone: (202) 708-1112  
TTY: (202) 708-1455  
Web site: [www.hud.gov/foreclosure/index.cfm](http://www.hud.gov/foreclosure/index.cfm)

## **INFORMATION AND REFERRAL SERVICES**

### **Wayne County**

#### **American Indian Services, Inc.**

1110 Southfield Rd  
Lincoln Park, MI 48146  
Phone: (313) 388-4100

Provides Information and Referral and Case Management for Native American citizens.

#### **Detroit Public Library The Information Place (TIP)**

5201 Woodward Ave.  
Detroit, MI 48202  
Phone: (313) 481-1300

The Detroit Public Library's TIP Database contains records of community services offered by not-for-profit and government agencies serving seven counties in southeastern Michigan.

Databases are available at all Detroit Public Library locations. If accessing databases from home, work or school, please note that some databases may require a Detroit Public Library card number, a Michigan Driver's License number or State ID number.

#### **The Information Center (TIC)**

The Family Resource Place  
20500 Eureka, Suite 110  
Taylor, MI 48180  
Phone: (734) 282-7171  
Email: [info@theinfocenter.info](mailto:info@theinfocenter.info)  
Web site: [www.theinfocenter.info](http://www.theinfocenter.info)  
Find us on Facebook!  
[www.facebook.com/TheInformationCenter](https://www.facebook.com/TheInformationCenter)  
Follow us on Twitter!  
[www.twitter.com/TheInfoCenter](https://www.twitter.com/TheInfoCenter)

The Information Center, Inc., is the first agency in Michigan to receive AIRS (Alliance of Information and Referral Services) accreditation [www.airs.org](http://www.airs.org).

Our Information and Referral service includes thousands of resources for food pantries, medical and dental resources, holiday

assistance, mentor programs, mortgage foreclosure assistance, grandparents raising grandchildren, troubled youth, utility assistance, clothing and furniture vouchers, senior services, Medicaid Waiver, caregiver support groups, and various other community service needs.

#### **Parent Information & Referral Center (PIRC)**

Web site:

<http://groups.yahoo.com/group/ParentInformationAndReferralCenter>

We are part of The Information Center.

Our goal is to provide access to resources that are available to parents in Wayne and Monroe Counties, Michigan. Message board format where you can ask for and receive resources at anytime. We have a searchable file section and access to resources 7 days a week.

#### **United Way for Southeastern Michigan**

1212 Griswold  
Detroit, MI 48226  
Phone: (313) 226-9200  
Phone: 2-1-1  
Toll Free: (800) 552-1183  
Web site: [www.uwsem.org](http://www.uwsem.org)

By dialing 2-1-1, you can get access to health and human care services in Wayne, Oakland, and Macomb counties.

### **Monroe County**

#### **United Way of Monroe County**

First Call for Help  
216 North Monroe St.  
Monroe, MI 48162  
Phone: (734) 242-1331 or Dial 2-1-1  
Fax: (734) 242-3378  
Email: [clcarroll@monroeuw.org](mailto:clcarroll@monroeuw.org)  
Web site: [www.monroeuw.org](http://www.monroeuw.org)

2-1-1 is a one stop number that provides information and makes referrals to health and human care services in Monroe County.

## **MATERIAL GOODS**

### **Children's Corner**

The Guidance Center Family Resource Center  
Walter White Community Resource Center  
550 Eaton  
River Rouge, MI 48218  
Phone: (734) 785-7705 Ext. 7835

Services offered: Distribution of clothing (infant to 5T), blankets, sheets, towels, diapers, formula, shoes, personal items, and food. No location requirements.

### **Chrysalis Boutique**

Downriver Community Conference  
15100 Northline Rd., Room 266  
Southgate, MI 48195  
Web site: [www.dccwf.org/donate.php](http://www.dccwf.org/donate.php)

The boutique provides free clothing to low-income individuals for job interviews and work. By appointment only. Must have referral.

### **Dress For Success Michigan**

5361 McAuley Dr., Suite 1125  
Ypsilanti, MI 48198  
Phone: (734) 712-0517  
Fax: (734) 712-1265  
Email: [michigan@dressforsuccess.org](mailto:michigan@dressforsuccess.org)  
Web site: [www.dressforsuccess.org](http://www.dressforsuccess.org)

The mission of Dress for Success Metro Detroit is to promote the economic independence of disadvantaged women by providing professional attire, a network of support and career development tools to help women thrive in work and in life.

Serving the greater Washtenaw County, Downriver, and Metro areas.

### **Foster Closet of Western Wayne County Michigan**

Phone: (800) 554-4966 Ext. 204  
Email: [Wayne@fosterclosetofmichigan.org](mailto:Wayne@fosterclosetofmichigan.org)  
Web site: <http://fosterclosetmichigan.org>

We deal directly with Foster Parents supplying them with clothing, shoes, new underwear and socks, baby gear, furniture, toys, car seats, etc. for the children in their care. This enables

the Foster Parent to provide for the most basic needs of the child quickly and helps ease the transition into their new foster home family.

### **Habitat for Humanity ReStores**

Detroit ReStore  
12630 Greenfield Rd.  
Detroit, MI 48227  
Phone: (313) 653-4890  
Email: [restoredonations@habitatdetroit.org](mailto:restoredonations@habitatdetroit.org)  
Web site: [www.michiganrestores.org](http://www.michiganrestores.org)

Monroe County ReStore  
840 Laplance Rd.  
Monroe, MI 48161  
Phone: (734) 243-1108  
Fax: (734) 243-1104  
Email: [restore840@habitatmonroemi.org](mailto:restore840@habitatmonroemi.org)  
Web site: [www.habitat.org](http://www.habitat.org)

Habitat's ReStore resale outlets sell reusable and surplus building materials to the public.

While every ReStore outlet is a little different, most focus on home improvement goods like furniture, home accessories, building materials and appliances.

### **Help's on the Way**

5358 South Beech Daly Rd.  
Dearborn Heights, MI 48125  
Web site: <http://helpsontheway.org>

The goal of this Christian-based community mission is to provide food and clothing to friends and neighbors who find themselves in a state of need.

### **Jackets for Jobs**

Michigan WORKS! Affiliate  
5555 Conner Suite 2097  
Detroit, MI 48213  
Phone: (313) 579-9160  
Fax: (313) 579-9180  
Web site: <http://jacketsforjobs.org>

Jackets for Jobs, Inc. Michigan WORKS! Affiliate is a non profit corporation that provides interview-quality, professional business clothing at no charge to economically disadvantaged individuals in the Metropolitan Detroit Area.

## **Salvation Army Coats For Kids Program**

### ***Dearborn Heights Citadel Corps***

26700 W. Warren Ave.  
Dearborn Heights, MI 48239  
Phone: (313) 563-4457  
Fax: (313) 563-1951

### ***Monroe Community Center***

815 E. First St.  
Monroe, MI 48161-1919  
Phone: (734) 241-0440  
Fax: (734) 241-7181

### ***Plymouth Community Center***

9451 S Main St.  
Plymouth, MI 48170-4119  
Phone: (734) 453-5464  
Phone: (734) 414-8210  
Fax: (734) 453-0805

### ***Wayne/Westland Community Center***

2300 Venoy  
Westland, MI 48186-1100  
Phone: (734) 722-3660  
Fax: (734) 722-5115

### ***Wyandotte Community Center***

1258 Biddle Ave.  
Wyandotte, MI 48192-3498  
Phone: (734) 282-0930  
Fax: (734) 282-8928

To apply for a coat, contact the Salvation Army Community Corps serving the area of residence.

### **Society of Saint Vincent De Paul**

General Furniture Provision  
Toll Free: (877) 788-4623  
Phone: (313) 393-3036

In order to obtain material goods from St. Vincent DePaul, you will need to contact the local Catholic Church for a paper voucher.

### **Michigan Recycling Groups**

<http://groups.yahoo.com/group/MichiganRecyclingGroups/links>

Offer or ask for free items! An online garage sale type format only everything is FREE.

Michigan Recycling Groups are an on-line forum that uses Yahoo! Groups as a tool to make connections between community members who want to help each other, themselves, and their environment. All transactions must be free, legal, and family-friendly.

### **Zeta Stork's Nest Foundation**

Saint Gregory Catholic Church  
15031 Dexter  
Detroit, MI 48238  
Phone: (313) 863-6378  
Fax: (313) 863-5417  
Web site: [www.orgsites.com/mi/storksnest](http://www.orgsites.com/mi/storksnest)

Provides free infant layettes which include: blankets; diapers; clothing and accessories; and bathtubs. Must be referred by a medical or human service professional.

## **OUTREACH SERVICES**

Depending on the distribution of government funding, community action agencies, as well as other organizations, may be able to provide financial assistance for utility bills that have been or are at risk of being shut-off, food assistance, mortgage assistance, etc.

### **Arab Community Center for Economic and Social Services (ACCESS)**

2651 Saulino Ct.  
Dearborn, MI 48120  
Phone: (313) 842-7010  
Fax: (313) 842-5150  
Web site: [www.accesscommunity.org](http://www.accesscommunity.org)

Emergency services include the provision of food assistance, rent/mortgage assistance, and utility assistance, to alleviate hunger and prevent the threat of homelessness and displacement, and/or utility shut off.

### **Health Emergency Lifeline Programs (HELP)**

1726 Howard Ave.  
Detroit, MI 48216  
Phone: (313) 832-3300  
Toll Free: (888) 435-5655  
Fax: (313) 832-3393  
Web site: [www.helpoffice.org](http://www.helpoffice.org)

Housing, Financial Assistance, Food and Nutrition, Medication Assistance-HIV/AIDS

**City of Livonia Community Resources**

33000 Civic Center Drive  
Livonia, MI 48154  
Phone: (734) 466-2540  
Email: [Comments@ci.livonia.mi.us](mailto:Comments@ci.livonia.mi.us)

**LIVONIA RESIDENTS ONLY**

Commodity Foods Distribution - TEFAP surplus commodity foods are distributed on a monthly basis to qualified low-income Livonia residents based on Total Household income and residency.

Utility Shut-off Assistance - Community Development Block Grant (CDBG) funds are available to qualified low-income Livonia residents who have a current utility shut-off notice.

CDBG funding provides payment of gas, electric or fuel heating bills, up to a combined maximum of \$500.00 on a one-time only basis.

**Michigan Veterans Trust Fund**

Soldiers and Sailors Relief Fund  
Web site: [www.michigan.gov/dmva](http://www.michigan.gov/dmva)

*Wayne County*

28 West Adams – Suite 1710  
Detroit, MI 48226  
Phone: (313) 224-5045  
Phone: (313) 224-8162  
Fax: (313) 224-8179

*Monroe County*

29 Washington St.  
Monroe, MI 48161-2188  
Phone: (734) 240-7359  
Fax: (734) 240-7360

The Soldiers and Sailors Relief Program provides for the temporary relief of honorably discharged indigent veterans of the United Armed Forces. Those with recognized wartime service dates, [including women's auxiliaries] and indigent wives, husbands, widows, widowers, minor children and mothers who have a minimum of one day of wartime service.

**Salvation Army**

Web site: [www.salvationarmyemich.org](http://www.salvationarmyemich.org)

Dearborn Heights Corps  
26700 W. Warren Ave.  
Dearborn Heights, MI 48127  
Phone: (313) 563-4457

Detroit Harding  
3735 Harding Ave.  
Detroit, MI 48214-1534  
Phone: (313) 822-2800  
Fax: (313) 822-8873

Detroit Harbor Light  
3737 Lawton  
Detroit, MI 48201  
Phone: (313) 361-6136

Detroit Temple  
3729 W. Chicago  
Detroit, MI 48206  
Phone: (313) 897-2914  
Fax: (313) 897-2933

Plymouth Corps  
9451 S. Main St.  
Plymouth, MI 48170  
Phone: (734) 453-5464

Wayne/Westland  
2300 Venoy  
Westland, MI 48186-1100  
Phone: (734) 722-3660  
Fax: (734) 722-5115

Wyandotte  
1258 Biddle Ave.  
Wyandotte, MI 48192-3498  
Phone: (734) 282-0930  
Fax: (734) 282-8928

Monroe  
815 E. First St.  
Monroe, MI 48161-1919  
Phone: (734) 241-0440  
Fax: (734) 241-7181



**The Society of St. Vincent de Paul**  
3000 Gratiot Ave.  
Detroit, Michigan 48207  
Toll Free: (877) ST VINCENT (877-788-4623)  
Phone: (313) 393-2930  
Fax: (313) 393.2978  
Web site: [www.svdpdet.org](http://www.svdpdet.org)

The St. Vincent de Paul Clothing Referral Center and Food Depot provides clothing and food in emergency situations. Energy Assistance Program has limited funds available for utility.

**Wayne Metropolitan Community Action Agency**

Email: [info@waynemetro.org](mailto:info@waynemetro.org)  
Web site: [www.waynemetro.org](http://www.waynemetro.org)

Outreach workers identify client needs and provide information and referral to both internal and external resources including food, clothing and other supportive services. Workers also handle direct client assistance with utilities, rent, mortgage, and food voucher services.

Corporate Office  
2121 Biddle, Suite 102  
Wyandotte, MI 48192

Main Service Number: (734) 284-6999

Community Services Centers:

Taylor  
26650 Eureka Rd.  
Taylor, MI 48180

Highland Park  
138 Cortland  
Highland Park, MI 48203

Hamtramck  
12031 Mitchell  
Hamtramck, MI 48212

Westland  
32715 Dorsey  
Westland, MI 48186

Garden City  
5904 Middlebelt Rd.  
Garden City, MI 48135

Harper Woods  
19258 Kelly  
Harper Woods, MI 48225

**RENT AND MORTGAGE ASSISTANCE PROGRAMS**

For some people, one of the biggest stressors about being unemployed is making sure the bills are paid on time. If payment arrangements cannot be made, Rent and Mortgage Payment Assistance Programs may be able to assist people with their rent or mortgage payments if they meet eligibility requirements.

**Department of Human Services**

P.O. Box 30037  
235 S. Grand Ave.  
Lansing, Michigan 48909  
Phone: (517) 373-2035  
Fax: (517) 335-6236  
TTY: (517) 373-8071  
Web site: [www.michigan.gov/dhs](http://www.michigan.gov/dhs)

**Michigan Veterans Trust Fund**

Soldiers and Sailors Relief Fund  
Web site: [www.michigan.gov/dmva](http://www.michigan.gov/dmva)

Wayne County  
28 West Adams – Suite 1710  
Detroit, MI 48226  
Phone: (313) 224-5045  
Phone: (313) 224-8162  
Fax: (313) 224-8179

Monroe County  
29 Washington St.  
Monroe, MI 48161-2188  
Phone: (734) 240-7359  
Fax: (734) 240-7360

The Soldiers and Sailors Relief Program provides for the temporary relief of honorably discharged indigent veterans of the United Armed Forces. Those with recognized wartime service dates, [including women's auxiliaries] and indigent wives, husbands, widows, widowers, minor children and mothers who have a minimum of one day of wartime service.

The need of each case is evaluated and the extent of aid to be granted is determined. In addition to the above, this department interviews, counsels and interacts with other human service, federal, state, county and city agencies. They also coordinate services with privately funded agencies to bring relief to the client.

Financial assistance is typically given to prevent mortgage foreclosure, eviction, loss of property for delinquent taxes, utility shut-offs, or for food and clothing.

### **Samaritan Assistance Center**

#### **St. Vincent DePaul**

135 Superior Blvd.  
Wyandotte, MI 48192  
Phone: (734) 285-9470

Food, clothing, household furnishings, utilities, rent or mortgage assistance, prescriptions, emergency transportation, gas voucher.

Members of congregations; Residents of Wyandotte, Homeless or Stranded persons. Persons outside our geographic area will be referred to an agency in that area. Clients must be able to demonstrate need. All contacts are confidential.

## ***TELEPHONE SERVICE***

### **Access Wireless**

Phone: (800) 464-6010  
Web site: [www.accesswireless.com](http://www.accesswireless.com)

Access Wireless provides income-eligible customers with a free cell phone and a monthly allotment of airtime for one year. The cell phone offers in-demand features such as voicemail, domestic long distance, text messaging, call waiting, caller ID and 911 emergency access.

### **American Assistance**

Phone: (866) 966-2628  
Web site: [www.americanassistance.com](http://www.americanassistance.com)

American Assistance is a Lifeline Assistance program brought to you by American Broadband and Telecommunications and supported by the Federal Universal Service

Fund. Qualified applicants can receive a FREE cell phone, 250 FREE monthly minutes and 250 FREE text messages\*.

You may qualify for American Assistance, a Lifeline Assistance Program, if you participate in programs such as Food Stamps or Medicaid.

### **Assurance Wireless**

Phone: (888) 898-4888  
Web site: [www.assurancewireless.com](http://www.assurancewireless.com)

Assurance Wireless offers a FREE wireless phone and 250 FREE minutes of wireless voice service to eligible customers each month. There are no bills, long-term contracts, activation fees, recurring fees, or surcharges for Assurance Wireless customers.

### **AT&T Michigan**

444 Michigan Ave.  
Detroit, MI 48226  
Phone: (800) 244-4444  
Web site: [www.att.com](http://www.att.com)

### **Directory Assistance Exemption**

If a disability makes it difficult for you to use the telephone directory, you may not have to pay for calls to Local Directory Assistance. To see if you qualify and to find out more details, call 1-800-464-7928:

Qualified customers may be exempt from: Local Directory Assistance Charges when dialing 1 +411

If you are making a Local Directory Assistance call from another location you may use your calling card and ask the operator to bill your call to your exempt telephone number.

## **Lifeline and Linkup Telephone Assistance Programs**

Web site:

[www.att.com/gen/general?pid=22888](http://www.att.com/gen/general?pid=22888)

The Michigan Public Service Commission urges qualifying low-income residents to apply for the Link-Up America and Lifeline Telephone Assistance Programs. These programs make basic local telephone service more affordable for income-eligible families throughout Michigan\*. Those who qualify could receive discounts for monthly telephone bills and/or initial installation costs of telephone service.

\* Discount and reductions only apply to wired telephone service.

### ***How do you apply?***

All local wired telephone service providers in Michigan are required to provide Link-Up and Lifeline. Contact your local telephone company to apply.

## **Monthly Telephone Bills**

For customers who have difficulty reading a standard telephone bill, your bill is now available in large print or Braille. For more information or to order your bill in an alternate format, please call (800) 464-7928.

## **Speech Solutions**

Qualified customers using a TTY will receive a discount for local toll calls. For more information, contact your local AT&T business office.

Customers who have a TTY may include this information as a part of their directory listing at no additional charge.

## **Telecommunications Relay Services (TRS)**

711 Relay service provides toll free telephone accessibility for people who are deaf, hard of hearing or speech impaired and is available 24 hours a day, 365 days a year. Specially trained Communication Assistants connect the call and remain on the line to assist in the conversation.

## **Q Link Wireless**

Phone: (855) QLINK43 (754-6543)

Web site: <https://qlinkwireless.com>

Q Link Wireless provides a free cell phone and free monthly minutes to qualified Lifeline participants. You may qualify for Q Link Wireless' Lifeline Assistance if you already receive government benefits like Medicaid, Food Stamps, or Welfare.

## **Reach Out Mobile**

Phone: (877) 870-9222

Web site: [www.reachoutmobile.com](http://www.reachoutmobile.com)

REACHOUT WIRELESS offers a discount benefit to low income families and individuals via wireless services in place of older technologies like landline phone service.

## **SafeLink Wireless**

9700 N.W. 112th Ave.

Miami, FL 33178

Phone: (800) 977-3768

Web site: <https://www.safelinkwireless.com>

Lifeline Assistance is part of a program that was created by the government to provide discounted or free telephone service to income-eligible consumers. Through our Lifeline Service you will receive FREE cellular service, a FREE cell phone, and FREE Minutes every month!

## **Wayne County Sheriff Senior 911 Cell Phone Bank**

1231 St. Antoine

Detroit, MI 48226

Phone: (313) 224-0614

Web site: [www.911cellphonebank.org](http://www.911cellphonebank.org)

Program aims to collect unwanted phones, distribute them to senior citizens.

To receive an Emergency 911 Cell Phone, or to have your name placed on the waiting list, contact the Sheriff's Office at: 313-224-0614.

## **UTILITY ASSISTANCE PROGRAMS**

Utility Payment Assistance Programs may be able to assist people with their utility bill payments if they meet the eligibility requirements.

### **DTE Energy Payment Assistance Programs**

#### **DTE Energy**

One Energy Plaza

Detroit, MI 48226

Case Management: (800) 545-8046

Phone: (800) 477-4747

Web site: [www.dteenergy.com](http://www.dteenergy.com)

#### **Case Management**

Helps low-income customers reduce their unpaid balances by providing a personal payment plan, agency referrals, and follow-up.

#### **Winter Protection Plan (WPP)**

Protects seniors and low-income customers from shutoff between December 1 and March 31. During this period, customers must pay a portion of their estimated annual bill plus regular payments on any past-due bills. After March 31, the required bill payment will increase to cover the winter bills.

#### **Home Heating Credit (HHC)**

Eligible customers may receive funds from the Michigan Department of Treasury to apply toward their heating bills. To qualify, you must meet the Household Income Eligibility Guidelines.

File over the phone by calling DTE Energy's Home Heating Credit Hotline at (866) 200-2386. Have your household income information and Social Security numbers for yourself and your dependents available before calling.

### **Medical Emergencies**

If an account is subject to shut off for nonpayment, a shut off may be postponed for up to 21 days due to a medical emergency. Written proof from a doctor must be provided.

### **The Heat and Warmth (THAW) Fund**

Customers who meet the guidelines from the *Household Income Eligibility Guidelines* chart (found on the DTE Energy Web site), are in shut-off status, and have exhausted all federal and state-funding programs may be eligible for assistance.

Phone: (800) 866-THAW (8429)

### **Earned Income Credit**

This credit is available based on the income level and number of qualifying child dependents. To apply for the credit, you must file a federal income tax return with Schedule EIC. You can receive an advance cash payment through your employer or apply for the credit at tax time. Contact the Internal Revenue Service (IRS) to apply.

### **Wayne Metropolitan Community Action Agency**

2121 Biddle, Suite 102

Wyandotte, MI 48192

Phone: (734) 284-6999 (Out Wayne County)

Phone: (313) 388-9799 (City of Detroit)

Web site: <http://waynemetrol.org>

## **WEATHERIZATION**

Assistance with home Weatherization may be available to those who meet guidelines listed on the *Household Income Eligibility Guidelines* chart (found on the DTE Energy Web site).

### **City of Dearborn Economic and Community Development**

13615 Michigan Ave.  
Dearborn, MI 48126  
Phone: (313) 943-2180 Ext. 2  
TDD: (313) 943-2074  
Web site: [www.cityofdearborn.org](http://www.cityofdearborn.org)

Service Area: Dearborn

Dearborn low-income home owners and renters are eligible to apply for Weatherization Program.

### **Downriver Community Conference**

15100 Northline Rd.  
Southgate, MI 48195  
Phone: (734) 362-7053  
Phone: (734) 362-7027  
Web site: [www.dccwf.org/weather.php](http://www.dccwf.org/weather.php)

Service Area: Allen Park, Brownstown, Ecorse, Flat Rock, Gibraltar, Grosse Ile, Lincoln Park, Melvindale, River Rouge, Riverview, Rockwood, Southgate, Taylor, Trenton, Woodhaven, and Wyandotte

### **Monroe County Opportunity Program (MCOP)**

1140 S. Telegraph Rd.  
Monroe, MI 48161  
Phone: (734) 241-2775 Ext. 508  
Web site: [www.monroecountyop.org](http://www.monroecountyop.org)

Service Area: Monroe County

The weatherization assistance is a state and federally-funded home energy conservation program providing FREE measures to a home.

### **Wayne Metropolitan Community Action Agency**

Weatherization Program  
2121 Biddle, Suite 102  
Wyandotte, MI 48192  
Phone: (734) 284-6999  
Fax: (313) 841-7540  
Web site:  
<http://waynemetro.org/Weatherization.html>

Wayne Metro's Weatherization Assistance Program is a FREE program funded through the Department of Energy and offers energy assistance to income-eligible home owners and renters in Hamtramck, Highland Park, Harper Woods, the Grosse Pointes, and Dearborn

Residents of Plymouth, Plymouth Twp., Northville, Northville Twp., Livonia, Westland, Garden City, Inkster, Wayne, Romulus, Belleville, Taylor, Dearborn Heights, Canton, Redford, Van Buren, Sumpter Twp., or Huron Twp. should call (734) 525-1341 for more information or to see if you qualify.

Wayne Metro is the Weatherization provider for the City of Detroit and many Out-Wayne County communities.

Service priority is being given to City of Detroit residents who previously applied to the Detroit Department of Human Services Weatherization Program prior to April 1, 2012. Wayne Metro is currently in the process of reviewing these applications and contacting clients. Residents in Detroit should contact (313) 388-9799 for more information or to see if you qualify.

## HOUSING

### **HOME BUYING ASSISTANCE**

#### **Detroit Planning and Development Department**

Cadillac Tower  
65 Cadillac Square, Suite 2300  
Detroit, MI 48226  
Phone: (313) 224-6380  
Fax: (313) 224-1629

Administers the program, which provides down payment and closing costs assistance, in the form of zero-interest, five year loans, to first-time homebuyers who purchase and reside in a home in Detroit.

#### **Wayne County Economic Development Growth Engine (EDGE)**

500 Griswold St., Floor 30  
Detroit, MI 48226  
Phone: (313) 224-0410  
Fax: (313) 224-8458

EDGE's Community Development Division is charged with administering a variety of federally funded programs designed to help revitalize communities and spur economic activity at the neighborhood level. Among the programs administered through the Community Development Division are federal Community Development Block Grants (CDBG), HOME Investment Partnerships Program (HOME) funding, Neighborhood Stabilization Program (NSP) grants, and Weatherization funds. Our philosophy is to work hand-in-hand with local governments, community nonprofits, and faith-based organizations to ensure that federal funds are spent in the most effective manner possible.

The Community Development Division works closely with the Wayne County Land Bank in identifying property that is ideal for redevelopment.

### **HOUSING AUTHORITIES**

#### **Housing Choice Voucher Program (HCV) (Section 8)**

Detroit Phone: (313) 456-3540

To apply for public housing or Section 8 vouchers, visit your local public housing agency. Many have long waiting lists, so you may want to apply at more than one public housing agency.

#### **State of Michigan**

##### **Housing and Urban Development (HUD)**

Detroit Field Office  
McNamara Federal Building  
477 Michigan Avenue  
Detroit, MI 48226  
Phone: (313) 226-7900  
Fax: (313) 226-5611 or 226-3197  
TTY: (313) 226-6899  
Email: [mi\\_webmanager@hud.gov](mailto:mi_webmanager@hud.gov)  
Web site: [www.hud.gov](http://www.hud.gov)

HUD's mission is to increase homeownership, support community development and increase access to affordable housing free from discrimination.

##### **Michigan State Housing Development Authority (MSHDA)**

3028 W. Grand Blvd. Suite 4-600  
P. O. Box 02990  
Detroit, Michigan 48202  
Phone: (313) 456-3540  
Section 8: (313) 456-3540  
Fax: (313) 456-3571  
TTY: (800) 382-4568  
Web site: [www.michigan.gov/mshda](http://www.michigan.gov/mshda)

MSHDA's loans and operating expenses are financed through the sale of tax-exempt and taxable bonds and notes to private investors, not from state tax revenues. MSHDA also administers various federal housing programs.

## **Wayne County**

### **Allen Park Housing Commission**

17000 Champaign Rd.  
Allen Park, MI 48101-1778  
Phone: (313) 928-5970  
Fax: (313) 928-0488  
Web site: <http://allenparkhousing.com>

### **Dearborn Housing Commission**

13615 Michigan Ave., 2nd Floor  
Dearborn, MI 48126-3545  
Phone: (313) 943-2390

### **Detroit Housing Commission**

1301 E Jefferson  
Detroit, MI 48207  
Phone: (313) 877-8000

### **Ecorse Housing Commission**

266 Hyacinth St.  
Ecorse, MI 48229-1629  
Phone: (313) 381-9393

### **Hamtramck Housing Commission**

2620 Holbrook St.  
Hamtramck, MI 48212-3470  
Phone: (313) 868-7445

### **Highland Park Housing Commission**

13725 John R St.  
Highland Park, MI 48203-3155  
Phone: (313) 868-4500

### **Inkster Housing Commission**

4500 Inkster Rd.  
Inkster, MI 48141-3068  
Phone: (313) 561-2600

### **Lincoln Park Housing Commission**

1370 Electric  
Lincoln Park, MI 48146  
Phone: (313) 388-4660

### **Livonia Housing Commission**

19300 Purlingbrook St.  
Livonia, MI 48152-1948  
Phone: (248) 477-7086

### **Melvindale Housing Commission**

3501 Oakwood Blvd.  
Melvindale, MI 48122-1181  
Phone: (313) 429-1095

### **Plymouth/Dearborn Heights Housing Commission**

1160 Sheridan St.  
Plymouth, MI 48170-1560  
Phone: (734) 455-3670u  
Web site: <http://phchousing.net>

### **Redford Township Housing Commission**

12121 Hemingway  
Redford, MI 48239  
Phone: (313) 387-2785  
Web site: [www.redfordtwp.com/comdev.php](http://www.redfordtwp.com/comdev.php)

### **River Rouge Housing Commission**

180 Visger Rd.  
River Rouge, MI 48218-1159  
Phone: (313) 382-1414  
Web site: [www.riverrougehousing.com](http://www.riverrougehousing.com)

### **Rockwood Housing Commission**

32409 Fort St.  
Rockwood, MI 48173-1111  
Phone: (734) 379-9700

### **Romulus Housing Commission**

34200 Beverly Rd.  
Romulus, MI 48174-4444  
Phone: (734) 729-5389

### **Taylor Housing Commission**

15270 S Plaza Dr.  
Taylor, MI 48180  
Phone: (734) 287-9460  
Web site: <http://taylorhousing.org>

### **Wayne Housing Commission**

4001 S Wayne Rd  
Wayne, MI 48184-2100  
Phone: (734) 721-8602

### **Westland Housing Commission**

32715 Dorsey Rd.  
Westland, MI 48185  
Phone: (734) 595-0288

## **Monroe County**

### **Bedford Township Housing Commission**

8745 Lewis Ave.  
Temperance, MI 48182-9357  
Phone: (734) 847-3950

**Dundee Housing Commission**

501 Rawson St.  
Dundee, MI 48131-1073  
Phone: (734) 529-2828

**Luna Pier Housing Commission**

10885 Ellen St.  
Luna Pier, MI 48157-9794  
Phone: (734) 848-2355

**Monroe Housing Commission**

20 N Roessler St.  
Monroe, MI 48162-2463  
Phone: (734) 242-5880

## ***HOUSING DISCRIMINATION***

Housing Discrimination is more than a refusal to rent, sell or finance housing. With few exceptions, the law prohibits the following acts when based on race, color, religion, sex, national origin, familial status, disability, age, marital status, sexual orientation, student status, or source of income:

- Steering people and families to or away from a particular neighborhood or a certain part of an apartment complex;
- Charging a higher security deposit or offering different terms and conditions, use of facilities, or other services associated with the rental, sale or financing of housing;
- Having different qualifying standards, such as closer scrutiny of credit history for some groups while bending the rules for others;
- Saying that housing is not available to view, buy, or rent when it is in fact available;
- Sexual harassment by an owner or agent;
- Harassment of buyers or renters who are exercising their fair housing rights. Harassment of sellers, rental agents, or real estate agents who refuse to discriminate.

**The Fair Housing Center of Southeastern Michigan**

P.O. Box 7825  
Ann Arbor, MI 48107  
Phone: (877) 979-FAIR  
Email: [info@fhcmichigan.org](mailto:info@fhcmichigan.org)  
Web site: [www.fhcmichigan.org](http://www.fhcmichigan.org)

**Office of Fair Housing and Equal Opportunity (FHEO)**

Department of Housing and Urban Development (HUD)  
451 Seventh St. SW, Room 5204  
Washington, DC 20410-2000  
Phone: (800) 669-9777  
Web site: [www.hud.gov/offices/fheo](http://www.hud.gov/offices/fheo)

The FHEO administers federal laws and establishes national policies that make sure all Americans have equal access to the housing of their choice.

## ***HOUSING LOCATORS***

**Apartment Search**

Toll Free Housing  
Phone: (800) APARTMENT (1-800-272-7863)  
Web site: [www.apartmentsearch.com](http://www.apartmentsearch.com)

**Michigan Housing Locator**

735 E. Michigan Ave.  
P.O. Box 30044  
Lansing, Michigan 48909  
Phone: (517) 373-8370  
Fax: (517) 335-4797  
TTY: (800) 382-4568  
Web site: [www.michiganhousinglocator.com](http://www.michiganhousinglocator.com)

Search for properties by rent, location, bedroom size, and more.

**Move, Inc.**

Web site:  
[www.move.com/apartments/main.aspx](http://www.move.com/apartments/main.aspx)

Move, Inc., the leader in online real estate, is the essential resource for consumers seeking the information and connections they need before, during and after a move.



## **HUD APPROVED HOUSING COUNSELING AGENCIES**

HUD approved housing counseling agencies provide default/foreclosure counseling, rental counseling, and pre-purchase counseling.

### **Abayomi Community Development Corporation**

24331 W. Eight Mile Rd.  
Detroit, Michigan 48219  
Phone: (313) 541-9828  
Fax: (313) 541-3820  
Web site: [www.abayomicdc.org](http://www.abayomicdc.org)

### **Amandla Community Development Corporation**

7707 West Outer Drive  
Detroit, MI 48235  
Phone: (313) 347-2829

### **Bethel Housing Counseling Agency**

5050 St. Antoine St.  
Detroit, Michigan 48202  
Phone: (313) 833-9912  
Fax: (313) 833-5312

Mortgage Delinquency and Default Resolution; pre-purchase; post-purchase; fair housing; loss mitigation; money management; Reverse mortgage.

### **Central Detroit Christian**

8840 Second Ave.  
Detroit, Michigan 48202  
Phone: (313) 873-0064  
Fax: (313) 873-0063  
Web site: [www.centraldetroitchristian.org](http://www.centraldetroitchristian.org)

### **Detroit Non-profit Housing Corporation**

8904 Woodward Ave. Suite 279  
Considine Center  
Detroit, Michigan 48202-1821  
Phone: (313) 972-1111  
Email: [detroitnon@aol.com](mailto:detroitnon@aol.com)

### **Family Tree**

3511 Sheridan Rd.  
Detroit, Michigan 48124  
Phone: (313) 962-2329  
Web site: [www.familytreeagency.org](http://www.familytreeagency.org)

Foreclosure prevention; pre-purchase; post-purchase; home maintenance; financial management.

### **Green Path Debt Solutions**

Toll Free: (800) 550-1961  
Web site: [www.greenpath.com](http://www.greenpath.com)

Detroit  
2111 Woodward Ave., Suite 906  
Detroit, MI 48201

Monroe  
826 S. Monroe St.  
Monroe, MI 48161

Taylor  
8750 S Telegraph Suite 100  
Taylor, MI 48180

Westland  
38545 Ford Rd. Suite 202  
Westland, MI 48185-7901

### **Jewish Vocational Service**

29699 Southfield Rd.  
Southfield/Detroit, MI 48076  
Phone: (248) 233-4482

Counseling Services

### **Liberty Hill Housing Corp.**

35425 Michigan Ave., West  
Wayne, MI 48184  
Phone: (734) 722-4980

Counseling Services

### **Michigan Neighborhood Partnership**

3301 23rd St., 2nd Floor  
Detroit, MI 48208  
Phone: (313) 361-4530

### **National Faith HomeBuyers**

601 W. Fort St., Suite 440  
Detroit, MI 48226  
Phone: (313) 255-9500  
Toll Free: (800) 267-6559  
Web site: [www.nationalfaith.org](http://www.nationalfaith.org)

**Neighborhood Legal Services of Michigan**  
455 West Fort St., Suite 214  
Detroit, MI 48226  
Phone: (313) 964-1975

**New Hope CD Non-Profit Housing Corporation**  
19487 Evergreen  
Detroit, Michigan 48219  
Phone: (313) 255-6275  
Fax: (313) 255-0117  
Web site: [www.newhopedetroit.org](http://www.newhopedetroit.org)

Mortgage Delinquency and Default resolution;  
pre-purchase; post-purchase; money  
management; renter's assistance; homeless  
assistance; reverse mortgage.

**Phoenix Housing & Counseling Non-profit, Inc.**  
1640 Porter St.  
Detroit, Michigan 48216-1936  
Phone: (313) 964-4207  
Fax: (313) 964-3861

**Southwest Housing Solutions**  
3627 West Vernor Hwy.  
Detroit, Michigan 48216  
Phone: (313) 841-9641  
Fax: (313) 841-9647  
Web site: [www.swsol.org](http://www.swsol.org)

**U-Snap Bac Non-profit Housing Corporation**  
14901 E. Warren  
Detroit, Michigan 48224-1702  
Phone: (313) 640-1100  
Fax: (313) 640-1112  
Email: [info@usnapbac.org](mailto:info@usnapbac.org)  
Web site: [www.usnapbac.org](http://www.usnapbac.org)

**Wayne-Metro Community Action Agency**  
2121 Biddle  
Wyandotte, MI 48192  
Phone: (734) 284-6999  
Web site: [www.waynemetro.org](http://www.waynemetro.org)

## **HOUSING ADVOCACY**

**Downriver Housing Advocacy**  
Location Confidential  
Phone: (313) 316-5356  
Fax: (313) 291-2678

Assists disabled and mentally disabled,  
chronically homeless individuals and families in  
finding available housing accommodations that  
meet their needs. Offers case management,  
referral to other services in the community.

Chronically Homeless = those with 4 or more  
instances of homelessness in 3 years or 1 year  
totally homeless and with an accompanying  
mental health diagnosis

By appointment only. NO WALK INS

**Downtown Detroit Management and Housing Advocacy**  
(In friendly cooperation with Jewish Vocational  
Services, Inc)  
455 Fort St., 2nd Floor  
Detroit, MI 48226  
Phone: (313) 964-1975  
Fax: (313) 963-2584

**Western Wayne Housing Advocacy**  
(In friendly cooperation with the City of  
Redford)  
12121 Hemingway  
Redford, MI 48229  
Phone: (313) 937-8291  
Fax: (313) 937-8893

## **HOMELESS SERVICES**

### **HOMELESS SHELTERS**

#### **Wayne County**

##### **ChristNet**

24356 Eureka Road  
Taylor, MI 48180  
Phone: (734) 671-1300  
Daytime Program: (734) 287-8890  
Fax: (734) 671-1331  
Web site: [www.christ-net.org](http://www.christ-net.org)

ChristNet is a seasonal, rotating, emergency shelter for homeless men, women, and children. It is a shared ministry of more than 50 churches in the downriver area.

##### **Lutheran Social Services of Michigan**

Wayne County Family Center  
30600 Michigan Ave.  
Westland, MI 48186  
Phone: (734) 721-0590 24-Hour Line  
Web site: [www.lssm.org](http://www.lssm.org)

Operates an emergency shelter for homeless families. Accommodates 24 families with a capacity of up to 108 individuals. Guests are not required to leave shelter during the day. Average length of stay is 45-60 days.

##### **Starfish Family Services**

715 S. Inkster Rd.  
Inkster, MI 48141  
Phone: (313) 563-5005 24-Hour Line  
Toll Free: (866) 672-4357 24-Hour Line  
Web site: <http://starfishonline.org>

Operates a 10-bed shelter for children who have run away or been asked to leave their homes; or who are experiencing abuse, neglect, or an individual or family crisis. Maximum length of stay is 14 days.

Runaway and homeless youth ages 10-17. Does not accept youth under the influence of alcohol or drugs.

##### **The Salvation Army**

Statewide Shelter Information  
3737 Humboldt  
Detroit, MI 48208  
Phone: (800) 274-3583 (24-Hour Line)

Makes statewide referrals to temporary shelters in Michigan for homeless individuals.

##### **Veteran's Haven, Inc.**

4924 Wayne Rd.  
Wayne, MI 48184  
Phone: (734) 728-0527  
Fax: (734) 728-1278  
Email: [VetsHaven@earthlink.net](mailto:VetsHaven@earthlink.net)  
Web site: [www.vetshaveninfo.org](http://www.vetshaveninfo.org)

Veterans Haven Inc maintains a transitional house for Veterans who would otherwise be homeless.

#### **Monroe County**

##### **The Department of Human Services (DHS)**

903 South Telegraph Rd., Suite A  
Monroe, MI 48161  
Phone: (734) 243-7200

DHS will be the starting point for most homeless and low income recipients. A range of services could include food stamps, emergency funds, medical insurance, aid in applying for other benefits, referrals and case management for special cases. A Decision Notice is needed to get services from MCOP.

##### **MCOP Emergency Shelter Grant Funds**

1140 South Telegraph Rd.  
Monroe, MI 48161  
Phone: (734) 241-2775

Several grant funds are used to prevent homelessness (One month's rent if a viable financial plan is in place) and to provide emergency shelter in hotels/motels for qualifying families and individuals while grant funds are available. A decision (denial) letter is required from DHS to access funds.

**Salvation Army Family Shelter**

815 East First St.  
Monroe, MI 48161  
Phone: (734) 241-0440

Emergency shelter for families and 3 or 4 single women for a total of 40 people. The stay is 90 days. Families must be married. No alcohol or substance abuse is tolerated.

**Salvation Army Warming Center**

1018 East Second St.  
Monroe, MI 48161  
Phone: (734) 241-0440

In operation when the temperature is forecast to fall to 32 degrees or colder. Located in the Church on 2nd St..

**Philadelphia House 1**

218 Washington Ave.  
Monroe, MI 48161  
Phone: (734) 242-4266

Emergency Shelter for men – 24/32 men. 90 day limit. Men should be working or looking for work. No alcohol or substance abuse is tolerated. The program reserves the right to do alcohol and drug screens. Clients using methadone must have documentation from their physician.

**Safe House**

Address Confidential  
Phone: (734) 242-SAFE (7233)

**Sunrise House**

Phone: (734) 242-7233

Emergency Shelter for female victims of domestic violence and their children (17 years and under). Capacity is 24 people, overflow from Monroe County will be sheltered in hotels or sent to other shelters. Stay is 30 to 90 days depending on need and circumstance.

**Southeast Michigan Veteran's Service Center**

14 South Monroe St.  
Monroe, MI 48161  
Phone: (734) 242-5895

Men Only/ Must be a veteran

**United Way's First Call for Help**

216 North Monroe St.  
Monroe, MI 48162  
Phone: (734) 242-HELP (4357) 24 Hours  
Web site: <http://monroeuw.org>

**HOMELESS OUTREACH SERVICES****Black Family Development**

Family Preservation and Support  
2995 E. Grand Blvd.  
Detroit, MI 48202  
Phone: (313) 758-0150  
Fax: (313) 758-0255  
Web site: [www.blackfamilydevelopment.org](http://www.blackfamilydevelopment.org)

Black Family Development, Inc. assists families dealing with homelessness.

City of Detroit residents; open referral process.

**Community Care Services**

Homeless Resource Team  
26180 West Outer Drive  
Lincoln Park, MI 48146  
Phone: (313) 389-2209  
Web site: [www.comcareserv.org](http://www.comcareserv.org)

**Coalition on Temporary Shelter (COTS)**

26 Peterboro  
Detroit, MI 48201  
Phone: (313) 831-3777  
Fax: (313) 831-5199  
Web site: [www.cotsdetroit.org](http://www.cotsdetroit.org)

COTS' programs (Emergency Shelter, Transitional Housing, and Permanent Supportive Housing) are designed to address each individual's needs and circumstances and support them in moving along a continuum from homelessness to housing and stability.

### **MCOP Emergency Shelter Grant Funds**

1140 South Telegraph Rd.  
Monroe, MI 48161  
Phone: (734) 241-2775

Several grant funds are used to prevent homelessness (One month's rent if a viable financial plan is in place) and to provide emergency shelter in hotels/motels for qualifying families and individuals while grant funds are available. A decision (denial) letter is required from DHS to access funds. Maximum stay is 2 weeks.

### **Michigan Legal Services (MLS)**

220 Bagley, Suite 900  
Detroit, MI 48226  
Phone: (313) 964-4130  
Web site: [www.milegalservices.org](http://www.milegalservices.org)

Homeless: In a collaborative with three other agencies, MLS provides legal services for this difficult to serve population which presents many urgent legal needs in the areas of public benefits, housing and domestic violence.

### **Neighborhood Service Organization**

Homeless Services  
3430 Third Ave.  
Detroit, MI 48201  
Phone: (313) 832-3100  
Web site: [www.nso-mi.org](http://www.nso-mi.org)

The mission of the NSO Tumaini Center is to be an open door to those in need. The NSO Tumaini Center assists the homeless in gaining the maximum services available from substance abuse and mental health treatment, and other social service agencies and network sources.

### **SOAR Across Michigan**

Michigan Department of Community Health  
Phone: (313) 456-4360  
Email: [Bellamy@michigan.gov](mailto:Bellamy@michigan.gov)  
Web site:  
[www.thecampaigntoendhomelessness.org](http://www.thecampaigntoendhomelessness.org)

SOAR stands for "SSI/SSDI Outreach, Access and Recovery"

For people, who are homeless with mental health problems that impair cognition or who are returning to the community from institutions (jails, prisons or hospitals), access to these programs can be extremely challenging. The application process for SSI/SSDI is complicated, detailed, and often difficult to navigate. Typically, about 10-15 percent of individuals who are homeless have these benefits.

### **Travelers Aid Society of Metro Detroit**

65 Cadillac Sq., 30th Floor, Suite 3000  
Detroit, MI 48226  
Phone: (313) 962-6740  
Fax: (313) 962-3609  
Email: [info@travelersaidetroit.org](mailto:info@travelersaidetroit.org)  
Web site: [www.travelersaidetroit.org](http://www.travelersaidetroit.org)

Out-Wayne County services homeless and at-risk individuals & families. Case Managers will assist with referrals for housing placement, transitional housing, motel vouchers, and household needs. Case Managers will also provide comprehensive case management for six months to one year. The program is funded by the federal department of Housing and Urban Development (HUD).

### **Wayne Metropolitan Community Action Agency**

Main Service Office  
2121 Biddle, Ste. 102  
Wyandotte, MI 48192  
Phone: (734) 284-6999  
Fax: (734) 246-2288  
Email: [info@waynemetro.org](mailto:info@waynemetro.org)  
Web site: [www.waynemetro.org](http://www.waynemetro.org)

Wayne-Metro Homelessness Prevention Services (HPS) provide assistance that helps individuals and families confronting homelessness become self-sufficient, find and maintain adequate permanent housing, and provide their children with a healthier living environment.

## LEGAL ASSISTANCE

Low-cost legal assistance is available to the general public. The following legal agencies provide assistance to Wayne County residents.

### **Wayne County**

#### **Arab Community Center for Economic and Social Services (ACCESS)**

6451 Schaefer  
Dearborn, MI 48126  
Phone: (313) 945-8167  
Web site: [www.accesscommunity.org](http://www.accesscommunity.org)

The Legal Aid and Defenders Association (LADA) outreaches to our East Dearborn location to provide free legal aid (civil legal services) once a week to low-income households.

#### **American Civil Liberties Union Fund of Michigan**

2966 Woodward Ave.  
Detroit, MI 48201  
Phone: (313) 578-6800  
Web site: [www.aclumich.org](http://www.aclumich.org)

Provides services in the following legal areas:

- Constitutional Issues
- Freedom of Speech
- Due Process
- Privacy

#### **Community Legal Resources**

615 Griswold, Suite 1805  
Detroit, MI 48226  
Phone: (313) 962-3171  
Fax: (313) 962-0797  
Email: [info@clronline.org](mailto:info@clronline.org)  
Web site: [www.clronline.org](http://www.clronline.org)

Community Legal Resources, with the assistance of private attorneys, provides pro bono legal representation to Michigan nonprofit organizations that are working with disadvantaged communities and individuals and are unable to pay for traditional legal services.

#### **Detroit Metropolitan Bar Association**

Lawyer Referral Service  
645 Griswold, Suite 1356  
Detroit, MI 48226  
Phone: (313) 961-3545  
Fax: (313) 965-0842  
Email: [referral@detroitlawyer.org](mailto:referral@detroitlawyer.org)  
Web site: [www.detroitlawyer.org](http://www.detroitlawyer.org)

#### **First Step Legal Advocacy Project**

44567 Pinetree Drive  
Plymouth, MI 48170  
Phone: (734) 416-1111  
Toll Free: (888) 453-5900  
Fax: (734) 416-5555

4400 S. Venoy  
Wayne, MI 48184  
Phone: (734) 722-1772  
24 Hour Help Line: (888) 453-5900  
24 Hour Help Line: (734) 722-1772 (Local)

27150 Westfield  
Redford, MI 48239  
Phone: (313) 937-9791

First Step Legal Advocacy Project provides services in the following legal areas:

- Domestic violence
- Sexual assault

#### **Free Legal Aid Clinic (FLAC)**

5435 Woodward Ave.  
Detroit, MI 48202  
Phone: (313) 833-0058  
Fax: (313) 577-3728  
Email: [flac@wayne.edu](mailto:flac@wayne.edu)  
Web site: [www.detroitflac.com](http://www.detroitflac.com)

Monday–Friday Services: Wayne State Law Students, guided by supervising attorneys, represent clients in civil, administrative and criminal misdemeanor matters, including welfare matters and limited domestic relations. Eligibility: Wayne County residents; low income, telephone & walk–ins.

**Freedom House**

2630 W. Lafayette Blvd.  
 Detroit, MI 48216  
 Phone: (313) 964-4320  
 Email: [info@freedomhousedetroit.org](mailto:info@freedomhousedetroit.org)  
 Web site: [www.freedomhousedetroit.org](http://www.freedomhousedetroit.org)

The legal services office of Freedom House represents indigent asylum seekers in the United States. This includes:

- Determining if they are eligible for asylum and whether we can help them.
- Preparing and filing an application for asylum for them with the U.S. Government.
- Representing persons at their initial interview with an Asylum officer.
- Representing persons in court at their Asylum hearing.

**International Institute of Metropolitan Detroit (IIMD)**

111 E. Kirby  
 Detroit, MI 48202  
 Phone: (313) 871-8600  
 Fax: (313) 871-1651  
 Web site: [www.iimd.org](http://www.iimd.org)

As a non-profit organization, IIMD proudly serves various ethnic communities within the tri-county area since decades. While we emphasize on assisting the underrepresented families, our immigration legal service assists all individuals in achieving their immigration goals.

IIMD immigration attorneys are fluent in Spanish and Mandarin Chinese.

**Latin Americans for Social and Economic Development (LASED)**

4138 W. Vernor Hwy.  
 Detroit, MI 48209-2145  
 Phone: (313) 554-2025  
 Fax: (313) 554-3246  
 Web site: [www.lasedinc.org](http://www.lasedinc.org)

Provides services in the following legal areas:

- Employment
- Social Security
- Immigration
- Translation of Birth and Marriage Certificates

**Legal Aid and Defender Association, Inc.**

Web site: [www.ladadetroit.org](http://www.ladadetroit.org)

613 Abbott St.  
 Detroit, MI 48226  
 Phone: (313) 967-5555  
 Toll Free: (877) 964-4700  
 Fax: (313) 962-0747

Client Service Center  
 1240 Third St.  
 Detroit, MI 48226  
 Phone: (313) 967-5800

Legal Aid and Defender Association, Inc represents low- and moderate-income residents of Macomb, Oakland and Wayne counties, including the City of Detroit, in civil legal matters.

We also represent low- and moderate-income people accused of state criminal offenses in Wayne County Circuit Court and federal criminal offenses in U.S. District Court for the Eastern District of Michigan.

**Michigan Legal Services (MLS)**

220 Bagley, Suite 900  
 Detroit, MI 48226  
 Phone: (313) 964-4130  
 Fax: (313) 964-1192  
 Web site: [www.milegalservices.org](http://www.milegalservices.org)

Michigan Legal Services is a nonprofit legal services organization dedicated to eliminating systemic causes of poverty in the areas of housing, health, public benefits, and community economic development through impact-oriented legal services and support for community organizations engaged in efforts to rebuild low-income communities.

**Neighborhood Legal Services**

Web site: [www.nlsmichigan.org](http://www.nlsmichigan.org)

*Housing Advocacy Services*

7310 Woodward Avenue, Suite 701

Detroit, MI 48202

Phone: (313) 964-1975

Fax: (313) 963-2584

*Legal Advocacy Project**HIV-AIDS Victim Advocacy*

440 E. Congress Suite 330

Detroit, MI 48226

Phone: (313) 874-5820 ext 2224

Fax: (313) 874.5497

*Children's Justice & Education Program*

440 Congress, Suite 350

Detroit, MI 48226

Phone: (313) 874-5820 ext 2230

Fax: (313) 874.5497

*Crime Victim Advocacy*

440 Congress, Suite 350

Detroit, MI 48226

Phone: (313) 874-5820 ext. 2216

Fax: (313) 874-5497

*Elder Law Center*

12121 Hemingway

Redford, MI 48239

Phone: (313) 937-8291

Fax: (313) 937-8893

*Permanent Housing for the Disabled*

Phone: (313) 316-5356

Fax: (313) 291-2678

**Society of St. Vincent de Paul**

Christian Legal Aid

3000 Gratiot Ave.

Detroit, Michigan 48207

Toll free: (877) ST VINCENT (877-788-4623)

Phone: (313) 393-2930

Fax: (313) 393-2978

Web site: [www.svdpdet.org](http://www.svdpdet.org)

Christian Legal Aid of Southeast Michigan provides free legal counsel and referral.

**Sugar Law Center for Economic and Social Justice**

4605 Cass Ave., Second Floor

Detroit, MI 48201

Phone: (313) 993-4505

Fax: (313) 887-8470

Web site: [www.sugarlaw.org](http://www.sugarlaw.org)

We provide legal advocacy, representation, education and technical support to empower community groups, workers' rights groups and individuals seeking systemic change toward economic and social justice.

**University of Detroit Mercy Law School**

Urban Law Clinic

651 E. Jefferson

Detroit, MI 48226

Phone: (313) 596-0200

Web site: [www.law.udmercy.edu](http://www.law.udmercy.edu)

Services: U of D law students supervised by practicing attorneys, represent persons in general civil and minor criminal matters and juvenile cases.

**William Booth Legal Aid Clinic**

Salvation Army Harbor Light

3737 Lawton St.

Detroit, MI. 48208

Phone: (313) 361-6340

Serves: Wayne, Oakland, Macomb

The William Booth Legal Aid Clinic provides legal services to Harbor Light clients as well as to low-income individuals residing in the metro Detroit area. The legal staff consists of licensed practicing lawyers and senior law students who are able to represent clients in court proceedings. Some of the cases handled by the WBLAC include, but are not limited to, divorce, custody issues, landlords / tenant disputes, client advocacy and social security and disability issues.



## **Monroe County**

### **Monroe County Senior Legal Services**

1126 S. Telegraph  
Monroe, MI 48161  
Phone: (734) 241-7644  
Fax: (734) 241-8394

We provide legal services in civil matters. This excludes bankruptcy, driver's license restoration and criminal cases; the criminally accused have the right to counsel at public expense if they cannot afford an attorney.

If you are unable to travel, call the office to have one of our outreach staff visit you at your home.

### **Legal Services of South Central Michigan - Monroe Office**

1118 South Telegraph, Suite A  
Monroe, MI 48161  
Phone: (734) 241-8310  
Toll Free: (888) 251-1598  
Fax: (734) 241-1381  
Web site: [www.lsscm.org](http://www.lsscm.org)

Counties served: Monroe Lenawee

### **Southeastern Dispute Resolution Services**

Community Action Agency  
1214 Greenwood  
Jackson, MI 49204  
Phone: (517) 784-4800  
Fax: (517) 784-5188

Service area: Jackson, Hillsdale, Lenawee, & Monroe Counties

## **Statewide**

### **State Bar Association**

Lawyer Referral and Information Service  
306 Townsend St.  
Lansing, MI 48933  
Phone: (800) 968-0738  
Web site: [www.michbar.org](http://www.michbar.org)

### **Elder Law of Michigan**

3815 West St. Joseph Suite C-200  
Lansing, MI 48917  
Toll Free: (866) 400-9164  
Fax: (517) 372-0792  
Email: [info@elderlawofmi.org](mailto:info@elderlawofmi.org)  
Web site: [www.elderlawofmi.org](http://www.elderlawofmi.org)

Elder Law of Michigan operates a special telephone hotline that the public can use to speak with an attorney about issues affecting older adults and their caregivers. Typical topics include: wills; probate; Medicare/Medicaid; Social Security; consumer fraud; pension rights; kinship care; tax issues; bankruptcy/debtor protection; and medical rights/billing. Attorneys provide information and advice but not legal representation. Makes referrals to other legal resources when appropriate.

### **Michigan Indian Legal Services**

814 S. Garfield Ave.  
Traverse City, MI 49686-3430  
Toll Free: (800) 968-6877  
Web site: [www.mils3.org](http://www.mils3.org)

Michigan Indian Legal Services provides civil legal services to low income Indian individuals and tribes to further self sufficiency, overcome discrimination, assist tribal governments and preserve Indian families.

**Michigan Protection & Advocacy Service, Inc.**

4095 Legacy Parkway, Suite 500  
Lansing, MI 48911  
Phone: (517) 487-1755  
Toll Free: (800) 288-5923  
Fax: (517) 487-0827  
Email: [molson@mpas.org](mailto:molson@mpas.org)  
Web site: [www.mpas.org](http://www.mpas.org)

People with disabilities have to deal with a wide variety of issues. We try to answer any questions you may have relating to disability. We have experience in the following areas: discrimination in education, employment, housing, and public places; abuse and neglect; Social Security benefits; Medicaid, Medicare and other insurance; housing; Vocational Rehabilitation; HIV/AIDS issues; and many other disability-related topics.

**Michigan Migrant Legal Assistance Project (MMLAP)**

1104 Fuller Ave., N.E.  
Grand Rapids, MI 49503  
Phone: (616) 454-5055  
Toll Free: (800) 418-3390  
Fax: (616) 454-7022  
Email: [info@mmlap.com](mailto:info@mmlap.com)  
Web site: [www.mmlap.com](http://www.mmlap.com)

Provides bilingual services to farm workers in the following legal areas:

- Employment
- Housing
- Civil Rights
- Education
- Consumer
- Public Benefits
- Immigration
- Health

**Michigan Welfare Rights Organization (MWRO)**

23 E. Adams, 4th Floor  
Detroit, MI 48226  
Phone: (313) 964-0618  
Fax: (313) 964-2600  
Email: [info@mwro.org](mailto:info@mwro.org)  
Web site: [www.mwro.org](http://www.mwro.org)

The Michigan Welfare Rights Organization is the union of public assistance recipients and low-income workers in this state. Our goal is to organize recipients and low-income workers to fight for our rights, to eliminate poverty in this country and to build an army prepared to battle or the economic and human rights of millions of disenfranchised Americans.

# TRANSPORTATION

## TRANSPORTATION SERVICES

Transportation can be expensive especially during times of unemployment. If paying for gasoline or taxi fares become too expensive and transportation cannot be provided through the Michigan Works! Agency, public, non-profit, and volunteer transportation may be an option. Although non-profit and volunteer transportation do have some eligibility requirements, public transportation is available to all citizens.

## ***PUBLIC TRANSPORTATION***

Government agencies operate public transit programs for the benefit of all their citizens.

### ***Wayne County***

#### **Detroit Department of Transportation (DDOT)**

1301 E. Warren Ave.  
Detroit, Michigan 48207  
Customer Service: (313) 933-1300  
Hearing Impaired: (313) 834-3434  
Michigan Voice Relay: (800) 649-3777  
Web site: [www.ci.detroit.mi.us](http://www.ci.detroit.mi.us)

The mission of the Detroit Department of Transportation is to provide public transit services that are reliable, clean, customer-focused, fiscally responsible, safe and secure for metropolitan Detroit area residents.

The Detroit Department of Transportation (DDOT) offers service to residents of the City of Detroit, Hamtramck, Highland Park, and other specific destinations. The system makes public transit services available for all residents and a major portion of DDOT riders are senior citizens.

#### **Southeast Michigan Council of Governments (SEMCOG)**

535 Griswold St., Suite 300  
Detroit, Michigan 48226  
Phone: (313) 961-4266  
Toll Free: (800) 961-3334  
Email: [infocenter@semcog.org](mailto:infocenter@semcog.org)  
Web site: [www.semcoq.org/transportation.aspx](http://www.semcoq.org/transportation.aspx)

SEMCOG is responsible for coordinating the region's vision for a transportation system that is safe, accessible, and reliable, and contributes to a higher quality of life. This includes monitoring system performance, coordinating systems planning, and maintaining the long-range plan and the short-range program.

#### **Southeast Michigan Council of Governments**

Alternative Commute Programs (Ride Sharing)  
535 Griswold Suite 300  
Detroit, MI 48226  
Toll Free: (866) 510-POOL (7665)  
Phone: (313) 963-RIDE (7433)  
Fax: (313) 961-4869  
Web site: <https://mirideshare.org>

RideShare is a free carpool and vanpool matching service that links commuters traveling into or within Southeast Michigan for work.

#### **Suburban Mobility Authority for Regional Transportation (SMART)**

Buhl Building  
535 Griswold St. Suite 600  
Detroit, MI 48226  
Toll Free: (866) 962-5515  
General Information: (313) 223-2100  
Email: [postmaster@smartbus.org](mailto:postmaster@smartbus.org)  
Web site: [www.smartbus.org](http://www.smartbus.org)

Community transit, connector and fixed route bus and shuttle service for Wayne, Oakland and Macomb counties. All Community Transit buses are lift equipped.

## **Monroe County**

### **Lake Erie Transit (LET)**

1105 W. Seventh St.  
Monroe, MI 48161  
Phone: (734) 242-6672  
Fax: (734) 242-1121  
Email: [info@lakeerietransit.com](mailto:info@lakeerietransit.com)  
Web site: [www.lakeerietransit.com](http://www.lakeerietransit.com)

Lake Erie Transit offers a variety of fast and easily accessible transportation services for Monroe County residents. With 8 Fixed Routes, Frenchtown and Bedford Dial-A-Ride services, ADA and Essential Transportation Services, Lake Erie Transit is driven to provide everyone in our community with the highest level of service.

## **State of Michigan**

### **Michigan Department of Transportation (MDOT)**

State Transportation Building  
425 W. Ottawa St.  
P.O. Box 30050  
Lansing, MI 48909  
Phone: (517) 373-2090  
Web site: [www.michigan.gov/mdot](http://www.michigan.gov/mdot)

### **Michigan Department of Transportation (MDOT)**

Passenger Transportation Division  
P. O. Box 30050  
Lansing, MI 48909  
Phone: (517) 373-0471  
Email: [edgarS@michigan.gov](mailto:edgarS@michigan.gov)

## **NON-PROFIT TRANSPORTATION**

Non-Profit Transportation is operated by various community agencies and charitable organizations throughout the area. Many agencies in this category serve particular population groups such as, seniors, veterans, low-income, and disabled.

### **CAUSE Senior & Handicap Transportation**

1712 W. Grand Blvd  
Detroit, MI 48208-1002  
Phone: (313) 897-6500

CAUSE services are available to adults 60 and older residing in Detroit. Travel destinations must be within the city of Detroit.

### **Community Health Awareness Group (CHAG)**

1300 W. Fort St.  
Detroit, MI 48226  
Phone: (313) 963-3434  
Fax: (313) 963-1832  
Web site: [www.chagdetroit.org](http://www.chagdetroit.org)

This program transports HIV positive individuals to and from medical appointments and psychosocial support groups. The objectives of the program are to reduce social isolation and facilitate access to primary care and other support services. The transportation program also takes clients to other special community events by request, including conferences, picnics, community forums, retreats, and trainings.

Call 48 hours in advance to schedule ride.

### **Downriver Community Conference**

15100 Northline Rd., Suite 179  
Southgate, MI 48195  
Phone: (734) 362-7029 Transportation

Provides transportation for non-emergency medical appointments, job-related, or other necessary trips such as appointments at a human service agency. Vehicles are equipped with wheelchair lifts. Seniors Age 60 and over, low-income people, and individuals with disabilities residing in Western or Southern Wayne County. Call 24 hours in advance.

### **Latino Family Services, Inc.**

3815 W. Fort St.  
Detroit, MI 48216  
Phone: (313) 841-7380

Latino Family Services provides transportation to people 55 and older residing in Detroit. Travel destinations must be within certain areas of Detroit. Monday – Friday between the hours of 7:00am and 1:00pm.

Must provide 24 hours advanced notice. Call between the hours of 8:00am and 4:00pm.

**Logisticare**

Phone: (866) 569-1902

TDD: (866) 288-3133

Web site: [www.logisticare.com](http://www.logisticare.com)

LogistiCare has a contract with the Michigan Department of Community Health to give non-emergency rides to Medicaid Beneficiaries who live in Macomb, Oakland, and Wayne counties.

Call at least 2 business days before you need a ride to your medical appointment. If your doctor confirms that the appointment is urgent, such as when a person is being released from the hospital, you may call right away to ask for a ride.

When you call have your Medicaid ID, and the name, address and phone number of your medical provider ready.

**Michigan Public Transit Association**

2875 Northwind Drive, Suite 120

East Lansing, Michigan 48823

Phone: (517) 324-0858

Fax: (517) 324-7034

Email: [mpta@mptaonline.org](mailto:mpta@mptaonline.org)

Web site: [www.mptaonline.org](http://www.mptaonline.org)

First organized in 1974, our membership ranges from the largest urban public transit system providers in Michigan to a majority of the smaller rural demand-response systems.

**Nankin Transit Commission**

Phone: (734) 729-2710

Nankin Transit Commission offers service to residents of Garden City, Inkster, Wayne, and Westland. Nankin services are available to adults 55 and older, and physically or mentally handicapped individuals. Travel destinations cannot be outside of Garden City, Inkster, Wayne, or Westland. Must provide 48 hours advance notice for medical transportation and 24 hours for other services.

# VOLUNTEERISM

## **Accounting Aid Society**

7700 Second Avenue, Suite 314

Detroit, MI 48202

Phone: (313) 647-9620

Web site: <http://accountingaidsociety.org/get-involved>

Volunteers needed to help prepare tax returns for low-income families and the elderly. If you enjoy hands-on involvement, the best way to support our mission is to become a volunteer. We have a variety of volunteer positions — from administrative assistance to tax-related options. Each requires its own unique training, time commitment and skill set.

## **Alzheimer's Association Greater Michigan**

20300 Civic Center Drive, Suite 100

Southfield, MI 48076

Phone: (248) 996-1030

The Alzheimer's Association-Greater Michigan Chapter depends on thousands of volunteers to help answering phones, computer/data processing needs, helping at our special events throughout the year, and many other critical functions that provide the assistance to help us achieve our mission.

## **American Cancer Society**

Phone: (800) 227-2342

The American Cancer Society is the nationwide community-based voluntary health organization dedicated to eliminating cancer as a major health problem by preventing cancer, saving lives and diminishing suffering from cancer, through research, education, advocacy and service.

## **City of Taylor Veterans Museum**

23555 Goddard Rd.

Taylor, MI 48180

Phone: (734) 374-8775

Taylor Veterans Warriors Museum, which honors military veterans from Taylor and beyond, seeks volunteers to serve as greeters; located in Taylor City Hall, 23555 Goddard Road; shifts are 10 a.m. to 1 p.m. and 1 p.m. to 4 p.m. Mondays, Wednesdays and Fridays.

## **Downriver Family YMCA**

16777 Northline Road

Southgate, MI 48195

Phone: (734) 282-9622

You can help at the Y in a variety of roles supporting youth development, healthy living and social responsibility in our community. No matter how you devote your time, you'll be working with other volunteers and Y professionals to make a difference in the lives of children and families.

## **Downriver Fish & Loaves**

25670 Northline Road

Taylor, MI 48180

Phone: (734) 442-0031

Web site: [www.downriverfishandloaves.org](http://www.downriverfishandloaves.org)

Email: [office@downriverfishandloaves.org](mailto:office@downriverfishandloaves.org)

Fish & Loaves is an all-volunteer organization. More than three hundred volunteers from area churches, community organizations, and businesses serve without compensation, apart from the pleasure and pride in knowing that they are making a difference for their Downriver neighbors. There are hands-on volunteer opportunities at Fish & Loaves for almost all ages either in our store, warehouse, or office.

Volunteer time can be scheduled on the basis of your convenience and the needs of the pantry in any given week. Church, community, and business groups can also request special projects suited to both their abilities and availability.

New volunteer orientations are held every Monday, 11:30 a.m.

Volunteers learn how their personal gifts and talents can serve current pantry needs. They also receive a tour of the entire facility and have an opportunity to schedule their first volunteer session. To volunteer or to learn more about volunteer opportunities, please call the Fish & Loaves volunteer line at 734-442-0031.

**Medicare/Medicaid Assistance Program (MMAP)**  
Phone: (800) 803-7174

MMAP (Medicare/Medicaid Assistance Program) is seeking people who like to solve puzzles, enjoy meeting and working with people, who love a challenge, are familiar with computers and the internet, and are interested in helping other Michigan citizens in their area.

MMAP is a free, unbiased, volunteer-staffed service which assists Medicare beneficiaries who have problems or questions about Medicare, Medicaid, Medicare Supplemental Insurance, Medicare Part D enrollment, Long-Term Care Insurance and related issues.

Once a volunteer attends the initial six-day training, s/he becomes a certified MMAP counselor. New six-day trainings are scheduled periodically throughout the year. Counselors are trained, certified and supported. Other volunteer opportunities available are: data input, filing, filling out forms, and other office-related tasks.

**Oakwood Healthcare System**

Phone: (313) 593-5865

Email: [volunteers@oakwood.org](mailto:volunteers@oakwood.org)

Web site: [www.oakwood.org/volunteer](http://www.oakwood.org/volunteer)

Volunteers sought to help in the gift shops, read to patients and to guide visitors at Oakwood Annapolis Hospital in Wayne, Oakwood Heritage Hospital in Taylor, Oakwood Southshore Medical Center in Trenton and Oakwood Hospital & Medical Center in Dearborn.

**Southeastern Michigan Red Cross**

100 Mack Ave, Detroit, MI

Phone: (313) 494-2863

Volunteer opportunities to assist with disasters; provide assistance to health care professionals, hospitals and nursing homes, teaching health and safety courses, collecting blood, transporting clients to medical appointments.

**Wayne County Office of Senior Services**

Meals on Wheels

Phone: (734) 727-7357

Toll Free: (800) 851-1455

The Senior Nutrition Program relies heavily on volunteers to assist with serving, packaging, and delivered meals. If you would like to become involved with a very rewarding program, please give us a call.

To help maintain the accuracy of the information contained in our Where to Turn Guide, if you notice any errors or omissions in your organization's information, please send the following information in an email to: [info@theinfocenter.info](mailto:info@theinfocenter.info)

1. Organization Name
2. Page Number
3. Information you wish to be added, corrected, or changed
4. Contact Information (your name, email address)

Corrections will be updated in a timely manner on our Web site, and in the next printed version of our guide. <http://theinfocenter.info/Wheretoturnguide>

Thank you to DTE Energy for supporting the mission of  
The Information Center

